
**2013 CITY OF SAN MARCOS
COMMUNITY SURVEY**

**-Appendix C: Crosstabulations by Years
Lived in the City, Age and Gender-**

Submitted to:

San Marcos, Texas

By



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Olathe, KS 66061
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March 2013

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q1a City parks and recreation programs</u>												
Very Satisfied	23.4%	22.2%	25.3%	28.4%	23.4%	28.0%	23.7%	22.7%	20.3%	28.6%	24.2%	25.3%
Satisfied	61.7%	40.7%	45.8%	49.4%	40.2%	40.9%	47.4%	45.5%	50.0%	49.2%	46.2%	46.3%
Neutral	8.5%	29.6%	19.3%	18.5%	26.2%	23.7%	21.1%	24.2%	17.6%	19.0%	20.3%	22.1%
Dissatisfied	4.3%	3.7%	9.6%	2.5%	8.4%	6.5%	6.6%	7.6%	8.1%	1.6%	6.6%	5.8%
Very Dissatisfied	2.1%	3.7%	0.0%	1.2%	1.9%	1.1%	1.3%	0.0%	4.1%	1.6%	2.7%	0.5%

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<u>Q1b City water and wastewater services</u>												
Very Satisfied	18.5%	21.4%	18.8%	18.8%	18.8%	22.4%	13.2%	16.9%	18.7%	23.9%	23.0%	15.5%
Satisfied	48.1%	55.4%	44.7%	43.8%	44.6%	44.9%	42.1%	54.9%	49.3%	41.8%	43.9%	49.0%
Neutral	24.1%	8.9%	28.2%	25.0%	26.8%	22.4%	31.6%	19.7%	24.0%	20.9%	23.5%	24.0%
Dissatisfied	9.3%	8.9%	7.1%	6.3%	7.1%	6.1%	10.5%	7.0%	2.7%	11.9%	6.4%	8.5%
Very Dissatisfied	0.0%	5.4%	1.2%	6.3%	2.7%	4.1%	2.6%	1.4%	5.3%	1.5%	3.2%	3.0%

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<u>Q1c Emergency medical services</u>												
Very Satisfied	24.3%	29.3%	25.4%	25.0%	32.4%	29.9%	25.0%	19.2%	28.3%	36.2%	31.1%	25.2%
Satisfied	48.6%	41.5%	42.9%	45.3%	44.1%	42.9%	36.7%	50.0%	43.3%	50.0%	41.2%	47.2%
Neutral	21.6%	22.0%	28.6%	26.6%	20.6%	22.1%	31.7%	26.9%	25.0%	13.8%	25.0%	22.6%
Dissatisfied	5.4%	4.9%	3.2%	1.6%	2.0%	3.9%	5.0%	1.9%	3.3%	0.0%	2.7%	3.1%
Very Dissatisfied	0.0%	2.4%	0.0%	1.6%	1.0%	1.3%	1.7%	1.9%	0.0%	0.0%	0.0%	1.9%

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<u>Q1d Enforcement of city codes/ordinances</u>												
Very Satisfied	11.1%	4.0%	9.6%	10.3%	11.5%	18.1%	8.1%	4.6%	4.3%	12.1%	11.6%	7.9%
Satisfied	20.0%	38.0%	28.8%	20.5%	26.9%	28.9%	25.7%	21.5%	35.7%	19.0%	23.7%	29.4%
Neutral	44.4%	30.0%	21.9%	35.9%	26.9%	31.3%	32.4%	35.4%	28.6%	24.1%	31.8%	29.4%
Dissatisfied	20.0%	18.0%	23.3%	16.7%	23.1%	15.7%	20.3%	21.5%	17.1%	31.0%	19.1%	22.0%
Very Dissatisfied	4.4%	10.0%	16.4%	16.7%	11.5%	6.0%	13.5%	16.9%	14.3%	13.8%	13.9%	11.3%

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<u>Q1e Fire services</u>												
Very Satisfied	26.2%	24.4%	33.3%	33.8%	42.1%	33.3%	40.6%	23.6%	36.6%	35.1%	34.8%	33.5%
Satisfied	61.9%	68.9%	39.7%	50.7%	43.9%	54.3%	39.1%	56.4%	49.3%	52.6%	50.0%	50.6%
Neutral	9.5%	2.2%	27.0%	15.5%	14.0%	12.3%	18.8%	20.0%	11.3%	12.3%	14.0%	15.2%
Dissatisfied	0.0%	4.4%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	2.8%	0.0%	0.6%	0.6%
Very Dissatisfied	2.4%	0.0%	0.0%	0.0%	0.0%	0.0%	1.6%	0.0%	0.0%	0.0%	0.6%	0.0%

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<u>Q1f Library services</u>												
Very Satisfied	56.3%	49.0%	54.2%	58.5%	57.8%	51.1%	53.3%	59.7%	53.9%	63.1%	49.2%	61.9%
Satisfied	33.3%	40.8%	34.9%	35.4%	33.0%	37.5%	34.7%	31.3%	40.8%	29.2%	40.1%	30.4%
Neutral	10.4%	10.2%	10.8%	4.9%	7.3%	10.2%	12.0%	7.5%	3.9%	7.7%	9.6%	7.2%
Dissatisfied	0.0%	0.0%	0.0%	1.2%	1.8%	1.1%	0.0%	1.5%	1.3%	0.0%	1.1%	0.5%

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<u>Q1g Transportation planning in the City</u>												
Very Satisfied	10.2%	6.0%	2.5%	7.5%	13.1%	11.5%	5.1%	6.1%	8.2%	9.8%	10.1%	6.4%
Satisfied	30.6%	18.0%	8.9%	18.8%	19.6%	20.7%	19.2%	12.1%	15.1%	24.6%	17.4%	19.3%
Neutral	38.8%	32.0%	38.0%	28.8%	30.8%	29.9%	37.2%	31.8%	31.5%	36.1%	30.3%	35.8%
Dissatisfied	16.3%	26.0%	39.2%	32.5%	23.4%	23.0%	24.4%	39.4%	34.2%	21.3%	29.8%	26.7%
Very Dissatisfied	4.1%	18.0%	11.4%	12.5%	13.1%	14.9%	14.1%	10.6%	11.0%	8.2%	12.4%	11.8%

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<u>Q1h Maintenance of streets/sidewalks</u>												
Very Satisfied	7.3%	0.0%	5.7%	3.6%	6.3%	6.1%	6.2%	1.4%	1.3%	8.8%	6.3%	3.4%
Satisfied	27.3%	26.3%	18.2%	31.0%	23.2%	27.3%	21.0%	22.5%	29.9%	22.1%	23.4%	26.0%
Neutral	27.3%	28.1%	25.0%	14.3%	29.5%	21.2%	27.2%	26.8%	20.8%	29.4%	24.5%	25.0%
Dissatisfied	29.1%	33.3%	34.1%	34.5%	24.1%	24.2%	32.1%	35.2%	33.8%	29.4%	29.7%	31.4%
Very Dissatisfied	9.1%	12.3%	17.0%	16.7%	17.0%	21.2%	13.6%	14.1%	14.3%	10.3%	16.1%	14.2%

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<u>Q1i Management of stormwater runoff</u>												
Very Satisfied	21.7%	3.8%	6.2%	6.4%	7.4%	9.9%	10.8%	6.3%	2.7%	10.9%	8.6%	7.9%
Satisfied	19.6%	48.1%	27.2%	38.5%	39.8%	34.1%	32.4%	33.3%	39.7%	37.5%	38.3%	32.6%
Neutral	37.0%	36.5%	38.3%	38.5%	25.9%	38.5%	35.1%	31.7%	31.5%	32.8%	32.0%	36.3%
Dissatisfied	15.2%	7.7%	16.0%	6.4%	17.6%	9.9%	12.2%	17.5%	16.4%	10.9%	10.3%	15.8%
Very Dissatisfied	6.5%	3.8%	12.3%	10.3%	9.3%	7.7%	9.5%	11.1%	9.6%	7.8%	10.9%	7.4%

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<u>Q1j Municipal court services</u>												
Very Satisfied	19.4%	15.2%	10.3%	15.5%	13.3%	24.3%	9.7%	4.3%	10.2%	20.0%	18.4%	10.2%
Satisfied	41.7%	52.2%	34.5%	32.8%	37.8%	41.4%	35.5%	34.0%	52.5%	28.0%	38.3%	39.5%
Neutral	33.3%	30.4%	46.6%	50.0%	41.1%	31.4%	45.2%	55.3%	32.2%	48.0%	36.9%	45.6%
Dissatisfied	2.8%	2.2%	5.2%	0.0%	6.7%	2.9%	6.5%	4.3%	1.7%	4.0%	3.5%	4.1%
Very Dissatisfied	2.8%	0.0%	3.4%	1.7%	1.1%	0.0%	3.2%	2.1%	3.4%	0.0%	2.8%	0.7%

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<u>Q1k Police services</u>												
Very Satisfied	18.4%	22.0%	24.7%	21.7%	31.3%	27.0%	19.7%	20.3%	26.0%	31.3%	26.0%	23.7%
Satisfied	46.9%	58.0%	34.6%	45.8%	38.4%	44.9%	43.4%	34.8%	44.2%	46.9%	40.9%	44.8%
Neutral	28.6%	12.0%	32.1%	26.5%	19.6%	20.2%	25.0%	34.8%	22.1%	18.8%	23.2%	24.7%
Dissatisfied	6.1%	4.0%	6.2%	3.6%	7.1%	2.2%	10.5%	8.7%	5.2%	1.6%	7.2%	4.1%
Very Dissatisfied	0.0%	4.0%	2.5%	2.4%	3.6%	5.6%	1.3%	1.4%	2.6%	1.6%	2.8%	2.6%

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<u>Q11 Electric services</u>												
Very Satisfied	32.7%	21.2%	23.5%	22.2%	29.4%	27.6%	17.8%	30.4%	25.7%	27.7%	25.8%	25.9%
Satisfied	44.2%	59.6%	45.9%	55.6%	47.7%	49.0%	52.1%	46.4%	52.7%	50.8%	49.5%	50.8%
Neutral	15.4%	17.3%	22.4%	21.0%	16.5%	19.4%	24.7%	15.9%	18.9%	13.8%	17.6%	19.8%
Dissatisfied	7.7%	1.9%	4.7%	0.0%	3.7%	3.1%	2.7%	5.8%	1.4%	4.6%	4.9%	2.0%
Very Dissatisfied	0.0%	0.0%	3.5%	1.2%	2.8%	1.0%	2.7%	1.4%	1.4%	3.1%	2.2%	1.5%

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<u>Q1m Trash-recycling-yard waste services</u>												
Very Satisfied	36.4%	29.8%	22.7%	27.1%	30.1%	32.7%	27.2%	28.2%	29.9%	23.5%	28.1%	29.1%
Satisfied	45.5%	45.6%	50.0%	45.9%	43.4%	43.6%	45.7%	45.1%	46.8%	50.0%	43.2%	48.5%
Neutral	14.5%	14.0%	15.9%	16.5%	15.9%	17.8%	19.8%	15.5%	9.1%	14.7%	17.7%	13.6%
Dissatisfied	3.6%	5.3%	8.0%	9.4%	7.1%	5.9%	2.5%	8.5%	11.7%	7.4%	7.3%	6.8%
Very Dissatisfied	0.0%	5.3%	3.4%	1.2%	3.5%	0.0%	4.9%	2.8%	2.6%	4.4%	3.6%	1.9%

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<u>Q1n City communication with public</u>												
Very Satisfied	14.3%	8.0%	6.0%	13.3%	11.7%	11.7%	9.2%	10.6%	9.3%	12.1%	11.7%	9.6%
Satisfied	49.0%	38.0%	38.1%	32.5%	40.5%	37.2%	35.5%	33.3%	45.3%	43.9%	38.3%	39.6%
Neutral	26.5%	36.0%	29.8%	30.1%	23.4%	29.8%	35.5%	28.8%	22.7%	24.2%	26.1%	30.5%
Dissatisfied	10.2%	14.0%	15.5%	21.7%	14.4%	16.0%	14.5%	21.2%	13.3%	13.6%	17.2%	14.2%
Very Dissatisfied	0.0%	4.0%	10.7%	2.4%	9.9%	5.3%	5.3%	6.1%	9.3%	6.1%	6.7%	6.1%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q1o Customer service provide by employee</u>												
Very Satisfied	23.5%	12.0%	17.1%	21.5%	15.1%	23.5%	12.5%	16.2%	16.2%	19.0%	15.5%	19.7%
Satisfied	37.3%	48.0%	47.4%	40.5%	46.2%	45.9%	40.3%	41.2%	44.6%	49.2%	45.4%	43.1%
Neutral	31.4%	28.0%	27.6%	31.6%	27.4%	23.5%	38.9%	32.4%	25.7%	25.4%	31.0%	27.1%
Dissatisfied	5.9%	8.0%	3.9%	2.5%	10.4%	3.5%	6.9%	7.4%	9.5%	4.8%	4.6%	8.0%
Very Dissatisfied	2.0%	4.0%	3.9%	3.8%	0.9%	3.5%	1.4%	2.9%	4.1%	1.6%	3.4%	2.1%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q1p City Clerk services</u>												
Very Satisfied	28.6%	14.6%	13.6%	22.1%	22.3%	30.0%	15.2%	16.7%	15.0%	22.8%	21.9%	18.5%
Satisfied	42.9%	48.8%	48.5%	48.5%	41.7%	38.6%	40.9%	40.0%	63.3%	47.4%	45.0%	46.3%
Neutral	28.6%	24.4%	30.3%	25.0%	32.0%	25.7%	37.9%	35.0%	16.7%	28.1%	29.1%	28.4%
Dissatisfied	0.0%	9.8%	6.1%	4.4%	3.9%	2.9%	6.1%	8.3%	5.0%	1.8%	3.3%	6.2%
Very Dissatisfied	0.0%	2.4%	1.5%	0.0%	0.0%	2.9%	0.0%	0.0%	0.0%	0.0%	0.7%	0.6%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q1q Environmental Health services</u>												
Very Satisfied	17.9%	12.2%	8.0%	14.0%	13.4%	19.0%	13.0%	12.8%	6.6%	12.5%	13.2%	12.5%
Satisfied	42.9%	39.0%	34.0%	40.4%	48.5%	38.1%	37.0%	34.0%	52.5%	47.9%	41.9%	42.4%
Neutral	39.3%	48.8%	44.0%	43.9%	34.0%	38.1%	48.1%	48.9%	31.1%	39.6%	40.3%	41.0%
Dissatisfied	0.0%	0.0%	8.0%	1.8%	3.1%	3.2%	0.0%	4.3%	6.6%	0.0%	3.1%	2.8%
Very Dissatisfied	0.0%	0.0%	6.0%	0.0%	1.0%	1.6%	1.9%	0.0%	3.3%	0.0%	1.6%	1.4%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q1r Animal Services</u>												
Very Satisfied	18.6%	21.3%	12.1%	20.0%	20.6%	23.1%	16.9%	24.1%	11.6%	17.7%	19.6%	17.7%
Satisfied	44.2%	31.9%	36.4%	42.7%	49.5%	34.6%	42.3%	27.6%	58.0%	48.4%	39.9%	44.6%
Neutral	30.2%	38.3%	39.4%	26.7%	21.5%	26.9%	35.2%	37.9%	23.2%	25.8%	33.1%	26.3%
Dissatisfied	4.7%	4.3%	6.1%	9.3%	2.8%	9.0%	2.8%	3.4%	4.3%	6.5%	3.1%	7.4%
Very Dissatisfied	2.3%	4.3%	6.1%	1.3%	5.6%	6.4%	2.8%	6.9%	2.9%	1.6%	4.3%	4.0%

Q2. Which FOUR of the services listed above do you think are most important for the City to provide? (Sum of Top Four Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q2 Sum of Top Choices</u>												
Parks and Recreation programs	14.5%	15.5%	23.6%	26.7%	12.8%	19.6%	24.7%	16.4%	17.9%	14.1%	19.6%	18.0%
water and wastewater services	38.2%	43.1%	31.5%	37.2%	33.3%	37.3%	25.9%	37.0%	42.3%	36.6%	36.6%	35.1%
Emergency medical services	32.7%	34.5%	33.7%	32.6%	33.3%	37.3%	37.0%	26.0%	34.6%	29.6%	33.0%	33.6%
Enforcement of codes & ordinances	7.3%	20.7%	20.2%	12.8%	16.2%	11.8%	18.5%	17.8%	17.9%	14.1%	15.5%	16.1%
Fire services	58.2%	60.3%	48.3%	43.0%	42.7%	46.1%	48.1%	52.1%	44.9%	53.5%	50.5%	46.9%
Library services	12.7%	10.3%	10.1%	7.0%	4.3%	5.9%	12.3%	12.3%	7.7%	2.8%	7.2%	9.0%
Transportation planning	16.4%	15.5%	11.2%	26.7%	17.1%	20.6%	18.5%	16.4%	17.9%	12.7%	20.6%	14.7%
Maintenance of streets & sidewalks	27.3%	29.3%	29.2%	37.2%	36.8%	27.5%	34.6%	35.6%	37.2%	31.0%	39.7%	26.5%
Stormwater runoff and flood prevention	7.3%	15.5%	14.6%	14.0%	17.9%	9.8%	18.5%	12.3%	20.5%	12.7%	14.9%	14.2%
Municipal court services	1.8%	1.7%	5.6%	2.3%	1.7%	2.9%	2.5%	4.1%	1.3%	2.8%	3.1%	2.4%

Q2. Which FOUR of the services listed above do you think are most important for the City to provide? (Sum of Top Four Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q2 Sum of Top Choices (Cont.)</u>												
Police services	70.9%	69.0%	55.1%	54.7%	53.0%	64.7%	51.9%	54.8%	59.0%	60.6%	59.8%	57.3%
Electric service	32.7%	17.2%	25.8%	20.9%	22.2%	24.5%	17.3%	24.7%	20.5%	31.0%	23.7%	23.2%
Trash/recycling/yard waste collection	36.4%	24.1%	23.6%	18.6%	17.9%	22.5%	23.5%	17.8%	20.5%	29.6%	21.6%	23.7%
Communication with the public	7.3%	12.1%	11.2%	12.8%	17.1%	13.7%	12.3%	15.1%	15.4%	7.0%	7.7%	17.5%
Customer service provided by employees	7.3%	3.4%	4.5%	3.5%	7.7%	6.9%	7.4%	6.8%	3.8%	1.4%	6.2%	4.7%
City Clerk services	1.8%	0.0%	1.1%	1.2%	2.6%	2.9%	1.2%	0.0%	1.3%	1.4%	1.5%	1.4%
Environmental Health services	3.6%	3.4%	6.7%	3.5%	6.8%	3.9%	2.5%	6.8%	6.4%	7.0%	5.2%	5.2%
Animal Services	7.3%	6.9%	3.4%	4.7%	9.4%	3.9%	6.2%	11.0%	6.4%	5.6%	5.2%	7.6%
None Chosen	1.8%	0.0%	6.7%	8.1%	8.5%	3.9%	4.9%	8.2%	5.1%	8.5%	4.1%	7.6%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3a Safe in Downtown San Marcos</u>												
Very Safe	37.7%	35.1%	27.3%	27.7%	15.5%	32.0%	30.8%	23.9%	19.7%	24.2%	25.5%	27.6%
Safe	49.1%	49.1%	53.4%	53.0%	57.3%	49.0%	53.8%	47.9%	59.2%	57.6%	53.7%	52.7%
Neutral	7.5%	12.3%	11.4%	15.7%	14.5%	12.0%	12.8%	16.9%	9.2%	13.6%	13.3%	12.3%
Unsafe	5.7%	3.5%	8.0%	2.4%	9.1%	6.0%	1.3%	9.9%	9.2%	4.5%	6.4%	5.9%
Very Unsafe	0.0%	0.0%	0.0%	1.2%	3.6%	1.0%	1.3%	1.4%	2.6%	0.0%	1.1%	1.5%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3b In City parks</u>												
Very Safe	23.5%	30.8%	18.3%	19.3%	12.8%	24.5%	20.8%	16.4%	18.9%	13.8%	16.9%	21.6%
Safe	39.2%	40.4%	51.2%	51.8%	42.2%	43.6%	46.8%	38.8%	48.6%	50.8%	49.2%	42.3%
Neutral	25.5%	21.2%	14.6%	25.3%	26.6%	19.1%	27.3%	23.9%	17.6%	27.7%	22.4%	23.2%
Unsafe	11.8%	3.8%	13.4%	3.6%	13.8%	8.5%	5.2%	19.4%	9.5%	7.7%	9.3%	10.3%
Very Unsafe	0.0%	3.8%	2.4%	0.0%	4.6%	4.3%	0.0%	1.5%	5.4%	0.0%	2.2%	2.6%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3c In your neighborhood during the day</u>												
Very Safe	53.7%	68.4%	51.1%	56.5%	38.9%	58.8%	54.4%	50.7%	46.8%	44.1%	54.2%	49.3%
Safe	40.7%	28.1%	44.3%	36.5%	42.5%	35.3%	40.5%	31.0%	45.5%	45.6%	37.0%	41.5%
Neutral	1.9%	3.5%	2.3%	5.9%	12.4%	2.9%	3.8%	11.3%	5.2%	8.8%	5.2%	6.8%
Unsafe	1.9%	0.0%	1.1%	1.2%	3.5%	2.0%	1.3%	4.2%	1.3%	0.0%	2.6%	1.0%
Very Unsafe	1.9%	0.0%	1.1%	0.0%	2.7%	1.0%	0.0%	2.8%	1.3%	1.5%	1.0%	1.5%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3d In your neighborhood at night</u>												
Very Safe	33.3%	39.7%	31.5%	31.8%	23.6%	33.3%	34.2%	28.2%	29.9%	26.9%	33.5%	28.3%
Safe	51.9%	48.3%	50.6%	43.5%	40.9%	48.0%	44.3%	43.7%	50.6%	43.3%	45.0%	47.3%
Neutral	11.1%	10.3%	10.1%	18.8%	21.8%	11.8%	17.7%	11.3%	10.4%	28.4%	15.7%	15.1%
Unsafe	1.9%	1.7%	2.2%	4.7%	9.1%	3.9%	2.5%	9.9%	6.5%	0.0%	2.6%	6.3%
Very Unsafe	1.9%	0.0%	5.6%	1.2%	4.5%	2.9%	1.3%	7.0%	2.6%	1.5%	3.1%	2.9%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3e In Commercial and retail areas</u>												
Very Safe	30.8%	36.8%	23.9%	20.0%	9.9%	36.3%	21.8%	20.0%	16.0%	8.8%	18.1%	25.4%
Safe	53.8%	49.1%	56.8%	56.5%	56.8%	49.0%	57.7%	44.3%	60.0%	67.6%	63.3%	47.8%
Neutral	15.4%	12.3%	17.0%	20.0%	25.2%	10.8%	19.2%	30.0%	17.3%	22.1%	17.0%	21.0%
Unsafe	0.0%	1.8%	0.0%	3.5%	5.4%	2.9%	1.3%	2.9%	4.0%	1.5%	0.5%	4.4%
Very Unsafe	0.0%	0.0%	2.3%	0.0%	2.7%	1.0%	0.0%	2.9%	2.7%	0.0%	1.1%	1.5%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q3f Overall feeling of safety</u>												
Very Safe	24.1%	31.0%	25.3%	21.2%	11.8%	27.5%	24.1%	22.1%	16.9%	13.2%	18.8%	23.6%
Safe	66.7%	56.9%	63.2%	63.5%	57.3%	57.8%	63.3%	48.5%	67.5%	69.1%	63.9%	58.6%
Neutral	9.3%	12.1%	10.3%	14.1%	21.8%	11.8%	12.7%	22.1%	10.4%	17.6%	15.7%	13.3%
Unsafe	0.0%	0.0%	1.1%	1.2%	6.4%	2.0%	0.0%	5.9%	3.9%	0.0%	1.0%	3.4%
Very Unsafe	0.0%	0.0%	0.0%	0.0%	2.7%	1.0%	0.0%	1.5%	1.3%	0.0%	0.5%	1.0%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4a Quality of services provided by City</u>												
Very Satisfied	15.4%	18.2%	9.1%	13.1%	8.2%	14.3%	8.8%	15.7%	6.5%	14.1%	9.7%	13.8%
Satisfied	69.2%	50.9%	63.6%	53.6%	62.7%	56.1%	65.0%	45.7%	66.2%	68.8%	59.7%	60.6%
Neutral	11.5%	30.9%	21.6%	27.4%	20.0%	25.5%	18.8%	30.0%	20.8%	15.6%	25.3%	19.7%
Dissatisfied	3.8%	0.0%	5.7%	6.0%	5.5%	4.1%	7.5%	5.7%	3.9%	1.6%	4.8%	4.4%
Very Dissatisfied	0.0%	0.0%	0.0%	0.0%	3.6%	0.0%	0.0%	2.9%	2.6%	0.0%	0.5%	1.5%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4b How well City is planning growth</u>												
Very Satisfied	3.9%	1.8%	2.5%	8.4%	9.3%	7.4%	8.9%	1.4%	4.1%	6.6%	6.0%	5.6%
Satisfied	25.5%	23.2%	18.5%	14.5%	22.2%	23.2%	21.5%	17.1%	17.6%	21.3%	19.2%	21.3%
Neutral	35.3%	30.4%	24.7%	24.1%	23.1%	28.4%	26.6%	27.1%	25.7%	23.0%	26.4%	26.4%
Dissatisfied	29.4%	26.8%	34.6%	33.7%	26.9%	25.3%	30.4%	35.7%	31.1%	31.1%	30.8%	29.9%
Very Dissatisfied	5.9%	17.9%	19.8%	19.3%	18.5%	15.8%	12.7%	18.6%	21.6%	18.0%	17.6%	16.8%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4c Overall quality of life in the City</u>												
Very Satisfied	14.8%	13.8%	10.2%	14.5%	12.6%	15.8%	14.8%	8.7%	9.1%	15.2%	11.5%	14.3%
Satisfied	55.6%	56.9%	53.4%	53.0%	51.4%	51.5%	59.3%	49.3%	54.5%	53.0%	55.5%	51.7%
Neutral	24.1%	22.4%	21.6%	22.9%	27.0%	24.8%	22.2%	23.2%	22.1%	27.3%	25.1%	22.7%
Dissatisfied	5.6%	5.2%	14.8%	9.6%	4.5%	6.9%	2.5%	17.4%	11.7%	3.0%	6.8%	9.4%
Very Dissatisfied	0.0%	1.7%	0.0%	0.0%	4.5%	1.0%	1.2%	1.4%	2.6%	1.5%	1.0%	2.0%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4d Availability of job opportunities</u>												
Very Satisfied	6.7%	2.2%	2.6%	2.9%	3.8%	6.7%	4.1%	1.6%	0.0%	3.9%	3.1%	3.9%
Satisfied	15.6%	17.4%	14.3%	16.2%	23.8%	20.2%	15.1%	10.9%	26.6%	17.6%	18.1%	18.2%
Neutral	35.6%	34.8%	32.5%	29.4%	38.1%	20.2%	32.9%	35.9%	39.1%	52.9%	36.9%	32.0%
Dissatisfied	33.3%	32.6%	33.8%	38.2%	22.9%	34.8%	34.2%	34.4%	25.0%	23.5%	27.5%	34.3%
Very Dissatisfied	8.9%	13.0%	16.9%	13.2%	11.4%	18.0%	13.7%	17.2%	9.4%	2.0%	14.4%	11.6%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4e Value received for City taxes/fees</u>												
Very Satisfied	8.2%	7.1%	4.9%	4.8%	6.3%	7.7%	7.7%	5.9%	2.6%	6.0%	5.3%	6.8%
Satisfied	36.7%	30.4%	29.6%	42.2%	32.4%	27.5%	28.2%	29.4%	46.1%	41.8%	29.1%	39.3%
Neutral	30.6%	41.1%	39.5%	36.1%	36.9%	42.9%	37.2%	38.2%	31.6%	34.3%	42.3%	31.9%
Dissatisfied	22.4%	17.9%	16.0%	13.3%	17.1%	19.8%	21.8%	14.7%	13.2%	13.4%	15.3%	18.3%
Very Dissatisfied	2.0%	3.6%	9.9%	3.6%	7.2%	2.2%	5.1%	11.8%	6.6%	4.5%	7.9%	3.7%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4f Quality of new development</u>												
Very Satisfied	5.8%	3.4%	4.8%	6.2%	7.2%	11.3%	6.3%	1.4%	2.6%	4.8%	5.4%	6.0%
Satisfied	26.9%	25.9%	13.3%	17.3%	23.4%	29.9%	21.3%	14.3%	15.8%	19.4%	16.2%	25.0%
Neutral	23.1%	22.4%	32.5%	32.1%	30.6%	23.7%	35.0%	22.9%	34.2%	30.6%	31.4%	27.0%
Dissatisfied	30.8%	27.6%	30.1%	23.5%	19.8%	21.6%	22.5%	35.7%	23.7%	25.8%	27.6%	23.5%
Very Dissatisfied	13.5%	20.7%	19.3%	21.0%	18.9%	13.4%	15.0%	25.7%	23.7%	19.4%	19.5%	18.5%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4g Appearance of residential property</u>												
Very Satisfied	1.9%	10.3%	6.8%	10.6%	4.5%	13.0%	7.4%	7.1%	1.3%	3.0%	5.2%	8.3%
Satisfied	32.1%	32.8%	26.1%	28.2%	42.0%	27.0%	35.8%	27.1%	38.5%	37.3%	32.5%	33.2%
Neutral	30.2%	37.9%	37.5%	37.6%	32.1%	41.0%	33.3%	30.0%	32.1%	37.3%	40.3%	30.2%
Dissatisfied	26.4%	15.5%	22.7%	18.8%	17.0%	13.0%	18.5%	25.7%	24.4%	19.4%	16.8%	22.4%
Very Dissatisfied	9.4%	3.4%	6.8%	4.7%	4.5%	6.0%	4.9%	10.0%	3.8%	3.0%	5.2%	5.9%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4h Appearance of commercial property</u>												
Very Satisfied	7.4%	8.6%	7.9%	8.2%	4.5%	16.8%	5.0%	5.7%	1.3%	2.9%	4.7%	9.3%
Satisfied	38.9%	25.9%	36.0%	30.6%	39.6%	35.6%	37.5%	25.7%	34.6%	39.7%	32.8%	36.6%
Neutral	31.5%	41.4%	37.1%	38.8%	43.2%	34.7%	37.5%	42.9%	42.3%	39.7%	45.8%	32.7%
Dissatisfied	20.4%	20.7%	13.5%	18.8%	8.1%	10.9%	17.5%	17.1%	16.7%	14.7%	12.0%	18.0%
Very Dissatisfied	1.9%	3.4%	5.6%	3.5%	4.5%	2.0%	2.5%	8.6%	5.1%	2.9%	4.7%	3.4%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q4i Overall appearance of the City</u>												
Very Satisfied	11.1%	5.2%	7.9%	11.9%	9.8%	16.2%	11.1%	11.3%	0.0%	5.9%	7.8%	10.7%
Satisfied	38.9%	46.6%	48.3%	35.7%	49.1%	48.5%	43.2%	32.4%	52.6%	42.6%	43.2%	45.4%
Neutral	33.3%	34.5%	24.7%	33.3%	27.7%	23.2%	32.1%	33.8%	26.9%	36.8%	32.8%	27.3%
Dissatisfied	14.8%	10.3%	12.4%	16.7%	10.7%	10.1%	11.1%	15.5%	15.4%	13.2%	13.0%	12.7%
Very Dissatisfied	1.9%	3.4%	6.7%	2.4%	2.7%	2.0%	2.5%	7.0%	5.1%	1.5%	3.1%	3.9%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5a Maintenance and appearance of City parks</u>												
Very Satisfied	15.7%	13.2%	14.9%	24.7%	15.0%	21.9%	21.5%	6.2%	14.9%	16.9%	17.1%	16.7%
Satisfied	58.8%	60.4%	49.4%	53.1%	47.7%	47.9%	55.7%	49.2%	59.5%	50.8%	52.4%	52.6%
Neutral	15.7%	20.8%	25.3%	18.5%	29.9%	20.8%	16.5%	32.3%	21.6%	27.7%	22.5%	24.0%
Dissatisfied	7.8%	3.8%	6.9%	3.7%	6.5%	7.3%	6.3%	9.2%	1.4%	4.6%	5.9%	5.7%
Very Dissatisfied	2.0%	1.9%	3.4%	0.0%	0.9%	2.1%	0.0%	3.1%	2.7%	0.0%	2.1%	1.0%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5b Number of parks</u>												
Very Satisfied	16.0%	20.0%	16.3%	22.2%	13.0%	20.6%	21.8%	15.4%	14.9%	10.6%	18.4%	15.9%
Satisfied	54.0%	38.2%	44.2%	35.8%	44.4%	33.0%	53.8%	40.0%	47.3%	42.4%	44.9%	41.0%
Neutral	26.0%	29.1%	26.7%	24.7%	23.1%	23.7%	19.2%	24.6%	24.3%	37.9%	22.7%	28.2%
Dissatisfied	4.0%	12.7%	9.3%	14.8%	15.7%	19.6%	5.1%	15.4%	10.8%	7.6%	11.9%	12.3%
Very Dissatisfied	0.0%	0.0%	3.5%	2.5%	3.7%	3.1%	0.0%	4.6%	2.7%	1.5%	2.2%	2.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5c Walking/biking trails in the City</u>												
Very Satisfied	16.7%	17.0%	19.0%	21.8%	10.2%	22.9%	18.4%	11.9%	15.9%	9.5%	19.2%	13.8%
Satisfied	43.8%	37.7%	38.1%	43.6%	49.1%	39.6%	51.3%	37.3%	47.8%	39.7%	44.5%	41.8%
Neutral	20.8%	28.3%	17.9%	19.2%	25.9%	13.5%	19.7%	26.9%	18.8%	38.1%	22.0%	22.8%
Dissatisfied	18.8%	11.3%	22.6%	10.3%	13.0%	20.8%	10.5%	19.4%	11.6%	11.1%	11.0%	19.0%
Very Dissatisfied	0.0%	5.7%	2.4%	5.1%	1.9%	3.1%	0.0%	4.5%	5.8%	1.6%	3.3%	2.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5d Activity Center</u>												
Very Satisfied	36.8%	42.2%	33.8%	36.3%	25.7%	29.5%	31.0%	33.3%	34.2%	39.1%	32.1%	34.3%
Satisfied	50.0%	44.4%	48.1%	45.0%	50.5%	50.0%	52.1%	41.3%	50.7%	43.8%	48.2%	47.5%
Neutral	7.9%	11.1%	14.3%	17.5%	18.3%	16.7%	15.5%	20.6%	8.2%	15.6%	16.1%	14.4%
Dissatisfied	5.3%	0.0%	2.6%	1.3%	4.6%	2.6%	1.4%	3.2%	5.5%	1.6%	2.4%	3.3%
Very Dissatisfied	0.0%	2.2%	1.3%	0.0%	0.9%	1.3%	0.0%	1.6%	1.4%	0.0%	1.2%	0.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5e City swimming pools</u>												
Very Satisfied	11.8%	10.8%	10.1%	19.4%	14.7%	14.5%	13.2%	15.8%	13.6%	13.0%	13.1%	14.9%
Satisfied	38.2%	43.2%	37.7%	43.1%	42.2%	42.0%	47.1%	31.6%	39.4%	44.4%	41.8%	40.4%
Neutral	32.4%	37.8%	33.3%	26.4%	33.3%	26.1%	32.4%	33.3%	31.8%	38.9%	34.6%	29.8%
Dissatisfied	8.8%	2.7%	13.0%	6.9%	6.9%	10.1%	4.4%	14.0%	9.1%	1.9%	6.5%	9.3%
Very Dissatisfied	8.8%	5.4%	5.8%	4.2%	2.9%	7.2%	2.9%	5.3%	6.1%	1.9%	3.9%	5.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5f Youth recreation programs</u>												
Very Satisfied	17.9%	20.0%	11.1%	17.3%	11.1%	16.7%	14.0%	16.7%	12.2%	11.1%	13.6%	14.9%
Satisfied	39.3%	34.3%	33.3%	44.2%	36.7%	35.0%	38.6%	29.2%	46.9%	37.8%	36.4%	38.3%
Neutral	32.1%	40.0%	44.4%	32.7%	41.1%	40.0%	36.8%	41.7%	30.6%	46.7%	43.2%	35.5%
Dissatisfied	10.7%	5.7%	9.3%	5.8%	8.9%	6.7%	10.5%	8.3%	10.2%	4.4%	5.9%	9.9%
Very Dissatisfied	0.0%	0.0%	1.9%	0.0%	2.2%	1.7%	0.0%	4.2%	0.0%	0.0%	0.8%	1.4%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5g Adult recreation programs</u>												
Very Satisfied	21.2%	16.7%	13.1%	14.1%	10.3%	14.1%	12.7%	16.7%	14.0%	11.3%	14.4%	13.2%
Satisfied	48.5%	33.3%	32.8%	43.8%	40.2%	34.4%	36.5%	27.8%	52.6%	47.2%	38.8%	40.1%
Neutral	27.3%	41.7%	42.6%	34.4%	36.1%	42.2%	39.7%	44.4%	22.8%	34.0%	38.1%	35.5%
Dissatisfied	3.0%	8.3%	6.6%	7.8%	10.3%	6.3%	9.5%	7.4%	8.8%	7.5%	7.2%	8.6%
Very Dissatisfied	0.0%	0.0%	4.9%	0.0%	3.1%	3.1%	1.6%	3.7%	1.8%	0.0%	1.4%	2.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5h Outdoor athletic programs</u>												
Very Satisfied	16.7%	18.2%	11.8%	17.4%	11.1%	18.9%	17.9%	13.6%	10.2%	8.8%	14.3%	14.2%
Satisfied	41.7%	45.5%	52.9%	47.8%	46.5%	41.9%	49.3%	45.8%	59.3%	42.1%	44.1%	51.0%
Neutral	30.6%	29.5%	23.5%	24.6%	35.4%	28.4%	22.4%	30.5%	20.3%	45.6%	33.5%	24.5%
Dissatisfied	5.6%	6.8%	10.3%	5.8%	6.1%	9.5%	7.5%	6.8%	6.8%	3.5%	4.3%	9.7%
Very Dissatisfied	5.6%	0.0%	1.5%	4.3%	1.0%	1.4%	3.0%	3.4%	3.4%	0.0%	3.7%	0.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q5i Mowing/trimming of public areas</u>												
Very Satisfied	17.0%	15.8%	17.4%	14.5%	9.0%	17.2%	15.0%	10.0%	17.1%	9.2%	12.7%	15.4%
Satisfied	50.9%	54.4%	47.7%	54.2%	41.4%	49.5%	47.5%	45.7%	48.7%	52.3%	43.9%	53.2%
Neutral	18.9%	24.6%	20.9%	25.3%	33.3%	24.2%	22.5%	28.6%	23.7%	30.8%	29.6%	21.9%
Dissatisfied	3.8%	3.5%	8.1%	6.0%	12.6%	5.1%	11.3%	8.6%	7.9%	6.2%	9.5%	6.0%
Very Dissatisfied	9.4%	1.8%	5.8%	0.0%	3.6%	4.0%	3.8%	7.1%	2.6%	1.5%	4.2%	3.5%

Q6. Which THREE of the parks and recreation services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q6 Sum of Top Choices</u>												
Maintenance/appearance of parks	65.5%	58.6%	67.4%	64.0%	59.8%	59.8%	60.5%	65.8%	65.4%	64.8%	68.6%	57.8%
Number of parks	21.8%	29.3%	36.0%	26.7%	23.9%	36.3%	25.9%	23.3%	33.3%	15.5%	28.4%	27.0%
Walking and biking trails	43.6%	41.4%	53.9%	43.0%	41.0%	46.1%	46.9%	46.6%	47.4%	35.2%	46.9%	42.7%
Activity Center	30.9%	31.0%	30.3%	37.2%	27.4%	23.5%	24.7%	31.5%	32.1%	47.9%	28.4%	33.6%
City swimming pools	18.2%	15.5%	16.9%	10.5%	16.2%	9.8%	19.8%	17.8%	14.1%	16.9%	13.4%	17.1%
Youth recreation programs	38.2%	27.6%	28.1%	34.9%	29.9%	39.2%	34.6%	28.8%	24.4%	26.8%	23.7%	38.4%
Adult recreation programs	10.9%	10.3%	5.6%	12.8%	17.9%	9.8%	12.3%	9.6%	12.8%	16.9%	9.3%	14.7%
Outdoor athletic facilities	9.1%	19.0%	14.6%	12.8%	12.8%	18.6%	13.6%	9.6%	15.4%	8.5%	13.9%	13.3%
Mowing/trimming of public areas	30.9%	37.9%	31.5%	30.2%	40.2%	26.5%	32.1%	39.7%	42.3%	35.2%	39.2%	30.3%
None Chosen	30.9%	29.3%	15.7%	27.9%	30.8%	30.4%	29.6%	27.4%	12.8%	32.4%	28.4%	25.1%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q7a Enforcement of cleanup of junk</u>												
Very Satisfied	13.0%	11.1%	10.0%	6.3%	6.4%	14.0%	9.2%	4.6%	9.7%	3.1%	9.0%	8.3%
Satisfied	30.4%	27.8%	23.8%	30.0%	27.3%	26.9%	27.6%	26.2%	26.4%	31.3%	25.3%	29.7%
Neutral	32.6%	29.6%	27.5%	23.8%	27.3%	25.8%	32.9%	30.8%	29.2%	18.8%	28.7%	26.6%
Dissatisfied	15.2%	22.2%	28.8%	26.3%	25.5%	20.4%	19.7%	24.6%	23.6%	37.5%	26.4%	22.9%
Very Dissatisfied	8.7%	9.3%	10.0%	13.8%	13.6%	12.9%	10.5%	13.8%	11.1%	9.4%	10.7%	12.5%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q7b Mowing weeds/grass private property</u>												
Very Satisfied	10.6%	5.8%	10.0%	7.7%	5.5%	9.0%	9.3%	4.5%	9.6%	4.7%	8.5%	6.8%
Satisfied	23.4%	26.9%	26.3%	28.2%	27.3%	32.6%	24.0%	22.7%	30.1%	21.9%	23.9%	29.3%
Neutral	29.8%	28.8%	26.3%	34.6%	32.7%	30.3%	32.0%	36.4%	30.1%	25.0%	30.7%	30.9%
Dissatisfied	27.7%	34.6%	27.5%	23.1%	24.5%	22.5%	25.3%	22.7%	23.3%	42.2%	29.5%	24.1%
Very Dissatisfied	8.5%	3.8%	10.0%	6.4%	10.0%	5.6%	9.3%	13.6%	6.8%	6.3%	7.4%	8.9%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q7c Enforcement of sign regulations</u>												
Very Satisfied	11.4%	8.0%	5.6%	12.5%	7.4%	12.9%	12.5%	3.3%	9.0%	3.2%	8.9%	8.4%
Satisfied	27.3%	36.0%	27.8%	33.3%	36.1%	34.1%	31.9%	30.0%	31.3%	35.5%	28.0%	37.1%
Neutral	47.7%	34.0%	47.2%	33.3%	38.0%	36.5%	44.4%	43.3%	35.8%	38.7%	42.3%	37.1%
Dissatisfied	13.6%	20.0%	9.7%	13.9%	11.1%	12.9%	5.6%	10.0%	17.9%	19.4%	15.5%	10.7%
Very Dissatisfied	0.0%	2.0%	9.7%	6.9%	7.4%	3.5%	5.6%	13.3%	6.0%	3.2%	5.4%	6.7%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q7d Enforcement of graffiti</u>												
Very Satisfied	15.6%	8.5%	7.9%	11.1%	8.4%	17.4%	10.8%	6.5%	7.8%	3.3%	8.9%	10.6%
Satisfied	24.4%	34.0%	26.3%	30.6%	29.0%	26.7%	31.1%	27.4%	26.6%	32.8%	25.6%	31.8%
Neutral	44.4%	34.0%	38.2%	33.3%	36.4%	30.2%	41.9%	32.3%	34.4%	47.5%	38.1%	35.8%
Dissatisfied	13.3%	21.3%	18.4%	20.8%	15.0%	22.1%	13.5%	19.4%	20.3%	11.5%	20.8%	14.5%
Very Dissatisfied	2.2%	2.1%	9.2%	4.2%	11.2%	3.5%	2.7%	14.5%	10.9%	4.9%	6.5%	7.3%

Q8. Which TWO of the code enforcement services listed above do you think are most important for the City to provide? (Sum of Top Two Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q8 Sum of Top Two Choices</u>												
Clean-up of junk/debris private property	70.9%	69.0%	66.3%	75.6%	69.2%	69.6%	55.6%	78.1%	73.1%	76.1%	68.0%	72.0%
Mowing of weeds/grass private property	41.8%	34.5%	37.1%	39.5%	39.3%	31.4%	43.2%	35.6%	39.7%	45.1%	39.7%	37.4%
Enforcement of sign regulations	25.5%	27.6%	24.7%	25.6%	22.2%	24.5%	27.2%	23.3%	30.8%	16.9%	22.7%	26.5%
Enforcement of graffiti	40.0%	39.7%	40.4%	26.7%	35.9%	42.2%	38.3%	32.9%	34.6%	29.6%	40.2%	32.2%
None Chosen	10.9%	13.8%	13.5%	12.8%	15.4%	13.7%	14.8%	15.1%	10.3%	14.1%	12.9%	14.2%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9a Maintenance of city street (Non TxDot)</u>												
Very Satisfied	9.8%	1.8%	4.6%	2.4%	6.1%	5.0%	6.4%	4.3%	1.3%	7.4%	4.3%	5.4%
Satisfied	35.3%	26.8%	43.7%	36.9%	34.8%	37.0%	38.5%	29.0%	41.0%	33.8%	34.6%	37.6%
Neutral	25.5%	23.2%	18.4%	25.0%	26.1%	21.0%	25.6%	26.1%	17.9%	29.4%	24.5%	22.9%
Dissatisfied	25.5%	32.1%	23.0%	20.2%	20.9%	20.0%	20.5%	29.0%	26.9%	22.1%	26.1%	21.0%
Very Dissatisfied	3.9%	16.1%	10.3%	15.5%	12.2%	17.0%	9.0%	11.6%	12.8%	7.4%	10.6%	13.2%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9b Maintenance of streets in neighborhoods</u>												
Very Satisfied	19.2%	12.3%	9.0%	9.4%	9.6%	13.0%	9.9%	8.5%	6.4%	17.6%	12.5%	9.7%
Satisfied	38.5%	47.4%	49.4%	35.3%	30.4%	40.0%	38.3%	36.6%	43.6%	36.8%	38.5%	39.8%
Neutral	15.4%	19.3%	19.1%	23.5%	22.6%	16.0%	28.4%	19.7%	17.9%	22.1%	19.3%	21.8%
Dissatisfied	21.2%	19.3%	11.2%	20.0%	25.2%	22.0%	12.3%	25.4%	21.8%	16.2%	17.2%	21.8%
Very Dissatisfied	5.8%	1.8%	11.2%	11.8%	12.2%	9.0%	11.1%	9.9%	10.3%	7.4%	12.5%	6.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9c Timing of traffic signals in City</u>												
Very Satisfied	11.5%	5.3%	4.5%	4.7%	4.4%	8.1%	7.4%	2.8%	2.6%	5.9%	5.7%	5.4%
Satisfied	36.5%	31.6%	30.3%	24.7%	30.7%	30.3%	35.8%	26.8%	30.8%	26.5%	28.5%	31.9%
Neutral	25.0%	26.3%	18.0%	29.4%	18.4%	22.2%	21.0%	19.7%	26.9%	23.5%	25.4%	20.1%
Dissatisfied	15.4%	19.3%	30.3%	30.6%	26.3%	24.2%	21.0%	33.8%	25.6%	25.0%	23.3%	27.9%
Very Dissatisfied	11.5%	17.5%	16.9%	10.6%	20.2%	15.2%	14.8%	16.9%	14.1%	19.1%	17.1%	14.7%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9d Mowing/trimming along City streets</u>												
Very Satisfied	11.8%	14.3%	13.6%	9.4%	7.9%	17.5%	13.6%	9.9%	5.1%	6.0%	8.0%	13.6%
Satisfied	51.0%	42.9%	48.9%	49.4%	36.0%	49.5%	38.3%	38.0%	51.3%	44.8%	44.1%	45.1%
Neutral	13.7%	30.4%	27.3%	35.3%	31.6%	20.6%	24.7%	36.6%	30.8%	35.8%	31.4%	26.7%
Dissatisfied	13.7%	8.9%	5.7%	4.7%	17.5%	7.2%	18.5%	8.5%	6.4%	11.9%	11.2%	9.7%
Very Dissatisfied	9.8%	3.6%	4.5%	1.2%	7.0%	5.2%	4.9%	7.0%	6.4%	1.5%	5.3%	4.9%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9e Cleanliness of streets/public areas</u>												
Very Satisfied	9.6%	12.3%	11.2%	8.2%	7.0%	17.0%	8.6%	8.5%	3.9%	5.8%	6.8%	11.6%
Satisfied	51.9%	38.6%	50.6%	51.8%	40.9%	47.0%	48.1%	40.8%	51.9%	43.5%	47.6%	45.4%
Neutral	21.2%	28.1%	21.3%	27.1%	33.0%	26.0%	28.4%	31.0%	14.3%	36.2%	25.1%	28.5%
Dissatisfied	11.5%	21.1%	11.2%	11.8%	13.9%	8.0%	11.1%	11.3%	24.7%	14.5%	15.2%	12.1%
Very Dissatisfied	5.8%	0.0%	5.6%	1.2%	5.2%	2.0%	3.7%	8.5%	5.2%	0.0%	5.2%	2.4%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9f Cleanliness of creeks/open channels</u>												
Very Satisfied	5.9%	7.7%	9.8%	4.9%	4.5%	9.4%	6.4%	4.4%	5.6%	4.7%	6.0%	6.7%
Satisfied	47.1%	30.8%	32.9%	37.0%	34.8%	40.6%	46.2%	27.9%	34.7%	26.6%	37.2%	34.9%
Neutral	33.3%	36.5%	24.4%	30.9%	34.8%	30.2%	30.8%	35.3%	25.0%	39.1%	33.9%	29.7%
Dissatisfied	11.8%	23.1%	25.6%	22.2%	15.2%	15.6%	12.8%	20.6%	23.6%	28.1%	18.0%	21.0%
Very Dissatisfied	2.0%	1.9%	7.3%	4.9%	10.7%	4.2%	3.8%	11.8%	11.1%	1.6%	4.9%	7.7%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9g Condition of sidewalks in the City</u>												
Very Satisfied	5.8%	0.0%	4.5%	4.8%	4.4%	5.0%	5.1%	2.9%	1.3%	5.9%	2.6%	5.4%
Satisfied	28.8%	21.4%	29.5%	32.1%	32.5%	36.0%	29.1%	22.9%	33.8%	23.5%	32.3%	27.3%
Neutral	28.8%	35.7%	28.4%	26.2%	31.6%	27.0%	32.9%	32.9%	16.9%	42.6%	27.5%	32.2%
Dissatisfied	25.0%	26.8%	23.9%	27.4%	22.8%	24.0%	22.8%	21.4%	33.8%	22.1%	24.3%	25.4%
Very Dissatisfied	11.5%	16.1%	13.6%	9.5%	8.8%	8.0%	10.1%	20.0%	14.3%	5.9%	13.2%	9.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9h Availability of bike lanes</u>												
Very Satisfied	4.3%	4.2%	6.5%	9.0%	11.8%	10.3%	9.7%	3.1%	5.6%	10.9%	9.5%	6.6%
Satisfied	19.6%	25.0%	18.2%	26.9%	33.3%	27.6%	22.2%	21.5%	36.1%	18.2%	28.0%	23.5%
Neutral	34.8%	35.4%	27.3%	34.6%	33.3%	24.1%	38.9%	36.9%	22.2%	47.3%	31.5%	33.9%
Dissatisfied	28.3%	25.0%	23.4%	14.1%	15.7%	24.1%	18.1%	20.0%	22.2%	12.7%	19.6%	20.2%
Very Dissatisfied	13.0%	10.4%	24.7%	15.4%	5.9%	13.8%	11.1%	18.5%	13.9%	10.9%	11.3%	15.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9i Level of usefulness city e-services</u>												
Very Satisfied	23.1%	21.3%	11.1%	17.5%	9.9%	28.4%	11.9%	13.7%	4.9%	14.0%	9.5%	20.5%
Satisfied	35.9%	42.6%	38.1%	41.3%	36.3%	39.2%	38.8%	27.5%	52.5%	32.0%	40.8%	36.5%
Neutral	33.3%	34.0%	38.1%	34.9%	47.3%	27.0%	40.3%	49.0%	32.8%	52.0%	39.5%	38.5%
Dissatisfied	5.1%	0.0%	7.9%	3.2%	4.4%	4.1%	6.0%	5.9%	3.3%	2.0%	5.4%	3.2%
Very Dissatisfied	2.6%	2.1%	4.8%	3.2%	2.2%	1.4%	3.0%	3.9%	6.6%	0.0%	4.8%	1.3%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9j Reliability of Electric service</u>												
Very Satisfied	31.4%	26.5%	31.8%	28.0%	23.1%	36.7%	20.5%	28.4%	27.4%	22.4%	25.1%	30.3%
Satisfied	41.2%	49.0%	39.8%	57.3%	53.7%	43.9%	50.7%	41.8%	54.8%	55.2%	50.3%	47.7%
Neutral	19.6%	20.4%	15.9%	13.4%	20.4%	14.3%	23.3%	17.9%	16.4%	17.9%	16.9%	18.5%
Dissatisfied	5.9%	4.1%	10.2%	0.0%	2.8%	5.1%	4.1%	7.5%	1.4%	4.5%	6.0%	3.1%
Very Dissatisfied	2.0%	0.0%	2.3%	1.2%	0.0%	0.0%	1.4%	4.5%	0.0%	0.0%	1.6%	0.5%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q9k Adequacy of City street lighting</u>												
Very Satisfied	15.7%	14.3%	14.8%	9.5%	9.8%	16.2%	11.4%	10.0%	9.0%	13.8%	11.2%	13.3%
Satisfied	41.2%	32.1%	42.0%	41.7%	40.2%	38.4%	43.0%	34.3%	46.2%	36.9%	41.0%	38.9%
Neutral	35.3%	33.9%	18.2%	26.2%	27.7%	23.2%	31.6%	22.9%	28.2%	30.8%	28.7%	25.6%
Dissatisfied	5.9%	16.1%	18.2%	17.9%	16.1%	16.2%	11.4%	25.7%	7.7%	18.5%	13.3%	17.7%
Very Dissatisfied	2.0%	3.6%	6.8%	4.8%	6.3%	6.1%	2.5%	7.1%	9.0%	0.0%	5.9%	4.4%

Q10. Which THREE of the public services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q10 Sum of Top Choices</u>												
Maintenance of major City streets	61.8%	74.1%	61.8%	67.4%	52.1%	66.7%	55.6%	61.6%	65.4%	59.2%	67.5%	56.9%
Maintenance streets your neighborhood	23.6%	20.7%	30.3%	27.9%	38.5%	32.4%	21.0%	37.0%	25.6%	33.8%	35.1%	25.1%
Timing of traffic signals	23.6%	25.9%	28.1%	29.1%	28.2%	36.3%	17.3%	32.9%	25.6%	22.5%	26.3%	28.4%
Mowing/trimming along City streets	16.4%	8.6%	10.1%	10.5%	16.2%	10.8%	16.0%	15.1%	7.7%	14.1%	12.9%	12.3%
Cleanliness of streets/other public areas	38.2%	34.5%	31.5%	37.2%	33.3%	31.4%	35.8%	30.1%	35.9%	40.8%	35.1%	34.1%
Cleanliness of creeks/open channels	12.7%	13.8%	19.1%	22.1%	22.2%	16.7%	13.6%	21.9%	23.1%	21.1%	14.9%	22.7%
Condition of sidewalks in the City	25.5%	20.7%	19.1%	18.6%	17.1%	14.7%	29.6%	12.3%	26.9%	14.1%	18.6%	20.4%
Availability of bike lanes	10.9%	12.1%	24.7%	16.3%	3.4%	14.7%	12.3%	13.7%	17.9%	5.6%	11.9%	14.2%
Level of usefulness of City e-services	5.5%	3.4%	2.2%	1.2%	1.7%	3.9%	3.7%	1.4%	1.3%	1.4%	2.1%	2.8%

Q10. Which THREE of the public services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q10 Sum of Top Choices (Cont.)</u>												
Reliability of Electric service	43.6%	36.2%	36.0%	30.2%	29.9%	27.5%	34.6%	28.8%	41.0%	40.8%	33.0%	35.1%
Adequacy of City street lighting	10.9%	29.3%	18.0%	24.4%	29.1%	25.5%	23.5%	20.5%	23.1%	22.5%	18.6%	27.5%
None Chosen	9.1%	5.2%	4.5%	3.5%	6.0%	3.9%	8.6%	8.2%	1.3%	5.6%	6.2%	4.7%

Q11. From which of the following sources do you currently get information about the City of San Marcos?

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q11 Currently get information</u>												
Television	40.0%	53.4%	39.3%	41.9%	49.6%	50.0%	38.3%	47.9%	52.6%	33.8%	45.9%	44.1%
Newspaper	63.6%	70.7%	58.4%	60.5%	72.6%	63.7%	64.2%	63.0%	61.5%	76.1%	66.0%	64.9%
Internet	50.9%	50.0%	58.4%	51.2%	45.3%	61.8%	51.9%	52.1%	50.0%	33.8%	47.9%	53.6%
Cell phones	1.8%	1.7%	9.0%	2.3%	9.4%	6.9%	6.2%	2.7%	5.1%	7.0%	4.1%	7.1%
Neighborhood Groups	25.5%	31.0%	28.1%	32.6%	29.1%	22.5%	35.8%	19.2%	33.3%	38.0%	27.3%	31.3%
Utility bill insert	49.1%	51.7%	52.8%	51.2%	52.1%	43.1%	40.7%	47.9%	61.5%	69.0%	54.6%	48.8%
Other	9.1%	12.1%	13.5%	18.6%	8.5%	15.7%	9.9%	12.3%	14.1%	8.5%	11.9%	12.8%
None Chosen	14.5%	12.1%	14.6%	20.9%	8.5%	16.7%	12.3%	15.1%	14.1%	9.9%	12.9%	14.7%

Q12. Which of the following electronic sources of information are you currently using?

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q12 Electronic source of info using</u>												
Facebook	47.3%	63.8%	52.8%	46.5%	33.3%	63.7%	53.1%	41.1%	38.5%	29.6%	43.3%	49.8%
Twitter	14.5%	13.8%	6.7%	9.3%	4.3%	20.6%	6.2%	8.2%	2.6%	1.4%	8.2%	9.0%
MySpace	0.0%	1.7%	1.1%	1.2%	3.4%	3.9%	0.0%	1.4%	2.6%	0.0%	1.5%	1.9%
YouTube	27.3%	27.6%	24.7%	29.1%	12.8%	33.3%	25.9%	28.8%	12.8%	9.9%	22.2%	23.7%
iPhone App	41.8%	36.2%	21.3%	23.3%	23.1%	36.3%	33.3%	26.0%	16.7%	19.7%	25.3%	28.9%
Blackberry App	0.0%	3.4%	2.2%	3.5%	0.9%	2.9%	0.0%	4.1%	1.3%	1.4%	0.5%	3.3%
Android App	16.4%	22.4%	16.9%	16.3%	12.8%	20.6%	16.0%	15.1%	16.7%	11.3%	16.5%	16.1%
Text messages	60.0%	50.0%	44.9%	45.3%	43.6%	58.8%	45.7%	54.8%	39.7%	33.8%	41.2%	53.1%
Internet	83.6%	86.2%	83.1%	88.4%	70.1%	82.4%	85.2%	84.9%	79.5%	71.8%	80.9%	81.0%
Other	5.5%	5.2%	7.9%	3.5%	4.3%	5.9%	7.4%	4.1%	2.6%	5.6%	4.1%	6.2%
None	12.7%	1.7%	12.4%	8.1%	21.4%	9.8%	11.1%	11.0%	11.5%	21.1%	14.4%	10.9%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13a. The availability of information about government operations</u>												
Very Satisfied	12.5%	12.8%	2.6%	6.5%	8.7%	7.1%	12.3%	3.2%	8.7%	7.9%	7.5%	8.4%
Satisfied	27.1%	23.4%	30.3%	32.5%	28.2%	38.1%	17.8%	29.0%	27.5%	30.2%	27.2%	30.3%
Neutral	43.8%	42.6%	40.8%	35.1%	37.9%	36.9%	43.8%	38.7%	37.7%	39.7%	41.0%	37.6%
Dissatisfied	14.6%	17.0%	17.1%	19.5%	17.5%	11.9%	20.5%	21.0%	18.8%	15.9%	16.2%	18.5%
Very Dissatisfied	2.1%	4.3%	9.2%	6.5%	7.8%	6.0%	5.5%	8.1%	7.2%	6.3%	8.1%	5.1%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13b. City efforts to keep residents informed about local issues</u>												
Very Satisfied	12.2%	5.6%	2.5%	4.9%	8.4%	5.6%	6.5%	7.6%	5.3%	7.6%	6.7%	6.2%
Satisfied	38.8%	37.0%	32.1%	28.0%	33.6%	33.7%	31.2%	28.8%	40.0%	31.8%	29.2%	36.9%
Neutral	36.7%	24.1%	29.6%	31.7%	31.8%	32.6%	36.4%	28.8%	25.3%	30.3%	31.5%	30.3%
Dissatisfied	6.1%	29.6%	25.9%	28.0%	16.8%	22.5%	16.9%	25.8%	20.0%	24.2%	23.6%	20.0%
Very Dissatisfied	6.1%	3.7%	9.9%	7.3%	9.3%	5.6%	9.1%	9.1%	9.3%	6.1%	9.0%	6.7%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13c The level of public involvement in City decision-making</u>												
Very Satisfied	14.3%	6.0%	2.5%	6.2%	6.7%	6.9%	8.2%	3.3%	6.9%	6.2%	5.8%	7.0%
Satisfied	21.4%	32.0%	24.7%	17.3%	23.1%	23.0%	24.7%	21.3%	27.8%	18.5%	20.8%	25.4%
Neutral	40.5%	30.0%	27.2%	25.9%	26.0%	31.0%	30.1%	26.2%	25.0%	29.2%	33.5%	23.8%
Dissatisfied	16.7%	22.0%	27.2%	34.6%	25.0%	26.4%	23.3%	31.1%	22.2%	29.2%	27.2%	25.4%
Very Dissatisfied	7.1%	10.0%	18.5%	16.0%	19.2%	12.6%	13.7%	18.0%	18.1%	16.9%	12.7%	18.4%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13d Usefulness of the information that is available on the City's Web site</u>												
Very Satisfied	6.8%	14.8%	5.9%	4.2%	7.4%	8.8%	10.1%	1.7%	7.4%	8.9%	7.0%	8.0%
Satisfied	40.9%	29.6%	33.8%	37.5%	30.9%	35.0%	44.9%	33.9%	27.9%	26.8%	32.5%	35.4%
Neutral	45.5%	44.4%	44.1%	36.1%	50.0%	43.8%	34.8%	47.5%	48.5%	48.2%	45.9%	42.9%
Dissatisfied	4.5%	11.1%	11.8%	16.7%	8.5%	11.3%	8.7%	10.2%	10.3%	14.3%	10.2%	11.4%
Very Dissatisfied	2.3%	0.0%	4.4%	5.6%	3.2%	1.3%	1.4%	6.8%	5.9%	1.8%	4.5%	2.3%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13e How well the City listens and responds to the needs of citizens</u>												
Very Satisfied	7.1%	4.0%	0.0%	1.2%	3.9%	1.2%	3.9%	0.0%	2.7%	6.5%	3.0%	2.7%
Satisfied	16.7%	20.0%	24.4%	17.1%	14.7%	26.8%	19.7%	13.3%	13.5%	16.1%	18.0%	18.7%
Neutral	42.9%	30.0%	29.5%	26.8%	28.4%	32.9%	25.0%	31.7%	36.5%	24.2%	31.7%	28.9%
Dissatisfied	19.0%	24.0%	26.9%	25.6%	25.5%	23.2%	27.6%	26.7%	23.0%	24.2%	26.9%	23.0%
Very Dissatisfied	14.3%	22.0%	19.2%	29.3%	27.5%	15.9%	23.7%	28.3%	24.3%	29.0%	20.4%	26.7%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q13f The level of public involvement in Economic Development</u>												
Very Satisfied	4.7%	6.3%	1.4%	5.3%	6.0%	6.1%	5.7%	1.7%	4.2%	5.4%	5.6%	3.9%
Satisfied	20.9%	18.8%	19.4%	10.7%	13.0%	19.5%	15.7%	10.3%	15.3%	16.1%	14.4%	16.9%
Neutral	34.9%	41.7%	31.9%	36.0%	47.0%	42.7%	40.0%	32.8%	38.9%	39.3%	41.3%	37.1%
Dissatisfied	30.2%	20.8%	22.2%	36.0%	13.0%	15.9%	28.6%	25.9%	22.2%	26.8%	24.4%	22.5%
Very Dissatisfied	9.3%	12.5%	25.0%	12.0%	21.0%	15.9%	10.0%	29.3%	19.4%	12.5%	14.4%	19.7%

Q14. Have you contacted the City of San Marcos during the past year?

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q14 Have you contacted the City past year</u>												
Yes	65.5%	56.9%	66.3%	62.8%	65.0%	55.9%	66.7%	63.0%	76.9%	57.7%	62.9%	64.5%
No	34.5%	43.1%	33.7%	37.2%	35.0%	44.1%	33.3%	37.0%	23.1%	42.3%	37.1%	35.5%

Q14a. How would you describe the service you received?

N=258

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q14a Describe service received</u>												
Excellent	36.1%	18.2%	30.5%	22.2%	22.4%	33.3%	27.8%	13.0%	21.7%	31.7%	20.5%	30.1%
Good	41.7%	48.5%	35.6%	38.9%	38.2%	38.6%	35.2%	50.0%	43.3%	29.3%	41.0%	38.2%
Fair	19.4%	24.2%	20.3%	18.5%	22.4%	19.3%	22.2%	15.2%	23.3%	24.4%	25.4%	16.9%
Poor	2.8%	9.1%	13.6%	18.5%	15.8%	8.8%	14.8%	19.6%	10.0%	14.6%	13.1%	13.2%
Don't Know	0.0%	0.0%	0.0%	1.9%	1.3%	0.0%	0.0%	2.2%	1.7%	0.0%	0.0%	1.5%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q14b-1 How easy they were to contact</u>												
Very Satisfied	35.3%	33.3%	33.9%	25.9%	18.7%	35.7%	26.4%	26.7%	21.7%	29.3%	22.7%	32.4%
Satisfied	44.1%	48.5%	45.8%	53.7%	52.0%	50.0%	54.7%	46.7%	55.0%	36.6%	55.5%	44.1%
Neutral	11.8%	9.1%	8.5%	7.4%	18.7%	8.9%	5.7%	8.9%	11.7%	26.8%	13.4%	10.3%
Dissatisfied	8.8%	9.1%	8.5%	7.4%	6.7%	5.4%	7.5%	8.9%	10.0%	7.3%	6.7%	8.8%
Very Dissatisfied	0.0%	0.0%	3.4%	5.6%	4.0%	0.0%	5.7%	8.9%	1.7%	0.0%	1.7%	4.4%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q14b-2 They way you were treated</u>												
Very Satisfied	35.3%	36.4%	39.0%	26.4%	21.6%	37.5%	26.4%	25.6%	28.3%	34.1%	26.3%	34.1%
Satisfied	50.0%	42.4%	42.4%	50.9%	58.1%	44.6%	52.8%	53.5%	56.7%	39.0%	53.4%	46.7%
Neutral	8.8%	12.1%	10.2%	5.7%	16.2%	10.7%	11.3%	9.3%	6.7%	19.5%	12.7%	9.6%
Dissatisfied	5.9%	9.1%	5.1%	11.3%	2.7%	7.1%	3.8%	7.0%	6.7%	7.3%	5.9%	6.7%
Very Dissatisfied	0.0%	0.0%	3.4%	5.7%	1.4%	0.0%	5.7%	4.7%	1.7%	0.0%	1.7%	3.0%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q14b-3 Accuracy of information given</u>												
Very Satisfied	27.3%	21.2%	32.2%	26.4%	21.6%	36.4%	26.4%	18.6%	16.7%	31.7%	22.2%	28.9%
Satisfied	54.5%	45.5%	37.3%	37.7%	43.2%	36.4%	39.6%	53.5%	53.3%	26.8%	47.0%	38.5%
Neutral	12.1%	9.1%	11.9%	17.0%	23.0%	14.5%	17.0%	14.0%	15.0%	19.5%	17.1%	14.8%
Dissatisfied	6.1%	24.2%	10.2%	11.3%	8.1%	10.9%	9.4%	7.0%	11.7%	17.1%	10.3%	11.9%
Very Dissatisfied	0.0%	0.0%	8.5%	7.5%	4.1%	1.8%	7.5%	7.0%	3.3%	4.9%	3.4%	5.9%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q14b-4 How quickly staff responded</u>												
Very Satisfied	32.4%	24.2%	29.8%	26.4%	20.3%	28.6%	22.6%	30.2%	15.0%	38.5%	22.4%	28.9%
Satisfied	47.1%	36.4%	36.8%	39.6%	45.9%	44.6%	43.4%	34.9%	56.7%	17.9%	40.5%	42.2%
Neutral	14.7%	21.2%	14.0%	17.0%	12.2%	17.9%	11.3%	16.3%	13.3%	17.9%	19.8%	11.1%
Dissatisfied	5.9%	15.2%	10.5%	9.4%	10.8%	5.4%	15.1%	9.3%	8.3%	15.4%	11.2%	9.6%
Very Dissatisfied	0.0%	3.0%	8.8%	7.5%	10.8%	3.6%	7.5%	9.3%	6.7%	10.3%	6.0%	8.1%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q14b-5 How well your issue was handled</u>												
Very Satisfied	20.6%	24.2%	31.0%	24.1%	21.6%	30.4%	18.9%	25.0%	16.9%	34.1%	18.5%	29.9%
Satisfied	47.1%	30.3%	34.5%	37.0%	35.1%	33.9%	41.5%	34.1%	49.2%	17.1%	39.5%	33.6%
Neutral	20.6%	27.3%	15.5%	18.5%	14.9%	23.2%	15.1%	18.2%	13.6%	22.0%	21.8%	14.9%
Dissatisfied	11.8%	15.2%	10.3%	9.3%	16.2%	12.5%	13.2%	9.1%	11.9%	17.1%	13.4%	11.9%
Very Dissatisfied	0.0%	3.0%	8.6%	11.1%	12.2%	0.0%	11.3%	13.6%	8.5%	9.8%	6.7%	9.7%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15a Residential trash collection</u>												
Very Satisfied	48.1%	45.6%	38.4%	36.1%	37.5%	39.0%	34.6%	40.3%	41.0%	46.4%	38.1%	41.9%
Satisfied	35.2%	40.4%	43.0%	45.8%	46.4%	46.0%	42.3%	44.8%	44.9%	36.2%	43.4%	42.9%
Neutral	11.1%	7.0%	9.3%	8.4%	10.7%	9.0%	16.7%	9.0%	3.8%	8.7%	8.5%	10.3%
Dissatisfied	1.9%	3.5%	5.8%	8.4%	0.9%	4.0%	2.6%	1.5%	7.7%	4.3%	5.8%	2.5%
Very Dissatisfied	3.7%	3.5%	3.5%	1.2%	4.5%	2.0%	3.8%	4.5%	2.6%	4.3%	4.2%	2.5%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15b Bulky item pick up/removal services</u>												
Very Satisfied	20.5%	25.5%	21.9%	22.4%	23.1%	20.9%	16.7%	23.3%	24.7%	28.6%	20.7%	24.5%
Satisfied	38.6%	35.3%	30.1%	36.8%	26.9%	33.7%	27.3%	35.0%	42.5%	22.2%	31.7%	33.2%
Neutral	20.5%	21.6%	24.7%	22.4%	26.9%	25.6%	28.8%	16.7%	16.4%	31.7%	23.8%	23.9%
Dissatisfied	13.6%	11.8%	16.4%	14.5%	15.4%	14.0%	19.7%	18.3%	11.0%	11.1%	15.9%	13.6%
Very Dissatisfied	6.8%	5.9%	6.8%	3.9%	7.7%	5.8%	7.6%	6.7%	5.5%	6.3%	7.9%	4.9%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15c Recycling services</u>												
Very Satisfied	43.4%	42.9%	37.6%	41.0%	35.5%	40.8%	38.5%	33.3%	42.1%	40.6%	39.5%	39.1%
Satisfied	34.0%	37.5%	40.0%	43.4%	44.5%	39.8%	41.0%	47.0%	40.8%	36.2%	39.5%	42.1%
Neutral	11.3%	14.3%	12.9%	8.4%	12.7%	9.2%	11.5%	12.1%	9.2%	18.8%	11.9%	11.9%
Dissatisfied	9.4%	3.6%	5.9%	6.0%	4.5%	9.2%	7.7%	3.0%	3.9%	2.9%	5.4%	5.9%
Very Dissatisfied	1.9%	1.8%	3.5%	1.2%	2.7%	1.0%	1.3%	4.5%	3.9%	1.4%	3.8%	1.0%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15d Drinking water services</u>												
Very Satisfied	41.5%	35.1%	27.1%	32.5%	32.4%	34.3%	35.5%	28.8%	35.1%	29.4%	34.2%	31.7%
Satisfied	34.0%	47.4%	48.2%	45.0%	44.4%	43.4%	39.5%	42.4%	44.6%	52.9%	43.5%	45.2%
Neutral	22.6%	12.3%	14.1%	13.8%	17.6%	13.1%	17.1%	21.2%	13.5%	16.2%	17.4%	14.6%
Dissatisfied	1.9%	1.8%	3.5%	5.0%	3.7%	4.0%	2.6%	4.5%	5.4%	0.0%	1.6%	5.0%
Very Dissatisfied	0.0%	3.5%	7.1%	3.8%	1.9%	5.1%	5.3%	3.0%	1.4%	1.5%	3.3%	3.5%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15e Wastewater (sewer) services</u>												
Very Satisfied	30.4%	33.9%	20.5%	26.0%	28.3%	30.5%	21.1%	23.7%	28.4%	31.3%	26.3%	28.0%
Satisfied	39.1%	44.6%	55.4%	46.8%	44.3%	47.4%	44.7%	47.5%	54.1%	39.1%	46.9%	46.6%
Neutral	23.9%	12.5%	18.1%	16.9%	20.8%	15.8%	27.6%	18.6%	9.5%	21.9%	17.1%	19.7%
Dissatisfied	2.2%	7.1%	4.8%	7.8%	5.7%	5.3%	2.6%	8.5%	6.8%	6.3%	5.7%	5.7%
Very Dissatisfied	4.3%	1.8%	1.2%	2.6%	0.9%	1.1%	3.9%	1.7%	1.4%	1.6%	4.0%	0.0%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15f Electric service</u>												
Very Satisfied	37.3%	35.2%	33.7%	29.1%	31.8%	36.4%	31.5%	32.3%	31.5%	31.3%	33.5%	32.3%
Satisfied	39.2%	46.3%	43.4%	50.6%	49.5%	49.5%	42.5%	43.5%	47.9%	47.8%	43.8%	49.0%
Neutral	17.6%	14.8%	15.7%	16.5%	15.0%	10.1%	21.9%	16.1%	13.7%	19.4%	17.0%	14.6%
Dissatisfied	5.9%	3.7%	4.8%	2.5%	3.7%	4.0%	2.7%	6.5%	5.5%	1.5%	4.0%	4.0%
Very Dissatisfied	0.0%	0.0%	2.4%	1.3%	0.0%	0.0%	1.4%	1.6%	1.4%	0.0%	1.7%	0.0%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q15g Utility Billing</u>												
Very Satisfied	27.8%	31.0%	18.8%	21.3%	29.5%	28.0%	20.5%	26.9%	25.0%	26.5%	22.6%	28.1%
Satisfied	42.6%	51.7%	55.3%	56.3%	49.1%	50.0%	51.3%	49.3%	59.2%	47.1%	53.8%	49.3%
Neutral	20.4%	8.6%	12.9%	15.0%	17.0%	14.0%	20.5%	14.9%	7.9%	17.6%	16.1%	13.8%
Dissatisfied	9.3%	8.6%	10.6%	6.3%	4.5%	7.0%	7.7%	7.5%	6.6%	8.8%	5.9%	8.9%
Very Dissatisfied	0.0%	0.0%	2.4%	1.3%	0.0%	1.0%	0.0%	1.5%	1.3%	0.0%	1.6%	0.0%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q16a Office development</u>												
Much Too Slow	5.9%	7.1%	8.1%	9.8%	5.1%	9.1%	8.9%	6.4%	3.8%	6.8%	7.9%	6.5%
Too Slow	26.5%	33.3%	27.4%	23.0%	15.4%	27.3%	32.1%	17.0%	18.9%	20.5%	22.3%	25.4%
Just Right	58.8%	52.4%	51.6%	49.2%	64.1%	53.2%	55.4%	53.2%	60.4%	56.8%	55.4%	55.8%
Too Fast	5.9%	4.8%	8.1%	8.2%	6.4%	5.2%	1.8%	12.8%	7.5%	9.1%	7.9%	5.8%
Much Too Fast	2.9%	2.4%	4.8%	9.8%	9.0%	5.2%	1.8%	10.6%	9.4%	6.8%	6.5%	6.5%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q16b Industrial development</u>												
Much Too Slow	9.1%	9.1%	14.1%	12.9%	11.5%	10.5%	18.2%	11.8%	4.9%	14.9%	13.1%	10.3%
Too Slow	30.3%	38.6%	29.7%	29.0%	28.7%	26.3%	38.2%	23.5%	29.5%	38.3%	31.7%	29.7%
Just Right	42.4%	47.7%	42.2%	43.5%	42.5%	50.0%	32.7%	47.1%	45.9%	38.3%	42.8%	44.1%
Too Fast	15.2%	2.3%	9.4%	8.1%	8.0%	9.2%	7.3%	7.8%	13.1%	2.1%	7.6%	9.0%
Much Too Fast	3.0%	2.3%	4.7%	6.5%	9.2%	3.9%	3.6%	9.8%	6.6%	6.4%	4.8%	6.9%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q16c Multi-family residential develop</u>												
Much Too Slow	6.8%	6.1%	3.8%	2.5%	3.2%	3.3%	7.2%	1.6%	3.1%	5.3%	3.7%	4.4%
Too Slow	4.5%	8.2%	2.6%	2.5%	7.5%	6.6%	4.3%	0.0%	9.2%	3.5%	4.9%	5.0%
Just Right	25.0%	32.7%	21.8%	13.6%	18.3%	31.9%	20.3%	22.2%	15.4%	8.8%	19.5%	22.1%
Too Fast	20.5%	22.4%	23.1%	23.5%	29.0%	23.1%	20.3%	22.2%	29.2%	28.1%	25.0%	23.8%
Much Too Fast	43.2%	30.6%	48.7%	58.0%	41.9%	35.2%	47.8%	54.0%	43.1%	54.4%	47.0%	44.8%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q16d Single family residential develop</u>												
Much Too Slow	24.4%	11.5%	19.2%	16.0%	16.7%	14.4%	24.6%	12.9%	18.0%	17.0%	17.5%	16.9%
Too Slow	26.8%	34.6%	23.3%	21.3%	30.0%	18.9%	26.2%	24.2%	34.4%	35.8%	27.3%	26.6%
Just Right	31.7%	40.4%	32.9%	40.0%	35.6%	43.3%	32.3%	37.1%	34.4%	30.2%	34.4%	37.9%
Too Fast	14.6%	13.5%	9.6%	14.7%	8.9%	14.4%	9.2%	12.9%	9.8%	11.3%	13.0%	10.7%
Much Too Fast	2.4%	0.0%	15.1%	8.0%	8.9%	8.9%	7.7%	12.9%	3.3%	5.7%	7.8%	7.9%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q16e Retail development</u>												
Much Too Slow	11.9%	2.1%	2.7%	2.9%	3.4%	4.5%	3.1%	3.5%	1.6%	8.0%	3.3%	4.7%
Too Slow	14.3%	17.0%	18.7%	21.4%	26.1%	22.7%	17.2%	19.3%	22.2%	20.0%	23.5%	17.8%
Just Right	57.1%	61.7%	56.0%	52.9%	48.9%	55.7%	65.6%	47.4%	46.0%	56.0%	51.6%	56.8%
Too Fast	9.5%	14.9%	14.7%	18.6%	11.4%	11.4%	7.8%	17.5%	23.8%	10.0%	15.7%	12.4%
Much Too Fast	7.1%	4.3%	8.0%	4.3%	10.2%	5.7%	6.3%	12.3%	6.3%	6.0%	5.9%	8.3%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17a Library services</u>												
Much Higher	8.9%	4.0%	7.5%	7.6%	8.0%	8.1%	5.7%	11.1%	8.1%	3.3%	9.0%	5.9%
Little Higher	22.2%	22.0%	21.3%	26.6%	16.0%	18.6%	24.3%	20.6%	24.3%	18.0%	16.2%	25.7%
Stay the Same	68.9%	74.0%	68.8%	63.3%	74.0%	70.9%	68.6%	66.7%	66.2%	77.0%	72.5%	67.4%
Little Lower	0.0%	0.0%	2.5%	1.3%	1.0%	1.2%	0.0%	1.6%	1.4%	1.6%	1.2%	1.1%
Much Lower	0.0%	0.0%	0.0%	1.3%	1.0%	1.2%	1.4%	0.0%	0.0%	0.0%	1.2%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17b Law enforcement</u>												
Much Higher	13.6%	9.4%	6.5%	13.2%	13.9%	12.2%	10.1%	17.7%	4.0%	14.5%	11.4%	11.5%
Little Higher	15.9%	17.0%	39.0%	28.9%	28.7%	23.3%	27.5%	29.0%	30.7%	29.0%	25.0%	30.2%
Stay the Same	68.2%	67.9%	46.8%	53.9%	52.8%	57.8%	55.1%	46.8%	61.3%	56.5%	56.8%	54.9%
Little Lower	2.3%	3.8%	5.2%	2.6%	2.8%	3.3%	5.8%	4.8%	2.7%	0.0%	3.4%	3.3%
Much Lower	0.0%	1.9%	2.6%	1.3%	1.9%	3.3%	1.4%	1.6%	1.3%	0.0%	3.4%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17c Fire response</u>												
Much Higher	9.8%	2.1%	5.7%	8.8%	7.8%	4.9%	8.6%	11.5%	4.2%	7.0%	6.3%	7.7%
Little Higher	17.1%	19.1%	24.3%	23.5%	23.5%	22.2%	17.2%	26.2%	22.5%	22.8%	21.9%	22.6%
Stay the Same	70.7%	74.5%	67.1%	64.7%	65.7%	69.1%	70.7%	60.7%	69.0%	68.4%	67.5%	67.9%
Little Lower	2.4%	4.3%	2.9%	1.5%	2.0%	2.5%	1.7%	1.6%	4.2%	1.8%	3.1%	1.8%
Much Lower	0.0%	0.0%	0.0%	1.5%	1.0%	1.2%	1.7%	0.0%	0.0%	0.0%	1.3%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17d Emergency medical services</u>												
Much Higher	12.8%	4.2%	7.5%	10.1%	9.7%	11.5%	9.5%	12.1%	2.9%	8.5%	5.7%	12.0%
Little Higher	20.5%	18.8%	28.4%	29.0%	25.2%	21.8%	23.8%	31.0%	25.0%	25.4%	28.9%	21.6%
Stay the Same	64.1%	77.1%	62.7%	58.0%	63.1%	64.1%	63.5%	56.9%	69.1%	66.1%	62.3%	65.9%
Little Lower	2.6%	0.0%	1.5%	1.4%	1.0%	1.3%	1.6%	0.0%	2.9%	0.0%	1.9%	0.6%
Much Lower	0.0%	0.0%	0.0%	1.4%	1.0%	1.3%	1.6%	0.0%	0.0%	0.0%	1.3%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17e Parks and open space</u>												
Much Higher	8.2%	10.0%	16.9%	23.8%	15.0%	17.6%	9.6%	21.5%	18.1%	11.5%	15.3%	16.1%
Little Higher	38.8%	38.0%	27.7%	31.3%	24.0%	30.8%	42.5%	23.1%	26.4%	27.9%	28.4%	32.3%
Stay the Same	51.0%	48.0%	54.2%	41.3%	51.0%	47.3%	43.8%	52.3%	50.0%	54.1%	50.6%	47.8%
Little Lower	2.0%	0.0%	1.2%	1.3%	8.0%	2.2%	1.4%	3.1%	4.2%	4.9%	4.0%	2.2%
Much Lower	0.0%	4.0%	0.0%	2.5%	2.0%	2.2%	2.7%	0.0%	1.4%	1.6%	1.7%	1.6%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
Q17f Recreation activities												
Much Higher	9.1%	6.3%	10.8%	13.2%	11.8%	14.6%	8.6%	10.0%	9.7%	10.0%	11.8%	9.8%
Little Higher	25.0%	31.3%	35.1%	38.2%	27.5%	30.5%	37.1%	31.7%	25.0%	35.0%	28.8%	34.5%
Stay the Same	65.9%	58.3%	54.1%	44.7%	56.9%	52.4%	52.9%	56.7%	61.1%	51.7%	57.6%	52.3%
Little Lower	0.0%	0.0%	0.0%	1.3%	2.9%	0.0%	1.4%	1.7%	2.8%	0.0%	1.2%	1.1%
Much Lower	0.0%	4.2%	0.0%	2.6%	1.0%	2.4%	0.0%	0.0%	1.4%	3.3%	0.6%	2.3%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q17g Maintenance of infrastructure</u>												
Much Higher	39.1%	35.8%	29.4%	41.7%	31.8%	33.3%	29.3%	39.7%	40.8%	31.8%	33.3%	36.4%
Little Higher	37.0%	45.3%	38.8%	35.7%	37.3%	31.2%	46.7%	38.2%	36.8%	40.9%	42.1%	34.9%
Stay the Same	23.9%	18.9%	27.1%	19.0%	24.5%	28.0%	21.3%	19.1%	22.4%	22.7%	21.3%	24.6%
Little Lower	0.0%	0.0%	3.5%	2.4%	5.5%	6.5%	1.3%	2.9%	0.0%	3.0%	1.6%	4.1%
Much Lower	0.0%	0.0%	1.2%	1.2%	0.9%	1.1%	1.3%	0.0%	0.0%	1.5%	1.6%	0.0%

Q18. What do you think are the THREE biggest issues San Marcos will face within the next FIVE years?

N=405

	Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
	Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female
<u>Q18 Biggest issue</u>												
Traffic	65.5%	65.5%	61.8%	72.1%	79.5%	72.5%	65.4%	68.5%	73.1%	70.4%	73.2%	67.3%
Planning for rapid growth	54.5%	53.4%	53.9%	43.0%	39.3%	53.9%	44.4%	43.8%	48.7%	43.7%	45.9%	48.8%
Public schools	23.6%	17.2%	31.5%	31.4%	16.2%	27.5%	24.7%	31.5%	12.8%	22.5%	22.2%	25.6%
Road repair/maintenance/ expansion	36.4%	50.0%	30.3%	37.2%	34.2%	39.2%	37.0%	34.2%	44.9%	25.4%	38.7%	34.6%
Taxes/property taxes/finances	18.2%	17.2%	21.3%	19.8%	28.2%	17.6%	25.9%	16.4%	23.1%	28.2%	27.3%	17.1%
Public transportation	10.9%	15.5%	10.1%	12.8%	6.8%	9.8%	16.0%	4.1%	11.5%	11.3%	9.8%	11.4%
Crime	7.3%	15.5%	15.7%	12.8%	23.1%	16.7%	18.5%	15.1%	12.8%	16.9%	15.5%	16.6%
Environmental issues	21.8%	15.5%	21.3%	24.4%	12.0%	14.7%	17.3%	23.3%	23.1%	15.5%	16.5%	20.4%
Utility rates	16.4%	20.7%	11.2%	8.1%	20.5%	8.8%	9.9%	13.7%	20.5%	26.8%	17.0%	13.7%
Neighborhood preservation	25.5%	22.4%	24.7%	33.7%	29.1%	18.6%	29.6%	32.9%	29.5%	31.0%	23.7%	31.3%
Other	7.3%	6.9%	7.9%	9.3%	6.8%	8.8%	8.6%	6.8%	7.7%	5.6%	7.7%	7.6%
Don't Know	5.5%	1.7%	2.2%	1.2%	3.4%	4.9%	2.5%	4.1%	0.0%	1.4%	2.6%	2.8%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19a I have confidence in the City's finances</u>												
Strongly Agree	2.3%	1.9%	4.4%	8.5%	10.6%	6.0%	5.8%	0.0%	8.5%	11.9%	7.1%	5.8%
Agree	45.5%	50.0%	42.6%	32.4%	31.7%	41.0%	36.2%	38.6%	39.4%	37.3%	38.7%	38.6%
Neutral	40.9%	30.8%	35.3%	43.7%	33.7%	28.9%	37.7%	45.6%	32.4%	42.4%	35.7%	37.4%
Disagree	11.4%	15.4%	11.8%	9.9%	17.3%	18.1%	17.4%	5.3%	15.5%	8.5%	14.3%	12.9%
Strongly Disagree	0.0%	1.9%	5.9%	5.6%	6.7%	6.0%	2.9%	10.5%	4.2%	0.0%	4.2%	5.3%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19b The City is ensuring that there is adequate long-term affordable water</u>												
Strongly Agree	2.6%	3.9%	6.3%	10.1%	6.8%	3.7%	10.8%	1.8%	7.9%	8.3%	8.0%	4.9%
Agree	43.6%	39.2%	42.9%	33.3%	37.9%	37.0%	41.5%	33.9%	36.5%	45.0%	39.3%	38.3%
Neutral	28.2%	29.4%	25.4%	29.0%	30.1%	28.4%	27.7%	41.1%	27.0%	20.0%	27.0%	30.2%
Disagree	23.1%	25.5%	17.5%	18.8%	20.4%	23.5%	16.9%	17.9%	22.2%	21.7%	17.8%	23.5%
Strongly Disagree	2.6%	2.0%	7.9%	8.7%	4.9%	7.4%	3.1%	5.4%	6.3%	5.0%	8.0%	3.1%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19c The City is committed to creating a business friendly development process</u>												
Strongly Agree	4.7%	8.0%	8.6%	13.9%	7.8%	4.8%	16.9%	5.4%	5.8%	11.9%	8.4%	9.4%
Agree	53.5%	50.0%	35.7%	25.0%	40.8%	44.6%	29.6%	37.5%	42.0%	42.4%	37.7%	40.9%
Neutral	25.6%	28.0%	30.0%	37.5%	37.9%	28.9%	36.6%	33.9%	31.9%	35.6%	35.9%	30.4%
Disagree	14.0%	12.0%	17.1%	15.3%	7.8%	15.7%	12.7%	16.1%	14.5%	3.4%	10.2%	15.2%
Strongly Disagree	2.3%	2.0%	8.6%	8.3%	5.8%	6.0%	4.2%	7.1%	5.8%	6.8%	7.8%	4.1%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19d The City is doing a good job planning for current and future transportation and infrastructure needs</u>												
Strongly Agree	2.2%	2.0%	1.5%	4.2%	5.7%	2.4%	8.2%	0.0%	1.4%	5.4%	3.0%	4.1%
Agree	35.6%	18.4%	16.2%	12.7%	21.0%	25.6%	21.9%	13.8%	15.9%	19.6%	18.9%	20.7%
Neutral	31.1%	38.8%	29.4%	28.2%	41.0%	30.5%	32.9%	36.2%	37.7%	35.7%	35.5%	33.1%
Disagree	22.2%	24.5%	30.9%	36.6%	19.0%	24.4%	30.1%	22.4%	23.2%	32.1%	28.4%	24.3%
Strongly Disagree	8.9%	16.3%	22.1%	18.3%	13.3%	17.1%	6.8%	27.6%	21.7%	7.1%	14.2%	17.8%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19e The City does a good job of protecting and maintaining the river, while providing for recreation on the river</u>												
Strongly Agree	21.2%	5.6%	9.8%	7.4%	9.1%	13.7%	11.7%	1.5%	9.1%	12.7%	10.9%	9.2%
Agree	46.2%	51.9%	40.2%	35.8%	36.4%	40.0%	45.5%	41.8%	39.0%	36.5%	39.9%	41.3%
Neutral	13.5%	20.4%	24.4%	19.8%	26.4%	22.1%	18.2%	25.4%	15.6%	30.2%	23.0%	20.9%
Disagree	17.3%	11.1%	20.7%	22.2%	14.5%	16.8%	19.5%	10.4%	23.4%	15.9%	18.0%	16.8%
Strongly Disagree	1.9%	11.1%	4.9%	14.8%	13.6%	7.4%	5.2%	20.9%	13.0%	4.8%	8.2%	11.7%

O19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19f The City is committed to the health and wellness of its citizens</u>												
Strongly Agree	8.3%	9.8%	4.3%	7.9%	8.5%	8.0%	8.3%	3.2%	5.7%	13.3%	7.8%	7.6%
Agree	39.6%	39.2%	32.9%	46.1%	34.9%	42.5%	34.7%	32.3%	44.3%	35.0%	38.6%	37.8%
Neutral	45.8%	31.4%	44.3%	26.3%	36.8%	33.3%	43.1%	37.1%	31.4%	38.3%	38.0%	35.1%
Disagree	6.3%	17.6%	10.0%	14.5%	10.4%	12.6%	9.7%	14.5%	10.0%	11.7%	12.0%	11.4%
Strongly Disagree	0.0%	2.0%	8.6%	5.3%	9.4%	3.4%	4.2%	12.9%	8.6%	1.7%	3.6%	8.1%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q19g The City is committed to economic development, a diversified job base, and more housing options to help grow the middle class</u>												
Strongly Agree	2.2%	2.0%	1.4%	4.1%	5.5%	2.3%	4.2%	1.7%	4.2%	5.2%	4.8%	2.2%
Agree	20.0%	34.0%	20.0%	21.6%	25.7%	32.2%	15.3%	18.6%	22.2%	31.0%	22.3%	25.8%
Neutral	31.1%	26.0%	28.6%	23.0%	31.2%	26.4%	27.8%	33.9%	22.2%	32.8%	31.3%	25.3%
Disagree	35.6%	26.0%	28.6%	35.1%	24.8%	24.1%	34.7%	27.1%	36.1%	24.1%	26.5%	31.9%
Strongly Disagree	11.1%	12.0%	21.4%	16.2%	12.8%	14.9%	18.1%	18.6%	15.3%	6.9%	15.1%	14.8%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20a The City should invest tax dollars in economic development incentives for single-family residential</u>												
Strongly Agree	16.3%	21.4%	22.2%	20.3%	25.5%	23.3%	24.4%	17.4%	17.3%	27.0%	20.2%	23.4%
Agree	30.6%	30.4%	29.6%	36.7%	27.3%	34.4%	34.6%	23.2%	26.7%	33.3%	27.9%	33.3%
Neutral	28.6%	23.2%	18.5%	15.2%	20.9%	20.0%	19.2%	27.5%	22.7%	12.7%	20.8%	20.3%
Disagree	14.3%	16.1%	18.5%	16.5%	16.4%	11.1%	15.4%	17.4%	22.7%	17.5%	18.0%	15.1%
Strongly Disagree	10.2%	8.9%	11.1%	11.4%	10.0%	11.1%	6.4%	14.5%	10.7%	9.5%	13.1%	7.8%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

Q22 Number of Years Lived in San Marcos					Q23 Age of Respondents					Q25 Gender of Respondents	
Less than 5 years	5-9 years	10-19 years	20-29 years	30 years or more	18-34 years	35-44 years	45-54 years	55-64 years	65+ years	Male	Female

Q20b The City should invest tax dollars in economic development incentives for multi-family residential

Strongly Agree	4.1%	1.8%	4.9%	5.0%	6.4%	6.7%	7.6%	1.4%	1.3%	6.3%	4.3%	5.2%
Agree	22.4%	10.7%	13.4%	5.0%	15.6%	21.1%	15.2%	4.3%	10.7%	11.1%	11.4%	14.7%
Neutral	12.2%	23.2%	6.1%	12.5%	22.0%	16.7%	12.7%	18.8%	17.3%	11.1%	15.1%	15.7%
Disagree	26.5%	35.7%	29.3%	32.5%	23.9%	23.3%	27.8%	26.1%	32.0%	38.1%	28.1%	29.8%
Strongly Disagree	34.7%	28.6%	46.3%	45.0%	32.1%	32.2%	36.7%	49.3%	38.7%	33.3%	41.1%	34.6%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20c The City should invest tax dollars in social services funding (to help non-profit organizations)</u>												
Strongly Agree	4.1%	3.6%	10.8%	12.7%	11.0%	11.1%	14.1%	7.4%	5.3%	7.8%	6.5%	12.0%
Agree	36.7%	44.6%	38.6%	32.9%	31.2%	42.2%	33.3%	38.2%	32.9%	31.3%	32.6%	39.1%
Neutral	32.7%	32.1%	21.7%	31.6%	33.9%	25.6%	28.2%	30.9%	30.3%	39.1%	31.0%	29.7%
Disagree	12.2%	14.3%	16.9%	12.7%	12.8%	11.1%	10.3%	10.3%	21.1%	17.2%	15.8%	12.0%
Strongly Disagree	14.3%	5.4%	12.0%	10.1%	11.0%	10.0%	14.1%	13.2%	10.5%	4.7%	14.1%	7.3%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20d The City should invest tax dollars in Downtown revitalization</u>												
Strongly Agree	6.0%	15.8%	11.8%	17.5%	12.6%	15.1%	12.5%	17.1%	10.5%	9.4%	12.3%	13.8%
Agree	54.0%	28.1%	43.5%	38.8%	35.1%	43.0%	40.0%	31.4%	39.5%	40.6%	38.5%	39.8%
Neutral	28.0%	36.8%	21.2%	31.3%	25.2%	22.6%	22.5%	31.4%	31.6%	32.8%	29.4%	26.0%
Disagree	10.0%	12.3%	17.6%	7.5%	18.0%	14.0%	17.5%	11.4%	14.5%	10.9%	12.8%	14.8%
Strongly Disagree	2.0%	7.0%	5.9%	5.0%	9.0%	5.4%	7.5%	8.6%	3.9%	6.3%	7.0%	5.6%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20e The City should invest tax dollars to help create jobs</u>												
Strongly Agree	28.0%	27.3%	22.9%	23.5%	23.2%	36.6%	27.3%	20.6%	13.0%	21.2%	22.2%	26.5%
Agree	42.0%	34.5%	50.6%	45.7%	44.6%	38.7%	51.9%	35.3%	49.4%	47.0%	42.7%	45.9%
Neutral	16.0%	29.1%	9.6%	11.1%	22.3%	16.1%	11.7%	26.5%	18.2%	15.2%	16.8%	17.9%
Disagree	12.0%	5.5%	13.3%	16.0%	4.5%	5.4%	5.2%	14.7%	15.6%	10.6%	13.5%	6.6%
Strongly Disagree	2.0%	3.6%	3.6%	3.7%	5.4%	3.2%	3.9%	2.9%	3.9%	6.1%	4.9%	3.1%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20f The City should invest tax dollars in acquisition and development of additional parks and greenspace</u>												
Strongly Agree	4.0%	14.5%	22.4%	35.4%	15.0%	19.8%	20.8%	17.1%	18.2%	21.5%	20.3%	18.7%
Agree	50.0%	41.8%	36.5%	32.9%	35.4%	40.6%	40.3%	31.4%	37.7%	38.5%	34.8%	40.9%
Neutral	24.0%	23.6%	23.5%	13.4%	27.4%	21.9%	24.7%	27.1%	18.2%	21.5%	20.3%	24.7%
Disagree	14.0%	10.9%	10.6%	13.4%	11.5%	10.4%	7.8%	15.7%	14.3%	12.3%	12.3%	11.6%
Strongly Disagree	8.0%	9.1%	7.1%	4.9%	10.6%	7.3%	6.5%	8.6%	11.7%	6.2%	12.3%	4.0%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	Less than		10-19	20-29	30 years	18-34	35-44	45-54	55-64		Male	Female
	5 years	5-9 years	years	years	or more	years	years	years	years	65+ years		
<u>Q20g The City should invest City tax dollars in the public school education system (pre-K through 12th grade)</u>												
Strongly Agree	36.5%	27.3%	33.3%	38.8%	27.4%	40.2%	35.4%	37.7%	19.7%	25.8%	26.7%	37.5%
Agree	23.1%	41.8%	35.6%	30.0%	25.7%	32.0%	30.4%	27.5%	28.9%	34.8%	28.9%	32.5%
Neutral	23.1%	20.0%	12.6%	13.8%	19.5%	16.5%	19.0%	13.0%	21.1%	16.7%	20.3%	14.5%
Disagree	13.5%	5.5%	11.5%	7.5%	14.2%	5.2%	10.1%	11.6%	14.5%	15.2%	13.9%	8.0%
Strongly Disagree	3.8%	5.5%	6.9%	10.0%	13.3%	6.2%	5.1%	10.1%	15.8%	7.6%	10.2%	7.5%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q22 Number of Years Lived in San Marcos</u>					<u>Q23 Age of Respondents</u>					<u>Q25 Gender of Respondents</u>	
	<u>Less than 5 years</u>	<u>5-9 years</u>	<u>10-19 years</u>	<u>20-29 years</u>	<u>30 years or more</u>	<u>18-34 years</u>	<u>35-44 years</u>	<u>45-54 years</u>	<u>55-64 years</u>	<u>65+ years</u>	<u>Male</u>	<u>Female</u>
<u>Q20h The City should regulate stricter smoking standards in public spaces</u>												
Strongly Agree	26.9%	20.0%	27.4%	32.1%	39.8%	36.5%	23.8%	30.4%	32.5%	30.2%	30.0%	31.8%
Agree	21.2%	29.1%	13.1%	16.0%	20.4%	22.9%	15.0%	14.5%	23.4%	19.0%	17.9%	20.5%
Neutral	25.0%	16.4%	23.8%	29.6%	17.7%	14.6%	30.0%	23.2%	22.1%	23.8%	21.6%	23.1%
Disagree	17.3%	14.5%	13.1%	8.6%	10.6%	13.5%	17.5%	13.0%	6.5%	9.5%	10.0%	14.4%
Strongly Disagree	9.6%	20.0%	22.6%	13.6%	11.5%	12.5%	13.8%	18.8%	15.6%	17.5%	20.5%	10.3%