

Navigation Guide: The Overview/Data Pane

The Citizen Connect homepage is separated into three major categories: the Filter pane, the Map, and The Overview/Data Pane.

The Overview/Data Pane:

The Overview/Data pane is on the left of the map and houses the map and map tools. It also houses the button that allows you to create an alert.

1. Overview Tab

The overview tab provides an introduction to Citizen Connect, as well as a list of each of the partnered agencies, including Hays County Sheriff's Office, San Marcos Police Department, Kyle Police Department, Buda Police Department, and Texas State University Police Department. Under each department's name are contact numbers for the agency's non-emergency line and Records Division. Citizen Connect also presents various links and contact information for any relevant City entities.

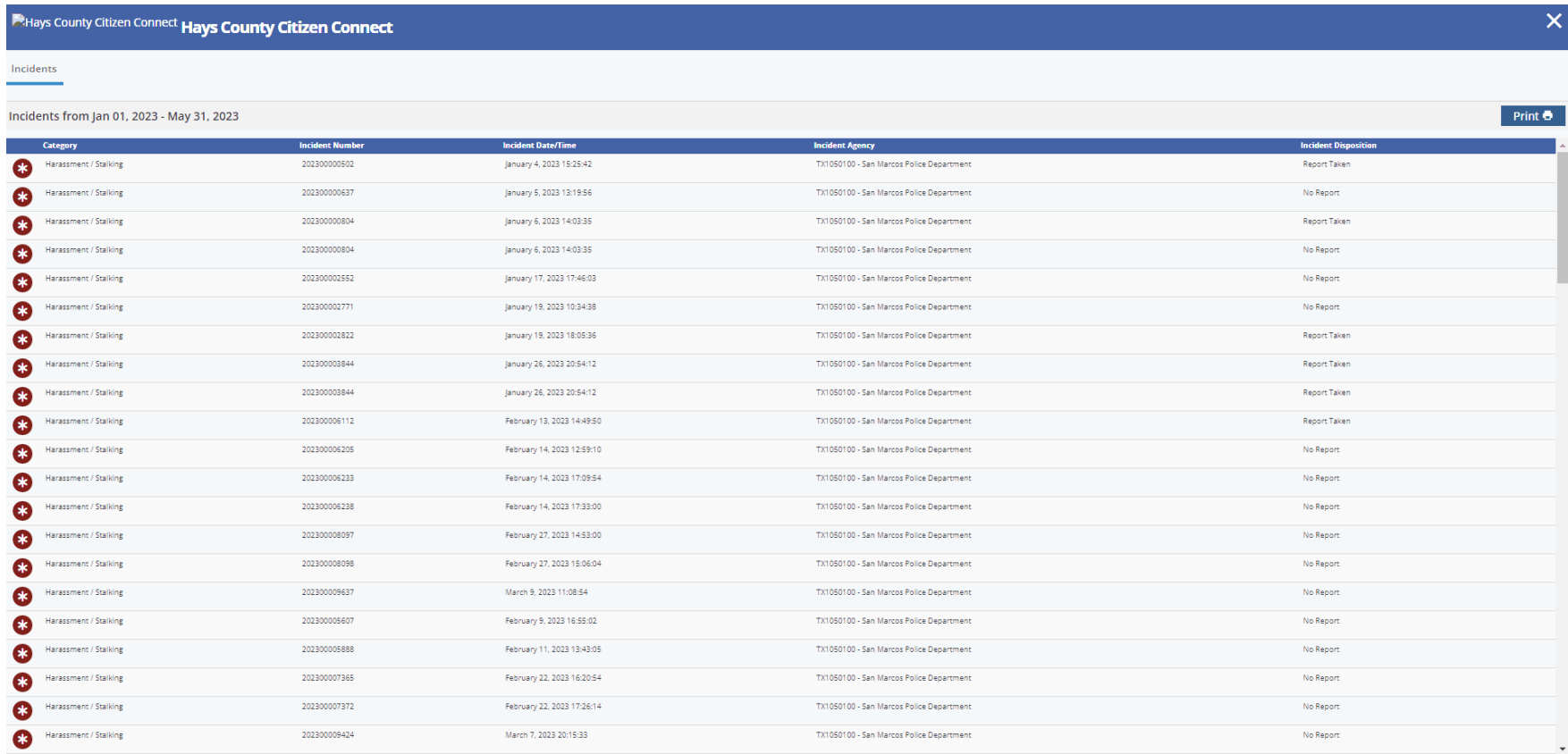
2. Auto Map Update

This tool should only need to be used if you have been in the system for several days and have not seen updated incidents. This should not be a concern however, as the system is programmed to automatically update information with a 24-hour lag. If incidents are not updated from the last 24-hours, however, please notify an entity in the partnership so that it may be addressed.

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3. Print Option

The print option provides a printable table of all the selected incidents or arrests. When printing incidents, this will provide the category of the incident, the incident number, the incident date/time, the incident agency, and the incident disposition (or what occurred upon response). The picture below presents an example of this printable page when printing incidents.



Category	Incident Number	Incident Date/Time	Incident Agency	Incident Disposition
Harassment / Stalking	20230000502	January 4, 2023 15:25:42	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230000637	January 5, 2023 13:19:56	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230000804	January 6, 2023 14:03:35	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230000804	January 6, 2023 14:03:35	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230002352	January 17, 2023 17:46:03	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230002771	January 19, 2023 10:34:38	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230002822	January 19, 2023 18:05:36	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230003844	January 26, 2023 20:54:12	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230003844	January 26, 2023 20:54:12	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230006112	February 13, 2023 14:49:50	TX1050100 - San Marcos Police Department	Report Taken
Harassment / Stalking	20230006205	February 14, 2023 12:59:10	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230006233	February 14, 2023 17:09:54	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230006238	February 14, 2023 17:33:00	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230008097	February 27, 2023 14:53:00	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230008098	February 27, 2023 15:06:04	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230009637	March 9, 2023 11:08:54	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230005607	February 9, 2023 16:55:02	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230005888	February 11, 2023 13:43:05	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230007365	February 22, 2023 16:20:54	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230007372	February 22, 2023 17:26:14	TX1050100 - San Marcos Police Department	No Report
Harassment / Stalking	20230009424	March 7, 2023 20:15:33	TX1050100 - San Marcos Police Department	No Report

4. Download Option

The download option provides an excel download of all the selected incidents or arrests. When downloading arrest information, this will provide the category of the arrest, the agency that conducted the arrest, the incident number attached to the arrest, the date/time of the arrest, the arrest number, and the crime description. If there is any missing information in the arrest download, this is most likely because the offense or arrest is still being verified by the agency in question. The picture below presents an example of this download.

The screenshot displays the Hays County Citizen Connect interface. On the left, there are filters for 'Arrests' and 'SMPD'. The map shows a red outline of the San Marcos area. The data pane on the right shows a list of 21 arrests from the San Marcos Police Department. The data is as follows:

Category	Agency	Incident #	Date/Time	Arrest #	Crime Description
Taken into Custody	TX1050100 - San Marcos Police Department	202300007361	February 23, 2023 16H:03M:00S	113	Burglary/Breaking & Entering
On-View Arrest	TX1050100 - San Marcos Police Department	202300007538	February 23, 2023 17H:38M:00S	115	Drug/Narcotic Violations
On-View Arrest	TX1050100 - San Marcos Police Department	202300003228	January 22, 2023 19H:36M:00S	864	All Other Offenses (Except Traffic or Warrants)
On-View Arrest	TX1050100 - San Marcos Police Department	202300008890	March 04, 2023 04H:19M:00S	1101	Aggravated Assault
On-View Arrest	TX1050100 - San Marcos Police Department	202300008890	March 04, 2023 04H:19M:00S	1101	Traffic
On-View Arrest	TX1050100 - San Marcos Police Department	202300008890	March 04, 2023 04H:19M:00S	1101	All Other Offenses (Except Traffic or Warrants)
On-View Arrest	TX1050100 - San Marcos Police Department	202300008890	March 04, 2023 04H:19M:00S	1101	Intimidation
On-View Arrest	TX1050100 - San Marcos Police Department	202300008046	February 27, 2023 05H:53M:00S	1058	Simple Assault
Taken into Custody	TX1050100 - San Marcos Police Department	202300016287	April 28, 2023 21H:13M:00S	1416	Driving Under the Influence
Taken into Custody	TX1050100 - San Marcos Police Department	202300016287	April 28, 2023 21H:13M:00S	1416	Traffic
Taken into Custody	TX1050100 - San Marcos Police Department	202300016287	April 28, 2023 21H:13M:00S	1416	Drug/Narcotic Violations
On-View Arrest	TX1050100 - San Marcos Police Department	202300000103	January 01, 2023 15H:33M:00S	766	Shoplifting
On-View Arrest	TX1050100 - San Marcos Police Department	202300000103	January 01, 2023 14H:40M:00S	767	Shoplifting
On-View Arrest	TX1050100 - San Marcos Police Department	202300011963	March 27, 2023 16H:12M:00S	1225	
Summoned/Cited	TX1050100 - San Marcos Police Department	202300000695	January 05, 2023 20H:04M:00S	850	Intimidation
On-View Arrest	TX1050100 - San Marcos Police Department	202300009003	March 05, 2023 01H:49M:00S	1106	Driving Under the Influence
On-View Arrest	TX1050100 - San Marcos Police Department	202300000056	January 01, 2023 04H:38M:00S	760	All Other Offenses (Except Traffic or Warrants)
On-View Arrest	TX1050100 - San Marcos Police Department	202300000056	January 01, 2023 04H:38M:00S	760	All Other Offenses (Except Traffic or Warrants)
Taken into Custody	TX1050100 - San Marcos Police Department	202300000056	January 01, 2023 04H:38M:00S	760	All Other Offenses (Except Traffic or Warrants)
Taken into Custody	TX1050100 - San Marcos Police Department	202300000056	February 02, 2023 23H:37M:00S	919	All Other Offenses (Except Traffic or Warrants)

5. Data Tab

Next to the Overview tab is a Data tab. This tab will only appear when data is actually in the map; otherwise the tab is hidden. The data tab allows you to check trends of the filtered data, quickly look through the available arrests to look at, and compare filtered searches. An interesting tool that this tab provides is a Compare tool. Once data is filtered in, selecting the Compare tool will allow you to compare this data from a specified timeframe. For instance, if you isolate arrest trends from over the last 3 months in a selected area, by selecting the Compare tool, this will automatically run a time-based comparison between the last three month timeframe and the prior three month timeframe. From here, you can see how the trends overlap overtime and how many more or less arrests there were from timeframe one to timeframe two.

The screenshot displays the Hays County Citizen Connect web application. The top navigation bar includes 'Share', 'My Alerts (0)', 'Tyler Privacy Policy', and 'Hi, Smpd14090'. The interface is divided into several sections:

- Filters:** Includes 'Pin x' and 'Arrests x' buttons.
- Map Options:** Features a search bar, a 'Draw' button, a 'Create Alert' button, and a 'Re-center' button. A 'Police Response Area' is highlighted in red on the map, with an inset map showing its location relative to Round Rock, Austin, Lockhart, and New Braunfels.
- Data Options:** Includes a 'Date Range' dropdown set to 'Past 3 Months' and a 'Data' section with 'Select All', 'Incidents', and 'Arrests' options.
- Overview/Data Pane:** A right-hand pane with tabs for 'OVERVIEW' and 'DATA'. It shows a comparison of arrests: 'Arrests: 31 Fewer Data Than Last 3 Months'. Below this, there is a list of arrests with details for a specific incident: 'On-View Arrest' for 'TX1050100 - San Marcos Police Department', incident # 202300023786, dated June 24, 2023, 00:32:00, arrest # 1722, with a crime description of 'Simple Assault, Intimidation'.

Unverified Location Data. Citizen Connect is a map-based tool, meaning that it is dependent on the location of the incident or arrest to provide data. In some cases, addresses are unable to be verified automatically given small mistakes in inputting an address or system malfunctions. Citizen Connect does take this into consideration, however, and provides a missing address data excel download. Please note that this data will not be able to be grouped by location, meaning that if you want to perform a search of incidents or arrests based on a narrowed location (ex. Neighborhood) the unverified location data will not be tied to that area specifically. Adding in that data will need to come with the caveat of an unverified location.

The screenshot displays the Hays County Citizen Connect web application. The interface includes a top navigation bar with the title "Hays County Citizen Connect" and user information. Below the navigation bar, there are filter tabs for "Pin", "Arrests", and "SMPD". The main map area shows a street view with red outlines representing police response areas. A search bar is located at the top of the map. On the left side, there are panels for "FILTERS", "MAP OPTIONS", and "DATA OPTIONS". The "MAP OPTIONS" panel shows "Police Response" and "Show Outlines". The "DATA OPTIONS" panel shows a date range from "01 Jan '23 To 31 May '23" and a "Data" section with "Incidents" and "Arrests" options. On the right side, there is an "OVERVIEW DATA" pane titled "UNVERIFIED L...". This pane contains a warning message: "Data without a verified location is not included on maps or trends and is not included in totals. You can view the problem data below or download as a csv file. You can view the problem data below or download as an xlsx file." Below the warning, there is a list of 180 "Arrests" with various status indicators like "On-View Arrest", "IBR Arrest", "Taken into Custody", and "On-View Arrest". At the bottom of the list, there is a pagination control showing "2 of 18".