1. Login on mygovernmentonline.org and select “My Account”

2. Scroll down to the “My Numbers” Tab. There you should see your phone number. If you need to, add a number and select “verify”. The verification process consists of mygovernmentonline.org calling the number. The phone call will be an automated call from Louisiana. You must pick up and press 1 to verify your number. **NOTE: The number provided must be the number associated with the permit.**

   ![My Numbers Table]

3. Refresh your page to see that your number has been verified. You are now able to search permits associated with your number to [renew your current permit](#) or [apply for a new permit](#).

   **If you do not receive a call within 10 minutes of attempting to verify your phone number, call 866-957-3764.**