



---

## City of San Marcos

630 E. Hopkins  
San Marcos, Texas 78666

---

## NEWS

March 27, 2020

**Contact:**

Kristy Stark, Director of Communications & IGR, 512.393.8105 [kstark@sanmarcostx.gov](mailto:kstark@sanmarcostx.gov)  
Rebecca Beahan, Communications Specialist, 512.393.8243 [rbeahan@sanmarcostx.gov](mailto:rbeahan@sanmarcostx.gov)

---

## Updates: Food Bank, Utilities, Senior Wellness Checks

San Marcos continues to mobilize and collaborate in an effort to offer critical services to help our community manage the COVID-19 economic disruption and services crisis.

### Food Bank Pickup Information

Hays County Food Bank pickup times are below:

- Tuesday at 12 p.m. in Kyle, St. Anthony's Catholic Church (801 N. Burseson)
- Wednesday at 6 p.m. in San Marcos, Bobcat Stadium (Off of Robbie Lane)
- Thursday at 12 p.m. in Buda, Connection Church (1235 S. Loop 4)

During pickups, clients are asked to limit the amount of people in vehicles and to have a clear space ready for food items. Individuals who are sick or at a higher risk for contracting the virus are asked to designate a friend, family member, or supporter to pick up on their behalf. All distributions will be bagged, open-air, and dispersed with limited interpersonal contact.

Our offices are closed to the public and nutrition classes are canceled until the end of April. To schedule a donation of food or usable totes, call (512) 392-8300 x230.

For more information, call the Hays County Food Bank at 512.392.8300.

### Utility Deferral Information

In response to the economic struggles of the community, San Marcos utilities is offering to withhold disconnects and late fees, and is working on deferring utility bill payments for up to 90 days if requested by a customer. A request form is available online at [www.sanmarcostx.gov/covidwaiver](http://www.sanmarcostx.gov/covidwaiver) or through the Utilities drive-through window locations at the City Hall Municipal Complex, 630 E. Hopkins and San Marcos Electric Utility, 1040 HWY 123.

For utility payments arrangements, payment extensions or more information, customers may call Utility Customer Service staff at 512.393.8383.

For a list of utility assistance services, visit [www.sanmarcostx.gov/utilitybilling](http://www.sanmarcostx.gov/utilitybilling).

### **Senior Wellness Checks**

City of San Marcos Parks and Recreation staff will be making phone calls to check on the local senior population as part of a wellness check program. The initial rollout of calls will be done based on contact information gathered for seniors who have completed a transaction with the Parks and Recreation Department since Oct. 1, 2017.

Seniors can opt to receive follow up calls or may ask to be taken off the list. For calls that go unanswered, staff will leave a message and continue to call periodically until contact has been made.

To add a contact to the wellness check program, call 512.393.8412 and leave a message with the person's name and phone number.

For more information on resident resources, visit <http://www.sanmarcostx.gov/3087/Resident-Resources> or call the local COVID-19 hotline at 512.393.5525.

If you are looking for activities to keep you busy, visit our San Marcos Parks and Recreation Virtual Recreation Center at [www.sanmarcostx.gov/virtualrec](http://www.sanmarcostx.gov/virtualrec).

For media inquiries, contact [communicationsinfo@sanmarcostx.gov](mailto:communicationsinfo@sanmarcostx.gov).

###