
2013 CITY OF SAN MARCOS COMMUNITY SURVEY

**-Appendix E: Crosstabulations by Home
Owners versus Renters and Residents
Living in Single Family Homes
versus Apartments/Condos/Other-**

Submitted to:

San Marcos, Texas

By



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March 2013

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1a City parks and recreation programs</u>				
Very Satisfied	22.7%	31.9%	23.8%	26.6%
Satisfied	46.6%	44.0%	44.9%	54.7%
Neutral	22.4%	17.6%	22.4%	15.6%
Dissatisfied	6.5%	5.5%	7.3%	1.6%
Very Dissatisfied	1.8%	1.1%	1.7%	1.6%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1b City water and wastewater services</u>				
Very Satisfied	18.7%	20.4%	18.2%	20.9%
Satisfied	45.7%	50.5%	47.8%	43.3%
Neutral	24.9%	19.4%	24.5%	20.9%
Dissatisfied	8.3%	4.3%	7.3%	7.5%
Very Dissatisfied	2.4%	5.4%	2.2%	7.5%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1c Emergency medical services</u>				
Very Satisfied	26.1%	34.2%	26.4%	32.7%
Satisfied	44.3%	43.8%	45.6%	40.4%
Neutral	26.1%	16.4%	24.4%	21.2%
Dissatisfied	2.6%	4.1%	2.8%	3.8%
Very Dissatisfied	0.9%	1.4%	0.8%	1.9%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1d Enforcement of city codes/ordinances</u>				
Very Satisfied	7.2%	18.5%	9.0%	10.7%
Satisfied	26.9%	25.9%	26.6%	26.8%
Neutral	30.7%	28.4%	30.4%	32.1%
Dissatisfied	21.2%	18.5%	20.1%	23.2%
Very Dissatisfied	14.0%	8.6%	13.8%	7.1%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q1e Fire services</u>				
Very Satisfied	32.2%	39.2%	33.6%	32.8%
Satisfied	50.6%	50.6%	50.6%	53.4%
Neutral	16.3%	8.9%	14.7%	13.8%
Dissatisfied	0.4%	1.3%	0.8%	0.0%
Very Dissatisfied	0.4%	0.0%	0.4%	0.0%

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1f Library services</u>				
Very Satisfied	56.8%	55.7%	57.0%	50.8%
Satisfied	34.2%	34.1%	34.0%	38.5%
Neutral	7.9%	10.2%	8.3%	9.2%
Dissatisfied	1.1%	0.0%	0.7%	1.5%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1g Transportation planning in the City</u>				
Very Satisfied	7.3%	11.6%	6.7%	11.7%
Satisfied	16.8%	23.3%	18.1%	21.7%
Neutral	33.9%	30.2%	33.8%	31.7%
Dissatisfied	29.6%	24.4%	29.1%	25.0%
Very Dissatisfied	12.4%	10.5%	12.4%	10.0%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1h Maintenance of streets/sidewalks</u>				
Very Satisfied	4.4%	6.4%	4.6%	3.0%
Satisfied	23.9%	25.5%	23.5%	29.9%
Neutral	25.6%	23.4%	26.3%	19.4%
Dissatisfied	30.6%	30.9%	30.7%	31.3%
Very Dissatisfied	15.5%	13.8%	14.9%	16.4%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1i Management of stormwater runoff</u>				
Very Satisfied	7.9%	9.5%	7.7%	8.3%
Satisfied	33.6%	40.5%	35.8%	33.3%
Neutral	35.4%	29.8%	33.4%	40.0%
Dissatisfied	13.0%	14.3%	13.0%	15.0%
Very Dissatisfied	10.1%	6.0%	10.0%	3.3%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1j Municipal court services</u>				
Very Satisfied	14.2%	15.4%	14.3%	11.3%
Satisfied	36.5%	44.6%	38.7%	39.6%
Neutral	44.7%	30.8%	41.7%	41.5%
Dissatisfied	2.7%	7.7%	3.9%	3.8%
Very Dissatisfied	1.8%	1.5%	1.3%	3.8%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q1k Police services</u>				
Very Satisfied	23.9%	26.7%	23.5%	28.1%
Satisfied	42.1%	46.5%	44.1%	39.1%
Neutral	26.3%	17.4%	24.8%	21.9%
Dissatisfied	5.6%	4.7%	5.9%	3.1%
Very Dissatisfied	2.1%	4.7%	1.6%	7.8%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q11 Electric services</u>				
Very Satisfied	24.2%	31.2%	24.9%	29.4%
Satisfied	49.5%	50.5%	50.5%	47.1%
Neutral	21.0%	12.9%	19.3%	17.6%
Dissatisfied	3.6%	3.2%	3.3%	4.4%
Very Dissatisfied	1.8%	2.2%	2.0%	1.5%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1m Trash-recycling-yard waste services</u>				
Very Satisfied	28.8%	28.7%	30.2%	20.9%
Satisfied	44.8%	51.1%	45.2%	52.2%
Neutral	16.1%	12.8%	14.2%	20.9%
Dissatisfied	6.7%	7.4%	7.4%	4.5%
Very Dissatisfied	3.7%	0.0%	3.1%	1.5%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1n City communication with public</u>				
Very Satisfied	9.5%	14.9%	9.8%	12.3%
Satisfied	40.7%	34.5%	37.9%	46.2%
Neutral	27.0%	31.0%	29.1%	24.6%
Dissatisfied	16.8%	11.5%	17.0%	9.2%
Very Dissatisfied	6.0%	8.0%	6.2%	7.7%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1o Customer service provide by employee</u>				
Very Satisfied	17.0%	19.8%	16.5%	21.5%
Satisfied	44.2%	43.2%	45.4%	38.5%
Neutral	29.3%	29.6%	29.6%	29.2%
Dissatisfied	6.5%	4.9%	6.5%	4.6%
Very Dissatisfied	2.9%	2.5%	2.1%	6.2%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

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	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1p City Clerk services</u>				
Very Satisfied	18.2%	28.4%	18.4%	25.0%
Satisfied	47.1%	38.8%	46.7%	42.3%
Neutral	29.8%	25.4%	29.4%	26.9%
Dissatisfied	4.5%	6.0%	5.1%	3.8%
Very Dissatisfied	0.4%	1.5%	0.4%	1.9%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1q Environmental Health services</u>				
Very Satisfied	10.5%	21.3%	10.5%	20.4%
Satisfied	42.1%	39.3%	41.6%	42.9%
Neutral	43.1%	34.4%	43.4%	32.7%
Dissatisfied	2.9%	3.3%	3.2%	2.0%
Very Dissatisfied	1.4%	1.6%	1.4%	2.0%

Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q1r Animal Services</u>				
Very Satisfied	17.0%	25.3%	17.9%	16.9%
Satisfied	44.4%	32.0%	42.5%	42.4%
Neutral	29.3%	32.0%	30.4%	28.8%
Dissatisfied	6.2%	2.7%	6.2%	1.7%
Very Dissatisfied	3.1%	8.0%	2.9%	10.2%

Q2. Which FOUR of the services listed above do you think are most important for the City to provide? (Sum of Top Four Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment, Condo or Other
			<u>Family Home</u>	
<u>Q2 Sum of Top Choices</u>				
Parks and Recreation programs	16.8%	25.8%	18.3%	21.1%
water and wastewater services	37.0%	33.0%	37.0%	33.8%
Emergency medical services	33.0%	33.0%	33.3%	33.8%
Enforcement of codes & ordinances	15.5%	17.5%	17.1%	11.3%
Fire services	52.5%	37.1%	52.0%	35.2%
Library services	7.9%	9.3%	8.3%	8.5%
Transportation planning	18.5%	14.4%	18.7%	12.7%
Maintenance of streets & sidewalks	33.3%	32.0%	33.6%	29.6%
Stormwater runoff and flood prevention	13.9%	17.5%	15.0%	12.7%
Municipal court services	3.0%	2.1%	2.4%	4.2%

Q2. Which FOUR of the services listed above do you think are most important for the City to provide? (Sum of Top Four Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment, Condo or Other
			<u>Family Home</u>	
<u>Q2 Sum of Top Choices (Cont.)</u>				
Police services	61.4%	50.5%	60.6%	52.1%
Electric service	24.4%	19.6%	22.3%	28.2%
Trash/recycling/yard waste collection	25.4%	14.4%	22.6%	21.1%
Communication with the public	11.6%	16.5%	13.5%	11.3%
Customer service provided by employees	5.3%	5.2%	4.9%	7.0%
City Clerk services	1.3%	2.1%	1.5%	1.4%
Environmental Health services	4.3%	7.2%	4.3%	7.0%
Animal Services	6.3%	7.2%	5.8%	9.9%
None Chosen	5.3%	7.2%	4.9%	9.9%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q3a Safe in Downtown San Marcos</u>				
Very Safe	25.3%	29.8%	25.2%	32.4%
Safe	55.1%	46.8%	54.6%	47.1%
Neutral	12.7%	13.8%	12.6%	14.7%
Unsafe	5.5%	8.5%	6.3%	5.9%
Very Unsafe	1.4%	1.1%	1.3%	0.0%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q3b In City parks</u>				
Very Safe	18.1%	22.0%	17.7%	25.8%
Safe	45.9%	44.0%	45.9%	43.9%
Neutral	24.2%	19.8%	23.3%	22.7%
Unsafe	10.3%	8.8%	10.8%	6.1%
Very Unsafe	1.4%	5.5%	2.3%	1.5%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment, Condo or
			<u>Family Home</u>	<u>Other</u>
<u>Q3c In your neighborhood during the day</u>				
Very Safe	53.7%	45.8%	51.2%	53.6%
Safe	38.2%	41.7%	39.4%	37.7%
Neutral	5.7%	7.3%	5.9%	7.2%
Unsafe	1.0%	4.2%	2.2%	0.0%
Very Unsafe	1.4%	1.0%	1.2%	1.4%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q3d In your neighborhood at night</u>				
Very Safe	31.4%	28.4%	28.9%	39.7%
Safe	47.0%	43.2%	48.4%	33.8%
Neutral	16.2%	13.7%	15.5%	16.2%
Unsafe	3.4%	8.4%	4.3%	5.9%
Very Unsafe	2.0%	6.3%	2.8%	4.4%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q3e In Commercial and retail areas</u>				
Very Safe	18.6%	31.2%	18.8%	35.3%
Safe	58.6%	46.2%	57.7%	45.6%
Neutral	19.0%	18.3%	19.4%	16.2%
Unsafe	2.4%	3.2%	2.8%	1.5%
Very Unsafe	1.4%	1.1%	1.3%	1.5%

Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe you feel in the following situations: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q3f Overall feeling of safety</u>				
Very Safe	21.1%	21.1%	19.3%	29.9%
Safe	60.9%	62.1%	62.0%	56.7%
Neutral	15.0%	13.7%	15.0%	13.4%
Unsafe	2.4%	2.1%	2.8%	0.0%
Very Unsafe	0.7%	1.1%	0.9%	0.0%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q4a Quality of services provided by City</u>				
Very Satisfied	11.0%	14.1%	10.3%	18.5%
Satisfied	59.6%	62.0%	59.2%	64.6%
Neutral	23.6%	19.6%	24.1%	15.4%
Dissatisfied	5.1%	2.2%	5.0%	1.5%
Very Dissatisfied	0.7%	2.2%	1.3%	0.0%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4b How well City is planning growth</u>				
Very Satisfied	5.3%	7.9%	5.2%	7.7%
Satisfied	19.3%	23.6%	19.2%	24.6%
Neutral	24.6%	31.5%	26.0%	29.2%
Dissatisfied	32.3%	23.6%	31.8%	23.1%
Very Dissatisfied	18.6%	13.5%	17.9%	15.4%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4c Overall quality of life in the City</u>				
Very Satisfied	11.1%	18.3%	12.6%	14.1%
Satisfied	54.4%	51.6%	52.3%	60.9%
Neutral	24.7%	20.4%	24.3%	20.3%
Dissatisfied	8.4%	7.5%	9.2%	3.1%
Very Dissatisfied	1.4%	2.2%	1.5%	1.6%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q4d Availability of job opportunities</u>				
Very Satisfied	3.2%	4.8%	2.2%	10.2%
Satisfied	16.2%	25.0%	17.3%	22.0%
Neutral	35.2%	29.8%	34.2%	33.9%
Dissatisfied	33.6%	23.8%	32.7%	23.7%
Very Dissatisfied	11.9%	16.7%	13.7%	10.2%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4e Value received for City taxes/fees</u>				
Very Satisfied	5.5%	7.0%	5.1%	11.5%
Satisfied	32.9%	39.5%	32.6%	41.0%
Neutral	37.0%	37.2%	37.7%	34.4%
Dissatisfied	18.7%	10.5%	18.5%	8.2%
Very Dissatisfied	5.9%	5.8%	6.1%	4.9%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4f Quality of new development</u>				
Very Satisfied	4.6%	9.4%	4.5%	10.1%
Satisfied	18.3%	28.1%	19.7%	24.6%
Neutral	28.5%	28.1%	27.7%	33.3%
Dissatisfied	27.8%	19.8%	27.4%	18.8%
Very Dissatisfied	20.8%	14.6%	20.6%	13.0%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4g Appearance of residential property</u>				
Very Satisfied	5.4%	11.5%	6.2%	9.0%
Satisfied	31.9%	33.3%	32.5%	34.3%
Neutral	35.3%	36.5%	35.3%	34.3%
Dissatisfied	22.0%	12.5%	20.7%	14.9%
Very Dissatisfied	5.4%	6.3%	5.3%	7.5%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q4h Appearance of commercial property</u>				
Very Satisfied	5.7%	10.4%	5.9%	11.6%
Satisfied	33.8%	36.5%	34.5%	36.2%
Neutral	40.2%	37.5%	40.1%	34.8%
Dissatisfied	15.5%	13.5%	14.9%	15.9%
Very Dissatisfied	4.7%	2.1%	4.7%	1.4%

Q4. Perceptions of the City: Items that may influence your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q4i Overall appearance of the City</u>				
Very Satisfied	7.4%	14.7%	7.7%	16.2%
Satisfied	42.4%	49.5%	43.0%	48.5%
Neutral	31.6%	25.3%	31.9%	22.1%
Dissatisfied	14.5%	8.4%	13.6%	10.3%
Very Dissatisfied	4.0%	2.1%	3.7%	2.9%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5a Maintenance and appearance of City parks</u>				
Very Satisfied	14.2%	23.7%	15.4%	20.9%
Satisfied	54.1%	47.3%	54.2%	44.8%
Neutral	23.8%	22.6%	23.2%	25.4%
Dissatisfied	6.4%	4.3%	5.6%	7.5%
Very Dissatisfied	1.4%	2.2%	1.6%	1.5%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q5b Number of parks</u>				
Very Satisfied	15.1%	23.1%	15.3%	25.8%
Satisfied	44.0%	39.6%	43.8%	39.4%
Neutral	26.8%	22.0%	26.6%	21.2%
Dissatisfied	11.6%	13.2%	12.0%	10.6%
Very Dissatisfied	2.5%	2.2%	2.3%	3.0%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5c Walking/biking trails in the City</u>				
Very Satisfied	14.3%	24.1%	15.8%	19.4%
Satisfied	45.4%	34.5%	43.6%	40.3%
Neutral	23.6%	19.5%	21.8%	25.8%
Dissatisfied	13.6%	20.7%	15.8%	12.9%
Very Dissatisfied	3.2%	1.1%	3.0%	1.6%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q5d Activity Center</u>				
Very Satisfied	34.0%	32.5%	35.6%	23.3%
Satisfied	47.9%	46.3%	46.8%	53.3%
Neutral	14.3%	17.5%	14.4%	16.7%
Dissatisfied	3.0%	2.5%	2.8%	3.3%
Very Dissatisfied	0.8%	1.3%	0.4%	3.3%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5e City swimming pools</u>				
Very Satisfied	13.2%	17.4%	13.6%	15.4%
Satisfied	41.3%	40.6%	42.0%	38.5%
Neutral	33.1%	27.5%	31.1%	34.6%
Dissatisfied	7.4%	10.1%	8.6%	5.8%
Very Dissatisfied	5.0%	4.3%	4.7%	5.8%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5f Youth recreation programs</u>				
Very Satisfied	12.5%	21.1%	13.7%	16.3%
Satisfied	38.0%	33.3%	38.2%	34.9%
Neutral	40.5%	35.1%	40.1%	32.6%
Dissatisfied	7.5%	10.5%	7.1%	14.0%
Very Dissatisfied	1.5%	0.0%	0.9%	2.3%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5g Adult recreation programs</u>				
Very Satisfied	12.4%	19.0%	13.7%	13.0%
Satisfied	40.0%	34.9%	40.2%	37.0%
Neutral	38.2%	33.3%	36.1%	39.1%
Dissatisfied	7.1%	11.1%	8.3%	6.5%
Very Dissatisfied	2.2%	1.6%	1.7%	4.3%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q5h Outdoor athletic programs</u>				
Very Satisfied	13.2%	18.8%	14.2%	13.7%
Satisfied	46.1%	49.3%	47.7%	47.1%
Neutral	31.3%	23.2%	28.8%	29.4%
Dissatisfied	7.0%	7.2%	7.3%	5.9%
Very Dissatisfied	2.5%	1.4%	1.9%	3.9%

Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following:(Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q5i Mowing/trimming of public areas</u>				
Very Satisfied	12.7%	18.3%	13.6%	16.4%
Satisfied	47.3%	52.7%	48.3%	50.7%
Neutral	27.1%	22.6%	25.9%	25.4%
Dissatisfied	8.2%	5.4%	8.2%	4.5%
Very Dissatisfied	4.8%	1.1%	4.1%	3.0%

Q6. Which THREE of the parks and recreation services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q6 Sum of Top Choices</u>				
Maintenance/appearance of parks	63.4%	59.8%	64.2%	56.3%
Number of parks	27.1%	29.9%	26.9%	32.4%
Walking and biking trails	44.9%	45.4%	48.0%	31.0%
Activity Center	33.3%	24.7%	32.1%	28.2%
City swimming pools	15.8%	13.4%	14.7%	18.3%
Youth recreation programs	29.0%	37.1%	30.3%	36.6%
Adult recreation programs	12.2%	12.4%	11.9%	14.1%
Outdoor athletic facilities	13.9%	12.4%	13.5%	12.7%
Mowing/trimming of public areas	36.6%	27.8%	36.1%	28.2%
None Chosen	23.8%	37.1%	22.3%	42.3%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q7a Enforcement of cleanup of junk</u>				
Very Satisfied	7.9%	10.5%	8.4%	10.8%
Satisfied	27.2%	27.9%	27.1%	26.2%
Neutral	27.2%	29.1%	29.8%	18.5%
Dissatisfied	25.1%	23.3%	23.7%	29.2%
Very Dissatisfied	12.5%	9.3%	11.0%	15.4%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q7b Mowing weeds/grass private property</u>				
Very Satisfied	6.5%	11.5%	7.1%	9.4%
Satisfied	26.2%	26.4%	25.9%	28.1%
Neutral	30.2%	33.3%	32.0%	26.6%
Dissatisfied	28.0%	23.0%	27.3%	25.0%
Very Dissatisfied	9.1%	5.7%	7.7%	10.9%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q7c Enforcement of sign regulations</u>				
Very Satisfied	8.4%	10.1%	7.1%	15.0%
Satisfied	32.8%	31.6%	33.6%	26.7%
Neutral	41.2%	32.9%	42.1%	30.0%
Dissatisfied	11.5%	19.0%	11.8%	18.3%
Very Dissatisfied	6.1%	6.3%	5.4%	10.0%

Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following items: (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q7d Enforcement of graffiti</u>				
Very Satisfied	7.7%	17.1%	8.2%	16.7%
Satisfied	29.9%	24.4%	29.5%	23.3%
Neutral	38.7%	30.5%	38.8%	30.0%
Dissatisfied	16.9%	20.7%	17.1%	21.7%
Very Dissatisfied	6.9%	7.3%	6.4%	8.3%

Q8. Which TWO of the code enforcement services listed above do you think are most important for the City to provide? (Sum of Top Two Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q8 Sum of Top Two Choices</u>				
Clean-up of junk/debris private property	72.9%	60.8%	70.0%	71.8%
Mowing of weeds/grass private property	38.6%	38.1%	39.1%	38.0%
Enforcement of sign regulations	23.4%	26.8%	22.3%	32.4%
Enforcement of graffiti	37.0%	34.0%	37.9%	28.2%
None Chosen	12.5%	17.5%	13.8%	12.7%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q9a Maintenance of city street (Non TxDot)</u>				
Very Satisfied	4.8%	3.2%	4.1%	5.9%
Satisfied	34.8%	40.0%	35.7%	38.2%
Neutral	24.6%	22.1%	25.1%	19.1%
Dissatisfied	23.9%	22.1%	24.5%	17.6%
Very Dissatisfied	11.9%	12.6%	10.7%	19.1%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9b Maintenance street in neighborhood</u>				
Very Satisfied	10.7%	10.5%	10.5%	11.8%
Satisfied	40.3%	36.8%	40.7%	32.4%
Neutral	20.8%	20.0%	19.4%	25.0%
Dissatisfied	19.5%	20.0%	20.1%	19.1%
Very Dissatisfied	8.7%	12.6%	9.3%	11.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9c Timing of traffic signals in City</u>				
Very Satisfied	5.4%	4.2%	4.6%	7.5%
Satisfied	30.0%	32.6%	29.6%	35.8%
Neutral	23.6%	20.0%	23.1%	19.4%
Dissatisfied	26.3%	23.2%	26.5%	22.4%
Very Dissatisfied	14.8%	20.0%	16.0%	14.9%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q9d Mowing/trimming along City streets</u>				
Very Satisfied	10.1%	12.9%	9.4%	16.2%
Satisfied	41.6%	54.8%	44.7%	47.1%
Neutral	32.4%	19.4%	31.6%	17.6%
Dissatisfied	10.5%	9.7%	9.7%	13.2%
Very Dissatisfied	5.4%	3.2%	4.7%	5.9%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9e Cleanliness of streets/public areas</u>				
Very Satisfied	8.0%	11.7%	8.3%	11.8%
Satisfied	46.5%	47.9%	47.2%	44.1%
Neutral	27.1%	25.5%	26.9%	27.9%
Dissatisfied	15.1%	9.6%	13.9%	11.8%
Very Dissatisfied	3.3%	5.3%	3.7%	4.4%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9f Cleanliness of creeks/open channels</u>				
Very Satisfied	6.0%	6.8%	5.2%	9.4%
Satisfied	37.2%	33.0%	37.8%	31.3%
Neutral	31.9%	33.0%	32.2%	31.3%
Dissatisfied	18.6%	20.5%	18.9%	20.3%
Very Dissatisfied	6.3%	6.8%	5.9%	7.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9g Condition of sidewalks in the City</u>				
Very Satisfied	2.7%	7.6%	3.4%	4.5%
Satisfied	29.0%	30.4%	29.0%	32.8%
Neutral	30.3%	29.3%	30.8%	26.9%
Dissatisfied	25.6%	23.9%	24.3%	29.9%
Very Dissatisfied	12.5%	8.7%	12.5%	6.0%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9h Availability of bike lanes</u>				
Very Satisfied	7.3%	8.2%	7.4%	6.3%
Satisfied	25.2%	27.1%	23.8%	34.9%
Neutral	35.1%	27.1%	35.5%	23.8%
Dissatisfied	19.5%	21.2%	20.2%	17.5%
Very Dissatisfied	13.0%	16.5%	13.1%	17.5%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9i Level of usefulness city e-services</u>				
Very Satisfied	14.6%	16.2%	13.4%	21.2%
Satisfied	35.2%	50.0%	39.4%	34.6%
Neutral	42.5%	27.9%	39.8%	38.5%
Dissatisfied	4.7%	2.9%	4.5%	1.9%
Very Dissatisfied	3.0%	2.9%	2.8%	3.8%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q9j Reliability of Electric service</u>				
Very Satisfied	28.1%	25.5%	25.6%	36.8%
Satisfied	48.4%	51.1%	50.8%	41.2%
Neutral	18.1%	17.0%	17.4%	20.6%
Dissatisfied	4.3%	5.3%	5.2%	0.0%
Very Dissatisfied	1.1%	1.1%	1.0%	1.5%

Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Dont't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q9k Adequacy of City street lighting</u>				
Very Satisfied	11.6%	13.8%	11.8%	14.1%
Satisfied	40.1%	39.4%	40.2%	37.5%
Neutral	28.4%	23.4%	28.0%	25.0%
Dissatisfied	14.7%	18.1%	15.3%	15.6%
Very Dissatisfied	5.1%	5.3%	4.7%	7.8%

Q10. Which THREE of the public services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q10 Sum of Top Choices</u>				
Maintenance of major City streets	65.0%	52.6%	63.9%	54.9%
Maintenance streets your neighborhood	28.7%	33.0%	31.5%	23.9%
Timing of traffic signals	27.7%	26.8%	30.3%	16.9%
Mowing/trimming along City streets	13.5%	10.3%	12.8%	12.7%
Cleanliness of streets/other public areas	35.6%	32.0%	33.3%	40.8%
Cleanliness of creeks/open channels	18.2%	20.6%	19.0%	18.3%
Condition of sidewalks in the City	19.8%	18.6%	20.5%	16.9%
Availability of bike lanes	10.9%	20.6%	12.2%	16.9%
Level of usefulness of City e-services	2.6%	2.1%	2.1%	4.2%

Q10. Which THREE of the public services listed above do you think are most important for the City to provide? (Sum of Top Three Choices)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q10 Sum of Top Choices (Cont.)</u>				
Reliability of Electric service	36.6%	25.8%	34.3%	32.4%
Adequacy of City street lighting	22.4%	25.8%	21.7%	28.2%
None Chosen	5.0%	7.2%	4.9%	8.5%

Q11. From which of the following sources do you currently get information about the City of San Marcos?

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment, Condo or
			<u>Family Home</u>	<u>Other</u>
<u>Q11 Currently get information</u>				
Television	43.2%	49.5%	43.7%	52.1%
Newspaper	66.0%	63.9%	67.0%	60.6%
Internet	49.5%	56.7%	50.8%	53.5%
Cell phones	5.3%	7.2%	5.5%	5.6%
Neighborhood Groups	31.0%	24.7%	31.5%	19.7%
Utility bill insert	53.1%	44.3%	51.4%	52.1%
Other	11.6%	15.5%	11.9%	15.5%
None Chosen	12.9%	17.5%	13.1%	16.9%

Q12. Which of the following electronic sources of information are you currently using?

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q12 Electronic source of info using</u>				
Facebook	44.6%	54.6%	45.6%	52.1%
Twitter	6.6%	15.5%	8.9%	8.5%
MySpace	2.0%	1.0%	1.8%	1.4%
YouTube	22.1%	25.8%	22.9%	23.9%
iPhone App	26.7%	28.9%	28.1%	22.5%
Blackberry App	1.3%	4.1%	1.5%	4.2%
Android App	14.9%	20.6%	17.4%	12.7%
Text messages	45.2%	55.7%	48.0%	47.9%
Internet	83.2%	76.3%	83.5%	74.6%
Other	4.6%	7.2%	5.5%	4.2%
None	12.2%	12.4%	11.3%	15.5%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13a. The availability of information about government operations</u>				
Very Satisfied	6.0%	13.6%	6.3%	14.8%
Satisfied	28.9%	27.2%	28.5%	29.5%
Neutral	39.8%	38.3%	39.4%	39.3%
Dissatisfied	18.4%	14.8%	19.0%	9.8%
Very Dissatisfied	6.8%	6.2%	6.7%	6.6%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13b. City efforts to keep residents informed about local issues</u>				
Very Satisfied	4.9%	10.5%	4.6%	14.5%
Satisfied	31.1%	38.4%	32.0%	37.1%
Neutral	31.8%	29.1%	31.7%	29.0%
Dissatisfied	24.4%	14.0%	24.2%	9.7%
Very Dissatisfied	7.8%	8.1%	7.5%	9.7%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13c The level of public involvement in City decision-making</u>				
Very Satisfied	5.6%	9.5%	5.5%	10.0%
Satisfied	19.3%	34.5%	20.9%	35.0%
Neutral	27.8%	31.0%	27.7%	30.0%
Dissatisfied	30.7%	11.9%	29.8%	10.0%
Very Dissatisfied	16.7%	13.1%	16.1%	15.0%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13d Usefulness of the information that is available on the City's Web site</u>				
Very Satisfied	7.1%	9.0%	6.7%	10.2%
Satisfied	34.1%	34.6%	32.3%	44.1%
Neutral	43.3%	46.2%	46.5%	33.9%
Dissatisfied	12.3%	6.4%	11.2%	8.5%
Very Dissatisfied	3.2%	3.8%	3.3%	3.4%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13e How well the City listens and responds to the needs of citizens</u>				
Very Satisfied	2.6%	3.8%	1.7%	6.6%
Satisfied	16.2%	26.9%	18.1%	21.3%
Neutral	29.8%	30.8%	29.3%	34.4%
Dissatisfied	27.2%	15.4%	26.5%	16.4%
Very Dissatisfied	24.3%	23.1%	24.4%	21.3%

Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q13f The level of public involvement in Economic Development</u>				
Very Satisfied	4.3%	6.6%	3.6%	8.6%
Satisfied	15.1%	18.4%	15.0%	20.7%
Neutral	36.0%	47.4%	36.9%	46.6%
Dissatisfied	26.7%	11.8%	26.3%	10.3%
Very Dissatisfied	17.8%	15.8%	18.2%	13.8%

Q14. Have you contacted the City of San Marcos during the past year?

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Apartment,	Condo or
			Single Family Home	Other
<u>Q14 Have you contacted the City past year</u>				
Yes	68.3%	48.5%	65.1%	56.3%
No	31.7%	51.5%	34.9%	43.7%

Q14a. How would you describe the service you received?

N=258	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q14a Describe service received</u>				
Excellent	25.1%	27.7%	24.9%	32.5%
Good	41.5%	27.7%	40.8%	27.5%
Fair	21.3%	21.3%	21.1%	20.0%
Poor	11.6%	21.3%	12.7%	17.5%
Don't Know	0.5%	2.1%	0.5%	2.5%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q14b-1 How easy they were to contact</u>				
Very Satisfied	29.3%	21.7%	25.9%	39.5%
Satisfied	47.8%	54.3%	51.4%	36.8%
Neutral	11.7%	13.0%	11.3%	13.2%
Dissatisfied	8.3%	6.5%	8.0%	7.9%
Very Dissatisfied	2.9%	4.3%	3.3%	2.6%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q14b-2 They way you were treated</u>				
Very Satisfied	31.4%	26.7%	28.9%	40.5%
Satisfied	49.5%	48.9%	51.7%	37.8%
Neutral	10.3%	15.6%	10.9%	10.8%
Dissatisfied	6.9%	4.4%	6.2%	8.1%
Very Dissatisfied	2.0%	4.4%	2.4%	2.7%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q14b-3 Accuracy of information given</u>				
Very Satisfied	26.1%	24.4%	25.2%	29.7%
Satisfied	41.9%	42.2%	41.9%	43.2%
Neutral	15.8%	17.8%	15.7%	16.2%
Dissatisfied	11.8%	8.9%	11.9%	8.1%
Very Dissatisfied	4.4%	6.7%	5.2%	2.7%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q14b-4 How quickly staff responded</u>				
Very Satisfied	26.9%	21.7%	26.0%	26.3%
Satisfied	42.3%	34.8%	41.8%	39.5%
Neutral	14.4%	19.6%	14.4%	18.4%
Dissatisfied	10.4%	10.9%	11.5%	5.3%
Very Dissatisfied	6.0%	13.0%	6.3%	10.5%

Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate your satisfaction with the City employees in the Department you selected in Q14a with regard to the following: (Without Don't Know)

N=258

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q14b-5 How well your issue was handled</u>				
Very Satisfied	25.5%	20.0%	24.2%	27.0%
Satisfied	36.8%	31.1%	36.0%	37.8%
Neutral	17.6%	22.2%	19.0%	13.5%
Dissatisfied	13.2%	11.1%	12.3%	13.5%
Very Dissatisfied	6.9%	15.6%	8.5%	8.1%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15a Residential trash collection</u>				
Very Satisfied	42.1%	34.7%	41.1%	35.8%
Satisfied	41.8%	46.3%	42.3%	46.3%
Neutral	7.5%	14.7%	8.8%	11.9%
Dissatisfied	4.8%	2.1%	5.0%	0.0%
Very Dissatisfied	3.8%	2.1%	2.8%	6.0%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15b Bulky item pick up/removal services</u>				
Very Satisfied	22.6%	23.8%	23.5%	19.0%
Satisfied	33.6%	27.5%	32.6%	31.0%
Neutral	23.4%	26.3%	22.8%	29.3%
Dissatisfied	13.2%	18.8%	15.4%	10.3%
Very Dissatisfied	7.2%	3.8%	5.6%	10.3%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment,</u>
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15c Recycling services</u>				
Very Satisfied	40.6%	36.2%	40.8%	32.3%
Satisfied	41.0%	40.4%	41.1%	40.0%
Neutral	11.1%	13.8%	11.1%	15.4%
Dissatisfied	5.2%	6.4%	5.7%	4.6%
Very Dissatisfied	2.1%	3.2%	1.3%	7.7%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q15d Drinking water services</u>				
Very Satisfied	30.9%	38.9%	33.5%	28.8%
Satisfied	46.0%	40.0%	45.0%	42.4%
Neutral	16.5%	14.7%	15.3%	18.2%
Dissatisfied	3.2%	3.2%	3.8%	1.5%
Very Dissatisfied	3.5%	3.2%	2.2%	9.1%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15e Wastewater (sewer) services</u>				
Very Satisfied	26.4%	30.8%	27.0%	27.0%
Satisfied	49.1%	40.7%	47.3%	46.0%
Neutral	17.2%	20.9%	18.7%	17.5%
Dissatisfied	5.1%	6.6%	5.3%	6.3%
Very Dissatisfied	2.2%	1.1%	1.7%	3.2%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15f Electric service</u>				
Very Satisfied	31.3%	37.9%	31.8%	37.3%
Satisfied	48.7%	41.1%	48.3%	40.3%
Neutral	15.6%	15.8%	15.2%	16.4%
Dissatisfied	3.6%	4.2%	4.3%	3.0%
Very Dissatisfied	0.7%	1.1%	0.3%	3.0%

Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following: (Without Don't know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	Single	Apartment,
			<u>Family Home</u>	<u>Condo or Other</u>
<u>Q15g Utility Billing</u>				
Very Satisfied	23.9%	30.5%	25.0%	26.9%
Satisfied	54.3%	43.2%	52.8%	46.3%
Neutral	13.8%	17.9%	13.6%	19.4%
Dissatisfied	7.3%	7.4%	8.2%	4.5%
Very Dissatisfied	0.7%	1.1%	0.3%	3.0%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q16a Office development</u>				
Much Too Slow	5.8%	11.4%	7.4%	4.7%
Too Slow	24.8%	21.4%	24.7%	20.9%
Just Right	54.4%	58.6%	54.1%	62.8%
Too Fast	7.8%	4.3%	6.9%	7.0%
Much Too Fast	7.3%	4.3%	6.9%	4.7%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q16b Industrial development</u>				
Much Too Slow	12.0%	11.3%	12.4%	6.8%
Too Slow	30.1%	32.4%	29.8%	36.4%
Just Right	43.5%	43.7%	43.4%	45.5%
Too Fast	8.3%	7.0%	8.3%	6.8%
Much Too Fast	6.0%	5.6%	6.2%	4.5%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q16c Multi-family residential develop</u>				
Much Too Slow	3.5%	6.0%	3.2%	6.9%
Too Slow	3.5%	9.5%	3.6%	12.1%
Just Right	17.1%	31.0%	19.9%	22.4%
Too Fast	24.5%	22.6%	24.6%	24.1%
Much Too Fast	51.4%	31.0%	48.8%	34.5%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q16d Single family residential develop</u>				
Much Too Slow	18.4%	14.5%	19.3%	6.9%
Too Slow	27.8%	25.3%	26.4%	31.0%
Just Right	35.9%	34.9%	35.3%	37.9%
Too Fast	10.2%	16.9%	10.4%	19.0%
Much Too Fast	7.8%	8.4%	8.6%	5.2%

Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q16e Retail development</u>				
Much Too Slow	4.2%	3.7%	4.6%	1.8%
Too Slow	19.4%	24.4%	19.8%	23.2%
Just Right	55.3%	52.4%	53.4%	58.9%
Too Fast	13.1%	14.6%	14.1%	12.5%
Much Too Fast	8.0%	4.9%	8.0%	3.6%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17a Library services

Much Higher	5.3%	13.6%	6.6%	9.5%
Little Higher	20.8%	22.7%	20.9%	23.8%
Stay the Same	71.6%	63.6%	70.4%	66.7%
Little Lower	1.5%	0.0%	1.4%	0.0%
Much Lower	0.8%	0.0%	0.7%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17b Law enforcement

Much Higher	10.2%	15.6%	10.7%	14.3%
Little Higher	24.5%	36.7%	27.1%	30.2%
Stay the Same	60.4%	43.3%	57.7%	49.2%
Little Lower	3.0%	3.3%	2.7%	4.8%
Much Lower	1.9%	1.1%	1.7%	1.6%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17c Fire response

Much Higher	5.3%	11.0%	6.0%	8.5%
Little Higher	21.4%	25.6%	21.1%	28.8%
Stay the Same	70.4%	59.8%	69.1%	62.7%
Little Lower	2.1%	3.7%	3.0%	0.0%
Much Lower	0.8%	0.0%	0.8%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17d Emergency medical services

Much Higher	7.3%	13.0%	7.5%	12.5%
Little Higher	24.0%	28.6%	24.8%	28.6%
Stay the Same	66.7%	57.1%	65.4%	58.9%
Little Lower	1.2%	1.3%	1.5%	0.0%
Much Lower	0.8%	0.0%	0.8%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17e Parks and open space

Much Higher	15.7%	16.7%	16.1%	13.8%
Little Higher	29.9%	32.2%	30.1%	32.3%
Stay the Same	49.6%	48.9%	49.0%	52.3%
Little Lower	3.0%	1.1%	2.7%	1.5%
Much Lower	1.9%	1.1%	2.1%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17f Recreation activities

Much Higher	10.8%	11.0%	10.7%	10.2%
Little Higher	28.6%	42.7%	31.0%	37.3%
Stay the Same	58.3%	43.9%	55.9%	50.8%
Little Lower	1.2%	0.0%	0.7%	1.7%
Much Lower	1.2%	2.4%	1.8%	0.0%

Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)

N=405

<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>

Q17g Maintenance of infrastructure

Much Higher	38.0%	25.6%	35.7%	32.3%
Little Higher	35.9%	46.7%	39.0%	36.9%
Stay the Same	21.5%	26.7%	21.1%	29.2%
Little Lower	3.5%	1.1%	3.2%	1.5%
Much Lower	1.1%	0.0%	1.0%	0.0%

Q18. What do you think are the THREE biggest issues San Marcos will face within the next FIVE years?

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
				<u>Other</u>
<u>Q18 Biggest issue</u>				
Traffic	66.3%	80.4%	67.9%	78.9%
Planning for rapid growth	46.9%	49.5%	47.4%	49.3%
Public schools	24.1%	23.7%	24.5%	22.5%
Road repair/maintenance/expansion	37.0%	36.1%	37.0%	35.2%
Taxes/property taxes/finances	25.7%	9.3%	23.2%	15.5%
Public transportation	10.2%	12.4%	11.3%	8.5%
Crime	14.9%	20.6%	15.6%	19.7%
Environmental issues	19.5%	16.5%	19.9%	12.7%
Utility rates	15.2%	13.4%	14.7%	15.5%
Neighborhood preservation	31.4%	16.5%	29.4%	18.3%
Other	6.9%	10.3%	8.0%	7.0%
Don't Know	2.6%	3.1%	2.4%	4.2%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single</u>	<u>Apartment, Condo or Other</u>
			<u>Family Home</u>	<u>Other</u>
<u>Q19a I have confidence in the City's finances</u>				
Strongly Agree	6.2%	7.8%	5.8%	8.5%
Agree	37.8%	42.9%	38.3%	42.4%
Neutral	36.7%	35.1%	37.2%	32.2%
Disagree	14.7%	9.1%	14.6%	8.5%
Strongly Disagree	4.6%	5.2%	4.0%	8.5%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19b The City is ensuring that there is adequate long-term affordable water</u>				
Strongly Agree	5.7%	9.1%	5.4%	10.2%
Agree	38.9%	39.0%	38.5%	40.7%
Neutral	27.9%	29.9%	31.2%	16.9%
Disagree	22.1%	15.6%	20.0%	23.7%
Strongly Disagree	5.3%	6.5%	5.0%	8.5%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19c The City is committed to creating a business friendly development process</u>				
Strongly Agree	9.0%	9.0%	8.4%	10.3%
Agree	36.9%	46.2%	38.5%	44.8%
Neutral	33.7%	32.1%	34.1%	29.3%
Disagree	13.7%	9.0%	13.6%	8.6%
Strongly Disagree	6.7%	3.8%	5.5%	6.9%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19d The City is doing a good job planning for current and future transportation and infrastructure needs</u>				
Strongly Agree	3.1%	5.2%	2.9%	5.4%
Agree	17.1%	28.6%	17.4%	30.4%
Neutral	35.0%	32.5%	35.1%	32.1%
Disagree	28.4%	18.2%	28.3%	16.1%
Strongly Disagree	16.3%	15.6%	16.3%	16.1%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19e The City does a good job of protecting and maintaining the river, while providing for recreation on the river</u>				
Strongly Agree	8.1%	15.6%	8.7%	15.9%
Agree	40.5%	42.2%	42.1%	34.9%
Neutral	21.8%	21.1%	21.0%	25.4%
Disagree	18.0%	16.7%	17.5%	19.0%
Strongly Disagree	11.6%	4.4%	10.7%	4.8%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19f The City is committed to the health and wellness of its citizens</u>				
Strongly Agree	7.5%	8.6%	7.0%	9.8%
Agree	36.8%	43.2%	38.7%	37.7%
Neutral	39.1%	27.2%	37.3%	31.1%
Disagree	10.5%	14.8%	11.3%	13.1%
Strongly Disagree	6.0%	6.2%	5.6%	8.2%

Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405

	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q19g The City is committed to economic development, a diversified job base, and more housing options to help grow the middle class</u>				
Strongly Agree	3.4%	3.6%	3.2%	5.2%
Agree	23.0%	27.7%	22.5%	31.0%
Neutral	27.2%	28.9%	27.4%	29.3%
Disagree	31.0%	25.3%	31.2%	22.4%
Strongly Disagree	15.3%	14.5%	15.8%	12.1%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20a The City should invest tax dollars in economic development incentives for single-family residential</u>				
Strongly Agree	22.2%	21.7%	22.7%	19.0%
Agree	28.1%	39.8%	28.2%	42.9%
Neutral	19.4%	22.9%	20.5%	19.0%
Disagree	19.1%	7.2%	16.9%	14.3%
Strongly Disagree	11.1%	8.4%	11.7%	4.8%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20b The City should invest tax dollars in economic development incentives for multi-family residential</u>				
Strongly Agree	3.1%	10.6%	4.5%	6.3%
Agree	8.7%	27.1%	10.1%	27.0%
Neutral	15.0%	15.3%	14.3%	19.0%
Disagree	30.7%	23.5%	29.9%	25.4%
Strongly Disagree	42.5%	23.5%	41.2%	22.2%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20c The City should invest tax dollars in social services funding (to help non-profit organizations)</u>				
Strongly Agree	8.1%	13.6%	8.5%	12.5%
Agree	34.2%	43.2%	35.2%	42.2%
Neutral	31.3%	25.0%	30.9%	26.6%
Disagree	15.5%	9.1%	14.0%	12.5%
Strongly Disagree	10.9%	9.1%	11.4%	6.3%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20d The City should invest tax dollars in Downtown revitalization</u>				
Strongly Agree	12.8%	14.3%	13.1%	13.8%
Agree	37.2%	46.2%	37.1%	50.8%
Neutral	30.2%	19.8%	28.4%	23.1%
Disagree	14.2%	11.0%	14.1%	10.8%
Strongly Disagree	5.6%	8.8%	7.3%	1.5%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20e The City should invest tax dollars to help create jobs</u>				
Strongly Agree	23.4%	28.7%	25.2%	19.0%
Agree	44.5%	42.5%	41.5%	57.1%
Neutral	17.9%	16.1%	18.2%	14.3%
Disagree	10.0%	9.2%	10.5%	7.9%
Strongly Disagree	4.1%	3.4%	4.5%	1.6%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20f The City should invest tax dollars in acquisition and development of additional parks and greenspace</u>				
Strongly Agree	19.4%	20.9%	20.4%	16.9%
Agree	36.7%	40.7%	38.2%	36.9%
Neutral	22.1%	25.3%	20.4%	32.3%
Disagree	13.1%	7.7%	12.4%	9.2%
Strongly Disagree	8.7%	5.5%	8.6%	4.6%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20g The City should invest City tax dollars in the public school education system (pre-K through 12th grade)</u>				
Strongly Agree	30.8%	37.4%	32.3%	31.8%
Agree	30.1%	31.9%	30.1%	34.8%
Neutral	16.8%	19.8%	18.0%	15.2%
Disagree	12.7%	5.5%	10.8%	10.6%
Strongly Disagree	9.6%	5.5%	8.9%	7.6%

Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate your level of agreement with the following statements. (Without Don't Know)

N=405	<u>Q29 Own or Rent Home</u>		<u>Q30 Live in Single Family Home or Apartment/Condo</u>	
	<u>Own</u>	<u>Rent</u>	<u>Single Family Home</u>	<u>Apartment, Condo or Other</u>
<u>Q20h The City should regulate stricter smoking standards in public spaces</u>				
Strongly Agree	29.9%	33.7%	30.2%	32.8%
Agree	19.6%	18.0%	19.4%	20.3%
Neutral	23.0%	20.2%	22.2%	21.9%
Disagree	11.3%	15.7%	11.7%	15.6%
Strongly Disagree	16.2%	12.4%	16.5%	9.4%