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**2013 CITY OF SAN MARCOS  
COMMUNITY SURVEY  
-Appendix F: Crosstabulations by  
Students of Texas State and Education-**

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Submitted to:  
***San Marcos, Texas***

By



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March 2013

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1a City parks and recreation programs

Very Satisfied	30.8%	24.1%	19.7%	22.5%	25.0%	29.5%
Satisfied	38.5%	47.0%	40.8%	50.0%	45.7%	47.5%
Neutral	30.8%	20.2%	30.3%	21.3%	20.7%	16.4%
Dissatisfied	0.0%	6.9%	7.9%	5.0%	6.5%	4.9%
Very Dissatisfied	0.0%	1.8%	1.3%	1.3%	2.2%	1.6%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1b City water and wastewater services

Very Satisfied	25.0%	18.4%	10.8%	18.8%	18.7%	25.6%
Satisfied	31.8%	48.5%	51.8%	44.7%	46.2%	44.0%
Neutral	34.1%	22.2%	27.7%	22.4%	24.2%	22.4%
Dissatisfied	6.8%	7.6%	6.0%	11.8%	7.7%	4.8%
Very Dissatisfied	2.3%	3.2%	3.6%	2.4%	3.3%	3.2%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1c Emergency medical services

Very Satisfied	21.2%	28.9%	29.2%	24.7%	28.2%	29.3%
Satisfied	42.4%	44.3%	47.2%	47.9%	41.0%	42.7%
Neutral	30.3%	23.1%	20.8%	21.9%	28.2%	24.4%
Dissatisfied	3.0%	2.9%	1.4%	4.1%	1.3%	3.7%
Very Dissatisfied	3.0%	0.7%	1.4%	1.4%	1.3%	0.0%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1d Enforcement of city codes/ordinances

Very Satisfied	17.9%	8.7%	8.2%	15.4%	12.3%	5.2%
Satisfied	30.8%	26.1%	27.4%	26.9%	24.7%	27.8%
Neutral	30.8%	30.6%	32.9%	30.8%	24.7%	33.0%
Dissatisfied	17.9%	21.0%	20.5%	21.8%	19.8%	19.1%
Very Dissatisfied	2.6%	13.5%	11.0%	5.1%	18.5%	14.8%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1e Fire services

Very Satisfied	26.5%	35.2%	31.9%	33.8%	36.3%	35.0%
Satisfied	55.9%	49.5%	55.6%	54.1%	47.5%	46.0%
Neutral	17.6%	14.3%	11.1%	12.2%	16.3%	17.0%
Dissatisfied	0.0%	0.7%	0.0%	0.0%	0.0%	2.0%
Very Dissatisfied	0.0%	0.3%	1.4%	0.0%	0.0%	0.0%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1f Library services

Very Satisfied	39.5%	57.5%	51.3%	50.6%	58.9%	60.7%
Satisfied	50.0%	33.4%	41.0%	35.4%	32.2%	32.0%
Neutral	10.5%	8.1%	7.7%	12.7%	7.8%	6.6%
Dissatisfied	0.0%	0.9%	0.0%	1.3%	1.1%	0.8%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1g Transportation planning in the City

Very Satisfied	15.4%	7.4%	17.5%	11.3%	2.4%	4.2%
Satisfied	10.3%	19.4%	16.3%	18.8%	19.0%	18.6%
Neutral	28.2%	33.8%	33.8%	36.3%	33.3%	29.7%
Dissatisfied	23.1%	28.9%	23.8%	21.3%	32.1%	33.9%
Very Dissatisfied	23.1%	10.5%	8.8%	12.5%	13.1%	13.6%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1h Maintenance of streets/sidewalks

Very Satisfied	6.7%	4.6%	9.3%	5.7%	4.3%	1.6%
Satisfied	31.1%	24.0%	20.9%	26.4%	28.3%	24.2%
Neutral	17.8%	25.7%	26.7%	29.9%	18.5%	25.0%
Dissatisfied	28.9%	30.6%	25.6%	25.3%	33.7%	33.6%
Very Dissatisfied	15.6%	15.1%	17.4%	12.6%	15.2%	15.6%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1i Management of stormwater runoff

Very Satisfied	12.5%	7.7%	5.3%	8.5%	12.2%	7.0%
Satisfied	32.5%	35.8%	34.2%	37.8%	30.0%	39.5%
Neutral	32.5%	34.6%	32.9%	34.1%	34.4%	35.1%
Dissatisfied	12.5%	13.3%	14.5%	9.8%	15.6%	11.4%
Very Dissatisfied	10.0%	8.6%	13.2%	9.8%	7.8%	7.0%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1j Municipal court services

Very Satisfied	18.2%	13.8%	16.1%	20.3%	13.9%	9.1%
Satisfied	42.4%	38.6%	33.9%	37.5%	43.1%	40.9%
Neutral	39.4%	41.3%	38.7%	40.6%	38.9%	44.3%
Dissatisfied	0.0%	4.3%	9.7%	1.6%	2.8%	2.3%
Very Dissatisfied	0.0%	2.0%	1.6%	0.0%	1.4%	3.4%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1k Police services

Very Satisfied	27.5%	24.6%	18.5%	31.7%	24.4%	25.2%
Satisfied	45.0%	42.8%	50.6%	39.0%	41.9%	41.5%
Neutral	22.5%	24.0%	21.0%	20.7%	26.7%	26.0%
Dissatisfied	0.0%	6.3%	4.9%	3.7%	7.0%	5.7%
Very Dissatisfied	5.0%	2.4%	4.9%	4.9%	0.0%	1.6%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q11 Electric services

Very Satisfied	22.0%	26.4%	21.7%	31.0%	23.0%	27.9%
Satisfied	56.1%	49.3%	57.8%	42.9%	51.7%	49.2%
Neutral	19.5%	18.7%	13.3%	22.6%	23.0%	16.4%
Dissatisfied	2.4%	3.6%	7.2%	1.2%	1.1%	3.3%
Very Dissatisfied	0.0%	2.1%	0.0%	2.4%	1.1%	3.3%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1m Trash-recycling-yard waste services

Very Satisfied	22.2%	29.5%	26.4%	26.1%	28.3%	32.8%
Satisfied	44.4%	46.0%	54.0%	31.8%	50.0%	46.1%
Neutral	24.4%	14.5%	13.8%	25.0%	14.1%	11.7%
Dissatisfied	6.7%	7.1%	4.6%	11.4%	7.6%	5.5%
Very Dissatisfied	2.2%	2.8%	1.1%	5.7%	0.0%	3.9%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1n City communication with public

Very Satisfied	10.0%	10.7%	10.4%	13.8%	7.8%	11.0%
Satisfied	35.0%	39.6%	32.5%	32.5%	42.2%	44.9%
Neutral	35.0%	27.4%	36.4%	28.8%	24.4%	26.0%
Dissatisfied	17.5%	15.5%	15.6%	20.0%	16.7%	11.8%
Very Dissatisfied	2.5%	6.8%	5.2%	5.0%	8.9%	6.3%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1o Customer service provide by employee

Very Satisfied	24.3%	17.0%	14.3%	22.1%	15.9%	18.7%
Satisfied	43.2%	44.4%	53.2%	42.9%	34.1%	46.3%
Neutral	21.6%	29.6%	24.7%	22.1%	39.0%	29.3%
Dissatisfied	8.1%	6.2%	3.9%	10.4%	8.5%	3.3%
Very Dissatisfied	2.7%	2.8%	3.9%	2.6%	2.4%	2.4%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1p City Clerk services

Very Satisfied	23.3%	19.9%	17.2%	25.7%	19.2%	19.0%
Satisfied	36.7%	46.5%	46.9%	40.0%	39.7%	53.0%
Neutral	30.0%	28.7%	26.6%	30.0%	33.3%	26.0%
Dissatisfied	6.7%	4.6%	7.8%	2.9%	7.7%	2.0%
Very Dissatisfied	3.3%	0.4%	1.6%	1.4%	0.0%	0.0%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1q Environmental Health services

Very Satisfied	23.3%	11.6%	16.4%	21.7%	7.4%	8.4%
Satisfied	40.0%	42.1%	42.6%	36.7%	38.2%	48.2%
Neutral	33.3%	41.7%	36.1%	41.7%	45.6%	39.8%
Dissatisfied	0.0%	3.3%	1.6%	0.0%	5.9%	3.6%
Very Dissatisfied	3.3%	1.2%	3.3%	0.0%	2.9%	0.0%

**Q1. Overall Quality of City Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with the overall quality of the following services provided by the City of San Marcos. (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q1r Animal Services

Very Satisfied	24.3%	18.0%	20.8%	19.5%	15.6%	19.3%
Satisfied	37.8%	43.0%	41.7%	35.1%	46.8%	45.9%
Neutral	24.3%	30.0%	23.6%	33.8%	33.8%	26.6%
Dissatisfied	8.1%	5.0%	4.2%	9.1%	1.3%	6.4%
Very Dissatisfied	5.4%	4.0%	9.7%	2.6%	2.6%	1.8%

**Q2. Which FOUR of the services listed above do You think are most important for the City to provide? (Sum of Top Four Choices)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q2 Sum of Top Choices

Parks and Recreation programs	11.1%	19.8%	18.0%	14.6%	18.1%	23.1%
water and wastewater services	35.6%	35.9%	33.7%	36.0%	31.9%	39.2%
Emergency medical services	33.3%	33.1%	28.1%	39.3%	30.9%	35.4%
Enforcement of codes & ordinances	11.1%	16.2%	12.4%	11.2%	21.3%	17.7%
Fire services	53.3%	48.2%	42.7%	48.3%	50.0%	51.5%
Library services	8.9%	8.1%	9.0%	4.5%	8.5%	10.0%
Transportation planning	22.2%	16.7%	12.4%	15.7%	16.0%	23.8%
Maintenance of streets & sidewalks	20.0%	34.5%	30.3%	29.2%	30.9%	37.7%
Stormwater runoff and flood prevention	11.1%	15.0%	15.7%	14.6%	14.9%	13.8%
Municipal court services	2.2%	2.8%	3.4%	2.2%	2.1%	3.1%

**Q2. Which FOUR of the services listed above do You think are most important for the City to provide? (Sum of Top Four Choices)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or	Some College	Bachelors	Some Graduate
			Less		Degree	Work or Graduate Degree
<u>Q2 Sum of Top Choices (Cont.)</u>						
Police services	71.1%	56.8%	52.8%	49.4%	63.8%	63.8%
Electric service	20.0%	24.0%	14.6%	28.1%	23.4%	26.2%
Trash/recycling/yard waste collection	24.4%	22.6%	19.1%	25.8%	22.3%	22.3%
Communication with the public	11.1%	13.1%	12.4%	16.9%	16.0%	8.5%
Customer service provided by employees	11.1%	4.7%	7.9%	4.5%	6.4%	3.8%
City Clerk services	2.2%	1.4%	3.4%	0.0%	2.1%	0.8%
Environmental Health services	4.4%	5.3%	7.9%	2.2%	6.4%	4.6%
Animal Services	6.7%	6.4%	9.0%	5.6%	9.6%	3.1%
None Chosen	4.4%	6.1%	11.2%	9.0%	4.3%	1.5%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q3a Safe in Downtown San Marcos</u>						
Very Safe	22.2%	27.2%	28.0%	27.9%	25.0%	26.6%
Safe	57.8%	52.8%	47.6%	50.0%	55.4%	57.0%
Neutral	11.1%	12.8%	14.6%	11.6%	10.9%	13.3%
Unsafe	6.7%	6.1%	7.3%	10.5%	7.6%	1.6%
Very Unsafe	2.2%	1.2%	2.4%	0.0%	1.1%	1.6%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q3b In City parks</u>						
Very Safe	29.3%	18.2%	17.5%	21.7%	17.0%	21.1%
Safe	36.6%	46.9%	40.0%	45.8%	45.5%	49.6%
Neutral	19.5%	23.0%	26.3%	21.7%	23.9%	21.1%
Unsafe	9.8%	9.9%	12.5%	9.6%	10.2%	6.5%
Very Unsafe	4.9%	2.1%	3.8%	1.2%	3.4%	1.6%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q3c In Your neighborhood during the day</u>						
Very Safe	61.4%	50.6%	39.1%	46.6%	50.5%	65.6%
Safe	34.1%	39.8%	44.8%	44.3%	39.6%	30.5%
Neutral	2.3%	6.5%	10.3%	4.5%	7.7%	3.1%
Unsafe	0.0%	2.0%	3.4%	3.4%	1.1%	0.0%
Very Unsafe	2.3%	1.1%	2.3%	1.1%	1.1%	0.8%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q3d In Your neighborhood at night</u>						
Very Safe	40.0%	29.7%	24.4%	29.5%	29.3%	37.8%
Safe	46.7%	46.0%	48.8%	44.3%	46.7%	44.1%
Neutral	13.3%	15.7%	15.1%	19.3%	14.1%	14.2%
Unsafe	0.0%	5.1%	5.8%	4.5%	5.4%	3.1%
Very Unsafe	0.0%	3.4%	5.8%	2.3%	4.3%	0.8%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q3e In Commercial and retail areas</u>						
Very Safe	33.3%	20.5%	24.7%	28.7%	16.5%	19.7%
Safe	46.7%	56.2%	43.5%	50.6%	59.3%	63.0%
Neutral	13.3%	19.9%	27.1%	14.9%	20.9%	15.0%
Unsafe	2.2%	2.6%	1.2%	5.7%	2.2%	1.6%
Very Unsafe	4.4%	0.9%	3.5%	0.0%	1.1%	0.8%

**Q3. Public Safety: Using a scale of 1 to 5, where 5 means "Very Safe" and 1 means "Very Unsafe," please indicate how safe You feel in the following situations: (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q3f Overall feeling of safety</u>						
Very Safe	24.4%	21.0%	22.6%	23.9%	18.5%	21.3%
Safe	62.2%	60.9%	52.4%	59.1%	63.0%	66.9%
Neutral	11.1%	14.9%	21.4%	12.5%	14.1%	11.0%
Unsafe	2.2%	2.3%	1.2%	4.5%	4.3%	0.0%
Very Unsafe	0.0%	0.9%	2.4%	0.0%	0.0%	0.8%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4a Quality of services provided by City

Very Satisfied	7.1%	12.4%	9.5%	14.5%	7.5%	15.0%
Satisfied	69.0%	59.2%	64.3%	57.8%	61.3%	58.3%
Neutral	23.8%	22.0%	21.4%	22.9%	23.7%	21.3%
Dissatisfied	0.0%	5.2%	3.6%	3.6%	5.4%	5.5%
Very Dissatisfied	0.0%	1.2%	1.2%	1.2%	2.2%	0.0%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4b How well City is planning growth

Very Satisfied	4.5%	6.0%	4.9%	8.8%	4.5%	5.6%
Satisfied	20.5%	20.4%	22.0%	18.8%	20.2%	20.0%
Neutral	27.3%	26.3%	29.3%	33.8%	28.1%	19.2%
Dissatisfied	29.5%	30.5%	30.5%	26.3%	32.6%	30.4%
Very Dissatisfied	18.2%	16.8%	13.4%	12.5%	14.6%	24.8%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4c Overall quality of life in the City

Very Satisfied	11.1%	13.2%	12.0%	18.2%	14.0%	9.4%
Satisfied	53.3%	53.7%	56.6%	52.3%	49.5%	55.1%
Neutral	26.7%	23.6%	25.3%	20.5%	25.8%	24.4%
Dissatisfied	6.7%	8.0%	4.8%	5.7%	10.8%	9.4%
Very Dissatisfied	2.2%	1.4%	1.2%	3.4%	0.0%	1.6%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4d Availability of job opportunities

Very Satisfied	10.5%	2.6%	1.3%	9.0%	2.5%	1.9%
Satisfied	26.3%	17.2%	25.3%	16.7%	12.7%	18.9%
Neutral	15.8%	36.8%	34.7%	32.1%	34.2%	36.8%
Dissatisfied	31.6%	30.8%	28.0%	29.5%	35.4%	30.2%
Very Dissatisfied	15.8%	12.6%	10.7%	12.8%	15.2%	12.3%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4e Value received for City taxes/fees

Very Satisfied	5.3%	6.2%	4.1%	7.1%	3.4%	8.5%
Satisfied	28.9%	34.9%	35.1%	30.6%	33.7%	37.2%
Neutral	42.1%	36.4%	37.8%	41.2%	38.2%	34.1%
Dissatisfied	18.4%	16.7%	17.6%	10.6%	19.1%	17.1%
Very Dissatisfied	5.3%	5.9%	5.4%	10.6%	5.6%	3.1%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4f Quality of new development

Very Satisfied	9.8%	5.2%	11.0%	7.1%	4.3%	2.4%
Satisfied	26.8%	20.1%	26.8%	25.0%	21.5%	13.8%
Neutral	26.8%	29.4%	26.8%	33.3%	32.3%	25.2%
Dissatisfied	22.0%	25.7%	19.5%	17.9%	24.7%	35.0%
Very Dissatisfied	14.6%	19.5%	15.9%	16.7%	17.2%	23.6%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4g Appearance of residential property

Very Satisfied	9.1%	6.6%	8.4%	12.5%	4.3%	3.9%
Satisfied	31.8%	33.0%	41.0%	33.0%	33.3%	27.9%
Neutral	38.6%	34.5%	27.7%	39.8%	30.1%	41.1%
Dissatisfied	13.6%	20.5%	16.9%	9.1%	24.7%	23.3%
Very Dissatisfied	6.8%	5.4%	6.0%	5.7%	7.5%	3.9%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q4h Appearance of commercial property

Very Satisfied	11.4%	6.5%	8.3%	9.1%	6.5%	5.4%
Satisfied	34.1%	34.9%	44.0%	31.8%	39.8%	27.9%
Neutral	34.1%	39.5%	27.4%	47.7%	30.1%	47.3%
Dissatisfied	18.2%	14.8%	16.7%	6.8%	19.4%	15.5%
Very Dissatisfied	2.3%	4.3%	3.6%	4.5%	4.3%	3.9%

**Q4. Perceptions of the City: Items that may influence Your perception of the City of San Marcos are listed below. Please rate each item on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q4i Overall appearance of the City

Very Satisfied	18.2%	8.2%	14.1%	14.9%	4.3%	6.2%
Satisfied	43.2%	44.6%	49.4%	41.4%	49.5%	40.3%
Neutral	25.0%	30.4%	22.4%	28.7%	24.7%	39.5%
Dissatisfied	11.4%	13.1%	11.8%	11.5%	16.1%	10.9%
Very Dissatisfied	2.3%	3.7%	2.4%	3.4%	5.4%	3.1%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5a Maintenance and appearance of City parks

Very Satisfied	26.2%	15.8%	16.9%	21.7%	14.1%	16.1%
Satisfied	47.6%	53.3%	54.5%	49.4%	47.8%	57.3%
Neutral	23.8%	22.9%	19.5%	21.7%	31.5%	21.0%
Dissatisfied	0.0%	6.5%	5.2%	6.0%	6.5%	4.0%
Very Dissatisfied	2.4%	1.5%	3.9%	1.2%	0.0%	1.6%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5b Number of parks

Very Satisfied	23.3%	16.4%	17.1%	16.5%	16.7%	18.3%
Satisfied	32.6%	44.3%	42.1%	37.6%	46.7%	44.4%
Neutral	27.9%	25.0%	19.7%	30.6%	27.8%	23.0%
Dissatisfied	16.3%	11.6%	15.8%	15.3%	6.7%	11.9%
Very Dissatisfied	0.0%	2.7%	5.3%	0.0%	2.2%	2.4%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q5c Walking/biking trails in the City

Very Satisfied	18.6%	16.2%	14.7%	18.1%	21.6%	13.0%
Satisfied	53.5%	41.6%	49.3%	39.8%	43.2%	42.3%
Neutral	9.3%	24.2%	18.7%	24.1%	23.9%	22.8%
Dissatisfied	14.0%	15.3%	14.7%	15.7%	9.1%	17.9%
Very Dissatisfied	4.7%	2.8%	2.7%	2.4%	2.3%	4.1%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5d Activity Center

Very Satisfied	15.6%	35.1%	28.2%	20.8%	36.1%	43.1%
Satisfied	62.5%	46.2%	49.3%	54.5%	43.4%	44.8%
Neutral	18.8%	14.9%	19.7%	16.9%	19.3%	8.6%
Dissatisfied	0.0%	3.2%	1.4%	6.5%	0.0%	3.4%
Very Dissatisfied	3.1%	0.6%	1.4%	1.3%	1.2%	0.0%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5e City swimming pools

Very Satisfied	6.3%	14.9%	10.9%	9.7%	16.4%	17.5%
Satisfied	43.8%	40.6%	50.0%	33.3%	34.2%	46.6%
Neutral	40.6%	31.3%	26.6%	40.3%	37.0%	26.2%
Dissatisfied	6.3%	8.2%	7.8%	9.7%	8.2%	5.8%
Very Dissatisfied	3.1%	5.0%	4.7%	6.9%	4.1%	3.9%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q5f Youth recreation programs

Very Satisfied	15.4%	14.2%	12.1%	14.8%	13.1%	16.7%
Satisfied	38.5%	37.1%	41.4%	37.0%	32.8%	39.3%
Neutral	46.2%	38.4%	36.2%	46.3%	50.8%	28.6%
Dissatisfied	0.0%	9.1%	6.9%	1.9%	3.3%	14.3%
Very Dissatisfied	0.0%	1.3%	3.4%	0.0%	0.0%	1.2%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5g Adult recreation programs

Very Satisfied	14.8%	13.7%	9.5%	16.7%	14.5%	14.3%
Satisfied	37.0%	39.5%	44.4%	36.7%	37.7%	38.8%
Neutral	44.4%	36.1%	34.9%	36.7%	43.5%	33.7%
Dissatisfied	3.7%	8.4%	6.3%	8.3%	2.9%	12.2%
Very Dissatisfied	0.0%	2.3%	4.8%	1.7%	1.4%	1.0%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5h Outdoor athletic programs

Very Satisfied	18.2%	13.8%	14.3%	15.5%	15.5%	13.0%
Satisfied	51.5%	46.8%	55.6%	45.1%	39.4%	50.0%
Neutral	27.3%	29.4%	19.0%	35.2%	36.6%	25.9%
Dissatisfied	3.0%	7.4%	7.9%	2.8%	5.6%	9.3%
Very Dissatisfied	0.0%	2.5%	3.2%	1.4%	2.8%	1.9%

**Q5. Parks and Recreation: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following:(Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q5i Mowing/trimming of public areas

Very Satisfied	14.0%	14.2%	12.2%	15.1%	16.3%	13.4%
Satisfied	48.8%	48.6%	53.7%	46.5%	42.4%	52.0%
Neutral	27.9%	25.4%	25.6%	29.1%	26.1%	22.8%
Dissatisfied	7.0%	7.8%	3.7%	7.0%	10.9%	8.7%
Very Dissatisfied	2.3%	4.0%	4.9%	2.3%	4.3%	3.1%

**Q6. Which THREE of the parks and recreation services listed above do You think are most important for the City to provide? (Sum of Top Three Choices)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q6 Sum of Top Choices</u>						
Maintenance/appearance of parks	64.4%	62.7%	50.6%	69.7%	62.8%	66.9%
Number of parks	26.7%	27.6%	23.6%	28.1%	27.7%	30.8%
Walking and biking trails	44.4%	44.6%	40.4%	38.2%	50.0%	47.7%
Activity Center	26.7%	31.8%	25.8%	27.0%	30.9%	38.5%
City swimming pools	17.8%	15.0%	21.3%	11.2%	16.0%	13.1%
Youth recreation programs	37.8%	30.6%	33.7%	32.6%	30.9%	30.0%
Adult recreation programs	11.1%	12.3%	11.2%	12.4%	18.1%	8.5%
Outdoor athletic facilities	22.2%	12.5%	15.7%	11.2%	16.0%	12.3%
Mowing/trimming of public areas	35.6%	34.5%	31.5%	46.1%	34.0%	29.2%
None Chosen	13.3%	28.4%	46.1%	23.6%	13.8%	23.1%

**Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following items: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q7a Enforcement of cleanup of junk

Very Satisfied	19.0%	7.3%	7.5%	10.0%	10.3%	7.5%
Satisfied	19.0%	28.7%	31.3%	31.3%	24.1%	25.0%
Neutral	23.8%	27.8%	22.5%	22.5%	28.7%	34.2%
Dissatisfied	26.2%	24.5%	25.0%	25.0%	26.4%	21.7%
Very Dissatisfied	11.9%	11.6%	13.8%	11.3%	10.3%	11.7%

**Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following items: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q7b Mowing weeds/grass private property

Very Satisfied	10.3%	7.3%	10.0%	7.7%	7.0%	6.7%
Satisfied	25.6%	26.9%	25.0%	25.6%	26.7%	29.2%
Neutral	28.2%	30.9%	31.3%	30.8%	32.6%	29.2%
Dissatisfied	28.2%	26.6%	26.3%	26.9%	23.3%	28.3%
Very Dissatisfied	7.7%	8.3%	7.5%	9.0%	10.5%	6.7%

**Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following items: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q7c Enforcement of sign regulations

Very Satisfied	13.2%	8.1%	12.7%	12.3%	6.0%	6.0%
Satisfied	36.8%	32.2%	33.8%	39.7%	28.9%	31.0%
Neutral	36.8%	40.1%	38.0%	34.2%	42.2%	41.4%
Dissatisfied	5.3%	13.7%	9.9%	8.2%	18.1%	13.8%
Very Dissatisfied	7.9%	5.9%	5.6%	5.5%	4.8%	7.8%

**Q7. Code Enforcement: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following items: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q7d Enforcement of graffiti

Very Satisfied	17.9%	8.8%	12.5%	14.5%	6.0%	8.0%
Satisfied	28.2%	29.0%	27.8%	27.6%	31.0%	29.2%
Neutral	33.3%	37.1%	37.5%	40.8%	34.5%	34.5%
Dissatisfied	15.4%	17.9%	18.1%	11.8%	20.2%	19.5%
Very Dissatisfied	5.1%	7.2%	4.2%	5.3%	8.3%	8.8%

**Q8. Which TWO of the code enforcement services listed above do You think are most important for the City to provide? (Sum of Top Two Choices)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q8 Sum of Top Two Choices</u>						
Clean-up of junk/debris private property	66.7%	70.5%	58.4%	71.9%	72.3%	74.6%
Mowing of weeds/grass private property	31.1%	39.6%	40.4%	41.6%	41.5%	32.3%
Enforcement of sign regulations	35.6%	23.1%	21.3%	25.8%	23.4%	26.9%
Enforcement of graffiti	37.8%	35.9%	34.8%	32.6%	38.3%	38.5%
None Chosen	11.1%	13.9%	19.1%	12.4%	11.7%	12.3%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9a Maintenance of city street (Non TxDot)

Very Satisfied	9.1%	4.3%	8.2%	3.4%	3.4%	4.7%
Satisfied	38.6%	35.9%	41.2%	39.8%	37.5%	30.2%
Neutral	18.2%	24.1%	20.0%	26.1%	23.9%	24.0%
Dissatisfied	20.5%	23.9%	15.3%	17.0%	21.6%	33.3%
Very Dissatisfied	13.6%	11.8%	15.3%	13.6%	13.6%	7.8%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9b Maintenance of streets in neighborhoods

Very Satisfied	9.1%	11.3%	11.8%	9.1%	7.6%	14.6%
Satisfied	45.5%	38.5%	31.8%	43.2%	46.7%	36.2%
Neutral	22.7%	20.1%	17.6%	21.6%	18.5%	23.8%
Dissatisfied	13.6%	20.4%	27.1%	12.5%	18.5%	19.2%
Very Dissatisfied	9.1%	9.6%	11.8%	13.6%	8.7%	6.2%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9c Timing of traffic signals in City

Very Satisfied	11.4%	4.8%	8.2%	6.8%	2.2%	5.4%
Satisfied	25.0%	31.0%	35.3%	36.4%	25.3%	25.4%
Neutral	31.8%	21.6%	22.4%	21.6%	24.2%	23.1%
Dissatisfied	15.9%	26.7%	16.5%	20.5%	29.7%	33.1%
Very Dissatisfied	15.9%	15.9%	17.6%	14.8%	18.7%	13.1%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9d Mowing/trimming along City streets

Very Satisfied	20.9%	9.7%	12.0%	17.2%	7.7%	8.5%
Satisfied	44.2%	44.9%	51.8%	46.0%	42.9%	40.8%
Neutral	18.6%	30.0%	19.3%	25.3%	35.2%	33.8%
Dissatisfied	9.3%	10.6%	8.4%	10.3%	9.9%	11.5%
Very Dissatisfied	7.0%	4.9%	8.4%	1.1%	4.4%	5.4%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9e Cleanliness of streets/public areas

Very Satisfied	15.9%	8.5%	11.8%	15.9%	7.6%	4.6%
Satisfied	50.0%	45.9%	44.7%	50.0%	47.8%	44.6%
Neutral	25.0%	27.2%	25.9%	23.9%	22.8%	33.1%
Dissatisfied	6.8%	14.4%	11.8%	9.1%	16.3%	14.6%
Very Dissatisfied	2.3%	4.0%	5.9%	1.1%	5.4%	3.1%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9f Cleanliness of creeks/open channels

Very Satisfied	9.1%	6.0%	5.1%	12.0%	3.4%	5.6%
Satisfied	34.1%	36.3%	37.2%	33.7%	47.2%	28.8%
Neutral	31.8%	31.8%	26.9%	34.9%	25.8%	36.8%
Dissatisfied	18.2%	19.5%	20.5%	13.3%	19.1%	23.2%
Very Dissatisfied	6.8%	6.3%	10.3%	6.0%	4.5%	5.6%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9g Condition of sidewalks in the City

Very Satisfied	6.8%	3.7%	7.2%	5.7%	2.2%	2.3%
Satisfied	36.4%	28.7%	30.1%	41.4%	34.1%	19.2%
Neutral	31.8%	29.8%	31.3%	29.9%	24.2%	33.8%
Dissatisfied	15.9%	26.1%	21.7%	18.4%	28.6%	27.7%
Very Dissatisfied	9.1%	11.7%	9.6%	4.6%	11.0%	16.9%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9h Availability of bike lanes

Very Satisfied	12.2%	7.4%	10.5%	11.5%	7.4%	4.4%
Satisfied	24.4%	25.6%	35.5%	32.1%	22.2%	17.5%
Neutral	24.4%	34.0%	27.6%	32.1%	38.3%	33.3%
Dissatisfied	19.5%	20.1%	15.8%	12.8%	18.5%	27.2%
Very Dissatisfied	19.5%	12.9%	10.5%	11.5%	13.6%	17.5%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9i Level of usefulness city e-services

Very Satisfied	23.5%	14.2%	12.3%	20.6%	12.7%	15.3%
Satisfied	44.1%	38.1%	49.2%	27.9%	42.3%	36.7%
Neutral	32.4%	39.6%	32.3%	44.1%	39.4%	38.8%
Dissatisfied	0.0%	4.9%	1.5%	4.4%	2.8%	7.1%
Very Dissatisfied	0.0%	3.4%	4.6%	2.9%	2.8%	2.0%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9j Reliability of Electric service

Very Satisfied	24.4%	28.3%	23.2%	28.6%	26.1%	32.2%
Satisfied	51.2%	48.5%	54.9%	47.6%	44.3%	49.6%
Neutral	22.0%	17.3%	14.6%	20.2%	23.9%	13.2%
Dissatisfied	2.4%	4.8%	6.1%	2.4%	4.5%	4.1%
Very Dissatisfied	0.0%	1.2%	1.2%	1.2%	1.1%	0.8%

**Q9. Public Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Dont't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q9k Adequacy of City street lighting

Very Satisfied	15.9%	11.8%	14.5%	13.8%	11.1%	10.9%
Satisfied	31.8%	41.0%	38.6%	43.7%	40.0%	39.1%
Neutral	34.1%	26.0%	21.7%	24.1%	31.1%	28.9%
Dissatisfied	15.9%	15.6%	18.1%	14.9%	12.2%	16.4%
Very Dissatisfied	2.3%	5.5%	7.2%	3.4%	5.6%	4.7%

**Q10. Which THREE of the public services listed above do You think are most important for the City to provide? (Sum of Top Three Choices)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q10 Sum of Top Choices</u>						
Maintenance of major City streets	57.8%	62.4%	51.7%	59.6%	62.8%	70.0%
Maintenance streets Your neighborhood	24.4%	30.6%	36.0%	30.3%	27.7%	26.2%
Timing of traffic signals	31.1%	26.7%	25.8%	22.5%	35.1%	26.2%
Mowing/trimming along City streets	11.1%	12.8%	15.7%	13.5%	10.6%	10.0%
Cleanliness of streets/other public areas	37.8%	34.3%	30.3%	43.8%	33.0%	32.3%
Cleanliness of creeks/open channels	20.0%	18.7%	23.6%	21.3%	21.3%	13.1%
Condition of sidewalks in the City	13.3%	20.3%	13.5%	15.7%	21.3%	24.6%
Availability of bike lanes	17.8%	12.5%	5.6%	15.7%	10.6%	18.5%
Level of usefulness of City e-services	4.4%	2.2%	3.4%	1.1%	2.1%	3.1%

**Q10. Which THREE of the public services listed above do You think are most important for the City to provide? (Sum of Top Three Choices)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q10 Sum of Top Choices (Cont.)

Reliability of Electric service	28.9%	34.8%	29.2%	34.8%	38.3%	34.6%
Adequacy of City street lighting	26.7%	22.8%	25.8%	22.5%	19.1%	25.4%
None Chosen	4.4%	5.6%	9.0%	3.4%	5.3%	4.6%

**Q11. From which of the following sources do You currently get information about the City of San Marcos?**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or	Some College	Bachelors	Some Graduate
			Less		Degree	Work or Graduate Degree
<u>Q11 Currently get information</u>						
Television	57.8%	43.5%	51.7%	44.9%	46.8%	39.2%
Newspaper	62.2%	66.0%	70.8%	62.9%	55.3%	71.5%
Internet	62.2%	49.6%	40.4%	43.8%	53.2%	60.8%
Cell phones	6.7%	5.6%	10.1%	2.2%	5.3%	5.4%
Neighborhood Groups	28.9%	29.2%	23.6%	18.0%	37.2%	35.4%
Utility bill insert	40.0%	53.2%	40.4%	55.1%	47.9%	60.0%
Other	13.3%	12.3%	13.5%	13.5%	16.0%	8.5%
None Chosen	15.6%	13.6%	13.5%	16.9%	18.1%	9.2%

**Q12. Which of the following electronic sources of information are You currently using?**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or	Some College	Bachelors	Some Graduate
			Less		Degree	Work or Graduate Degree
<u>Q12 Electronic source of info using</u>						
Facebook	51.1%	46.2%	39.3%	42.7%	51.1%	50.0%
Twitter	13.3%	8.1%	6.7%	11.2%	9.6%	6.9%
MySpace	2.2%	1.7%	3.4%	0.0%	2.1%	1.5%
YouTube	15.6%	24.0%	14.6%	23.6%	24.5%	26.9%
iPhone App	31.1%	26.7%	18.0%	20.2%	34.0%	32.3%
Blackberry App	4.4%	1.7%	2.2%	1.1%	2.1%	2.3%
Android App	22.2%	15.6%	15.7%	19.1%	12.8%	15.4%
Text messages	48.9%	47.1%	32.6%	41.6%	57.4%	53.1%
Internet	84.4%	80.5%	61.8%	73.0%	91.5%	91.5%
Other	8.9%	4.7%	4.5%	5.6%	5.3%	5.4%
None	11.1%	12.8%	28.1%	18.0%	5.3%	3.8%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q13a. The availability of information about government operations

Very Satisfied	7.9%	8.0%	5.5%	9.0%	6.3%	10.2%
Satisfied	47.4%	26.6%	30.1%	28.2%	23.8%	32.2%
Neutral	31.6%	40.4%	41.1%	42.3%	37.5%	38.1%
Dissatisfied	7.9%	18.3%	17.8%	12.8%	22.5%	15.3%
Very Dissatisfied	5.3%	6.7%	5.5%	7.7%	10.0%	4.2%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q13b. City efforts to keep residents informed about local issues

Very Satisfied	7.9%	6.3%	5.4%	8.5%	2.2%	8.8%
Satisfied	39.5%	32.6%	39.2%	26.8%	36.7%	31.2%
Neutral	28.9%	31.1%	28.4%	37.8%	25.6%	32.0%
Dissatisfied	18.4%	21.9%	20.3%	19.5%	26.7%	20.0%
Very Dissatisfied	5.3%	8.1%	6.8%	7.3%	8.9%	8.0%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q13c The level of public involvement in City decision-making

Very Satisfied	10.8%	5.9%	8.2%	7.7%	2.4%	7.4%
Satisfied	24.3%	23.1%	24.7%	15.4%	32.1%	21.3%
Neutral	40.5%	27.2%	28.8%	37.2%	22.6%	27.0%
Dissatisfied	16.2%	27.2%	27.4%	23.1%	27.4%	27.0%
Very Dissatisfied	8.1%	16.6%	11.0%	16.7%	15.5%	17.2%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q13d Usefulness of the information that is available on the City's Web site

Very Satisfied	10.3%	7.2%	9.0%	9.9%	3.7%	8.2%
Satisfied	46.2%	32.5%	38.8%	31.0%	32.9%	33.6%
Neutral	33.3%	45.5%	40.3%	46.5%	43.9%	45.5%
Dissatisfied	10.3%	11.0%	7.5%	11.3%	14.6%	10.0%
Very Dissatisfied	0.0%	3.8%	4.5%	1.4%	4.9%	2.7%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q13e How well the City listens and responds to the needs of citizens

Very Satisfied	2.6%	2.9%	5.7%	2.6%	0.0%	3.3%
Satisfied	26.3%	17.5%	21.4%	17.1%	16.5%	19.0%
Neutral	36.8%	29.5%	30.0%	27.6%	37.6%	26.4%
Dissatisfied	15.8%	25.7%	21.4%	26.3%	24.7%	26.4%
Very Dissatisfied	18.4%	24.4%	21.4%	26.3%	21.2%	24.8%

**Q13. Transparency. Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't Know)**

N=405

Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q13f The level of public involvement in Economic Development

Very Satisfied	5.1%	4.7%	10.1%	5.6%	1.3%	3.4%
Satisfied	17.9%	15.4%	18.8%	13.9%	17.7%	13.7%
Neutral	43.6%	38.6%	33.3%	47.2%	39.2%	37.6%
Dissatisfied	10.3%	24.8%	26.1%	13.9%	22.8%	28.2%
Very Dissatisfied	23.1%	16.4%	11.6%	19.4%	19.0%	17.1%

**Q14. Have You contacted the City of San Marcos during the past year?**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q14 Have You contacted the City past year</u>						
Yes	51.1%	65.2%	57.3%	53.9%	61.7%	76.9%
No	48.9%	34.8%	42.7%	46.1%	38.3%	23.1%

**Q14a. How would You describe the service You received?**

N=258	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q14a Describe service received</u>						
Excellent	34.8%	24.8%	29.4%	31.3%	22.4%	23.0%
Good	34.8%	40.2%	41.2%	35.4%	32.8%	44.0%
Fair	21.7%	20.5%	15.7%	14.6%	31.0%	21.0%
Poor	8.7%	13.7%	11.8%	18.8%	13.8%	11.0%
Don't Know	0.0%	0.9%	2.0%	0.0%	0.0%	1.0%

**Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate Your satisfaction with the City employees in the Department You selected in Q14a with regard to the following: (Without Don't Know)**

N=258

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q14b-1 How easy they were to contact

Very Satisfied	26.1%	28.1%	32.7%	25.0%	28.1%	27.0%
Satisfied	69.6%	47.2%	51.0%	54.2%	47.4%	47.0%
Neutral	4.3%	12.6%	8.2%	14.6%	8.8%	14.0%
Dissatisfied	0.0%	8.7%	8.2%	4.2%	8.8%	9.0%
Very Dissatisfied	0.0%	3.5%	0.0%	2.1%	7.0%	3.0%

**Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate Your satisfaction with the City employees in the Department You selected in Q14a with regard to the following: (Without Don't Know)**

N=258

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q14b-2 They way You were treated

Very Satisfied	34.8%	30.1%	28.6%	31.3%	25.0%	34.3%
Satisfied	60.9%	48.5%	57.1%	45.8%	44.6%	50.5%
Neutral	0.0%	12.2%	10.2%	14.6%	12.5%	9.1%
Dissatisfied	4.3%	6.6%	4.1%	8.3%	12.5%	3.0%
Very Dissatisfied	0.0%	2.6%	0.0%	0.0%	5.4%	3.0%

**Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate Your satisfaction with the City employees in the Department You selected in Q14a with regard to the following: (Without Don't Know)**

N=258

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q14b-3 Accuracy of information given

Very Satisfied	34.8%	25.0%	33.3%	25.0%	17.9%	27.3%
Satisfied	47.8%	42.1%	47.9%	39.6%	39.3%	42.4%
Neutral	4.3%	16.7%	12.5%	20.8%	19.6%	13.1%
Dissatisfied	8.7%	11.4%	6.3%	12.5%	16.1%	10.1%
Very Dissatisfied	4.3%	4.8%	0.0%	2.1%	7.1%	7.1%

**Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate Your satisfaction with the City employees in the Department You selected in Q14a with regard to the following: (Without Don't Know)**

N=258

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q14b-4 How quickly staff responded

Very Satisfied	30.4%	25.6%	32.7%	25.5%	16.4%	28.3%
Satisfied	52.2%	40.1%	32.7%	48.9%	43.6%	40.4%
Neutral	8.7%	15.9%	20.4%	8.5%	16.4%	15.2%
Dissatisfied	0.0%	11.5%	8.2%	12.8%	12.7%	9.1%
Very Dissatisfied	8.7%	7.0%	6.1%	4.3%	10.9%	7.1%

**Q14b. Using a 5-point scale, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied, " please rate Your satisfaction with the City employees in the Department You selected in Q14a with regard to the following: (Without Don't Know)**

N=258

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q14b-5 How well Your issue was handled

Very Satisfied	30.4%	24.0%	31.3%	25.0%	16.1%	26.0%
Satisfied	34.8%	36.7%	37.5%	33.3%	33.9%	39.0%
Neutral	21.7%	17.5%	18.8%	20.8%	25.0%	13.0%
Dissatisfied	8.7%	13.1%	8.3%	14.6%	12.5%	13.0%
Very Dissatisfied	4.3%	8.7%	4.2%	6.3%	12.5%	9.0%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q15a Residential trash collection

Very Satisfied	36.4%	40.6%	33.3%	40.9%	44.6%	41.6%
Satisfied	52.3%	41.8%	44.0%	38.6%	44.6%	44.0%
Neutral	9.1%	9.5%	17.9%	5.7%	6.5%	8.0%
Dissatisfied	0.0%	4.6%	2.4%	6.8%	3.3%	4.0%
Very Dissatisfied	2.3%	3.5%	2.4%	8.0%	1.1%	2.4%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q15b Bulky item pick up/removal services

Very Satisfied	23.1%	22.7%	17.6%	25.3%	28.0%	20.9%
Satisfied	33.3%	32.5%	33.8%	25.3%	36.6%	33.6%
Neutral	20.5%	24.0%	27.0%	22.8%	15.9%	28.2%
Dissatisfied	12.8%	14.9%	18.9%	15.2%	13.4%	11.8%
Very Dissatisfied	10.3%	5.8%	2.7%	11.4%	6.1%	5.5%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q15c Recycling services

Very Satisfied	39.5%	39.4%	34.1%	41.4%	44.0%	38.7%
Satisfied	44.2%	40.2%	46.3%	32.2%	40.7%	42.7%
Neutral	14.0%	11.7%	11.0%	17.2%	8.8%	10.5%
Dissatisfied	2.3%	6.1%	7.3%	5.7%	4.4%	5.6%
Very Dissatisfied	0.0%	2.6%	1.2%	3.4%	2.2%	2.4%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>

Q15d Drinking water services

Very Satisfied	34.1%	32.8%	26.2%	36.5%	31.9%	36.7%
Satisfied	47.7%	44.1%	45.2%	43.5%	45.1%	44.2%
Neutral	18.2%	15.4%	20.2%	16.5%	13.2%	13.3%
Dissatisfied	0.0%	3.8%	4.8%	1.2%	4.4%	3.3%
Very Dissatisfied	0.0%	3.8%	3.6%	2.4%	5.5%	2.5%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q15e Wastewater (sewer) services

Very Satisfied	30.2%	26.9%	21.4%	29.8%	26.7%	30.4%
Satisfied	44.2%	47.2%	46.4%	42.9%	51.2%	47.3%
Neutral	23.3%	17.6%	23.8%	20.2%	14.0%	15.2%
Dissatisfied	2.3%	6.2%	6.0%	6.0%	7.0%	4.5%
Very Dissatisfied	0.0%	2.2%	2.4%	1.2%	1.2%	2.7%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q15f Electric service

Very Satisfied	34.9%	32.7%	30.5%	34.1%	30.7%	36.2%
Satisfied	48.8%	46.1%	42.7%	50.6%	51.1%	44.0%
Neutral	14.0%	16.1%	18.3%	14.1%	13.6%	15.5%
Dissatisfied	2.3%	4.2%	7.3%	1.2%	4.5%	2.6%
Very Dissatisfied	0.0%	0.9%	1.2%	0.0%	0.0%	1.7%

**Q15. Solid Waste/Utility Services: Using a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate Your satisfaction with each of the following: (Without Don't know)**

N=405

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree

Q15g Utility Billing

Very Satisfied	29.5%	25.0%	22.4%	24.7%	25.0%	29.0%
Satisfied	45.5%	52.0%	44.7%	57.6%	55.4%	49.2%
Neutral	18.2%	14.5%	22.4%	11.8%	13.0%	12.9%
Dissatisfied	6.8%	7.6%	9.4%	5.9%	6.5%	7.3%
Very Dissatisfied	0.0%	0.9%	1.2%	0.0%	0.0%	1.6%

**Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q16a Office development</u>						
Much Too Slow	6.5%	7.3%	4.3%	9.2%	7.1%	7.5%
Too Slow	29.0%	23.2%	25.5%	20.0%	32.9%	19.4%
Just Right	54.8%	55.7%	57.4%	61.5%	51.4%	52.7%
Too Fast	6.5%	6.9%	6.4%	4.6%	4.3%	10.8%
Much Too Fast	3.2%	6.9%	6.4%	4.6%	4.3%	9.7%

**Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or	Some College	Bachelors	Some Graduate
			Less		Degree	Work or Graduate Degree
<u>Q16b Industrial development</u>						
Much Too Slow	6.1%	12.5%	5.8%	17.6%	12.5%	10.4%
Too Slow	33.3%	30.1%	28.8%	27.9%	33.3%	30.2%
Just Right	48.5%	43.0%	50.0%	44.1%	44.4%	39.6%
Too Fast	9.1%	8.2%	9.6%	5.9%	5.6%	11.5%
Much Too Fast	3.0%	6.3%	5.8%	4.4%	4.2%	8.3%

**Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q16c Multi-family residential develop</u>						
Much Too Slow	2.6%	4.2%	4.7%	6.3%	5.9%	0.9%
Too Slow	5.3%	4.9%	10.9%	3.8%	3.5%	3.5%
Just Right	39.5%	18.6%	34.4%	23.8%	17.6%	14.0%
Too Fast	23.7%	24.5%	18.8%	30.0%	23.5%	24.6%
Much Too Fast	28.9%	47.7%	31.3%	36.3%	49.4%	57.0%

**Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q16d Single family residential develop</u>						
Much Too Slow	10.5%	18.2%	7.8%	14.7%	23.2%	20.4%
Too Slow	18.4%	27.7%	26.6%	21.3%	26.8%	29.6%
Just Right	44.7%	35.3%	42.2%	45.3%	31.7%	30.6%
Too Fast	13.2%	11.6%	14.1%	12.0%	9.8%	12.0%
Much Too Fast	13.2%	7.2%	9.4%	6.7%	8.5%	7.4%

**Q16. Land Development: Using a five-point scale, where 5 means "Much Too Slow" and 1 means "Much Too Fast", please rate the City's current pace of development in each of the following areas. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q16e Retail development</u>						
Much Too Slow	2.8%	4.2%	3.4%	6.8%	2.5%	3.8%
Too Slow	13.9%	21.3%	23.7%	13.5%	24.7%	19.8%
Just Right	61.1%	53.5%	52.5%	52.7%	55.6%	55.7%
Too Fast	11.1%	14.3%	13.6%	20.3%	9.9%	13.2%
Much Too Fast	11.1%	6.6%	6.8%	6.8%	7.4%	7.5%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17a Library services</u>						
Much Higher	10.5%	7.0%	14.1%	9.5%	5.7%	3.4%
Little Higher	15.8%	21.9%	28.2%	9.5%	19.3%	26.1%
Stay the Same	73.7%	69.2%	56.3%	77.0%	75.0%	68.9%
Little Lower	0.0%	1.3%	0.0%	2.7%	0.0%	1.7%
Much Lower	0.0%	0.6%	1.4%	1.4%	0.0%	0.0%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17b Law enforcement</u>						
Much Higher	18.4%	10.7%	17.6%	16.9%	3.5%	9.3%
Little Higher	21.1%	28.2%	27.0%	26.0%	36.0%	23.7%
Stay the Same	57.9%	55.8%	51.4%	51.9%	57.0%	60.2%
Little Lower	2.6%	3.4%	1.4%	2.6%	2.3%	5.9%
Much Lower	0.0%	1.9%	2.7%	2.6%	1.2%	0.8%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17c Fire response</u>						
Much Higher	12.5%	6.4%	14.7%	9.5%	2.5%	3.9%
Little Higher	25.0%	21.7%	23.5%	20.3%	25.0%	20.4%
Stay the Same	56.3%	69.2%	58.8%	67.6%	67.5%	73.8%
Little Lower	6.3%	2.0%	1.5%	1.4%	5.0%	1.9%
Much Lower	0.0%	0.7%	1.5%	1.4%	0.0%	0.0%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17d Emergency medical services</u>						
Much Higher	22.6%	7.5%	15.7%	10.8%	6.8%	4.8%
Little Higher	22.6%	25.2%	24.3%	28.4%	27.0%	21.9%
Stay the Same	51.6%	65.6%	57.1%	59.5%	63.5%	72.4%
Little Lower	3.2%	1.0%	1.4%	0.0%	2.7%	1.0%
Much Lower	0.0%	0.7%	1.4%	1.4%	0.0%	0.0%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17e Parks and open space</u>						
Much Higher	12.5%	16.2%	18.6%	14.8%	13.6%	16.7%
Little Higher	32.5%	29.9%	32.9%	29.6%	30.7%	28.3%
Stay the Same	50.0%	49.2%	44.3%	49.4%	50.0%	51.7%
Little Lower	2.5%	3.1%	2.9%	3.7%	2.3%	3.3%
Much Lower	2.5%	1.6%	1.4%	2.5%	3.4%	0.0%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17f Recreation activities</u>						
Much Higher	8.3%	11.1%	12.1%	11.5%	11.1%	9.5%
Little Higher	25.0%	32.2%	36.4%	29.5%	34.6%	28.4%
Stay the Same	63.9%	54.1%	48.5%	55.1%	50.6%	61.2%
Little Lower	0.0%	1.3%	0.0%	3.8%	0.0%	0.9%
Much Lower	2.8%	1.3%	3.0%	0.0%	3.7%	0.0%

**Q17. Expectations for Services. Using a scale from 1 to 5, where 5 means the level of service provided by the City "Should Be Much Higher" than it is now and 1 means it "Should Be Much Lower", please indicate how the level of service provided by the City should change in each of the areas listed below. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q17g Maintenance of infrastructure</u>						
Much Higher	34.1%	35.1%	32.9%	27.1%	36.4%	39.8%
Little Higher	29.3%	39.3%	40.5%	35.3%	40.9%	37.4%
Stay the Same	29.3%	22.3%	21.5%	32.9%	18.2%	21.1%
Little Lower	7.3%	2.4%	3.8%	2.4%	4.5%	1.6%
Much Lower	0.0%	0.9%	1.3%	2.4%	0.0%	0.0%

**Q18. What do You think are the THREE biggest issues San Marcos will face within the next FIVE years?**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or	Some College	Bachelors	Some Graduate
			Less		Degree	Work or Graduate Degree
<u>Q18 Biggest issue</u>						
Traffic	71.1%	69.9%	74.2%	68.5%	75.5%	63.8%
Planning for rapid growth	55.6%	46.5%	39.3%	42.7%	51.1%	54.6%
Public schools	20.0%	24.5%	19.1%	22.5%	26.6%	25.4%
Road repair/maintenance/ expansion	35.6%	36.8%	44.9%	31.5%	33.0%	36.9%
Taxes/property taxes/finances	24.4%	21.7%	21.3%	27.0%	20.2%	19.2%
Public transportation	8.9%	10.9%	7.9%	12.4%	7.4%	13.8%
Crime	15.6%	16.2%	23.6%	19.1%	17.0%	8.5%
Environmental issues	15.6%	18.7%	16.9%	15.7%	16.0%	23.8%
Utility rates	11.1%	15.9%	15.7%	21.3%	16.0%	10.8%
Neighborhood preservation	22.2%	28.1%	19.1%	25.8%	33.0%	30.8%
Other	6.7%	7.8%	9.0%	4.5%	5.3%	10.8%
Don't Know	4.4%	2.5%	5.6%	2.2%	1.1%	2.3%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q19a I have confidence in the City's finances</u>						
Strongly Agree	7.9%	6.3%	8.7%	7.5%	3.9%	6.3%
Agree	44.7%	38.0%	29.0%	46.3%	37.7%	39.6%
Neutral	36.8%	36.7%	42.0%	31.3%	35.1%	37.8%
Disagree	7.9%	14.3%	14.5%	11.3%	18.2%	11.7%
Strongly Disagree	2.6%	4.7%	5.8%	3.8%	5.2%	4.5%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q19b The City is ensuring that there is adequate long-term affordable water</u>						
Strongly Agree	5.0%	6.7%	7.7%	9.2%	4.0%	5.6%
Agree	37.5%	39.1%	43.1%	38.2%	38.7%	36.4%
Neutral	32.5%	28.2%	35.4%	28.9%	26.7%	25.2%
Disagree	20.0%	20.4%	6.2%	18.4%	25.3%	28.0%
Strongly Disagree	5.0%	5.6%	7.7%	5.3%	5.3%	4.7%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q19c The City is committed to creating a business friendly development process</u>						
Strongly Agree	7.7%	9.1%	11.6%	13.0%	3.8%	8.2%
Agree	46.2%	38.6%	43.5%	39.0%	38.8%	38.2%
Neutral	33.3%	32.9%	31.9%	35.1%	31.3%	34.5%
Disagree	10.3%	13.1%	4.3%	6.5%	21.3%	14.5%
Strongly Disagree	2.6%	6.4%	8.7%	6.5%	5.0%	4.5%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q19d The City is doing a good job planning for current and future transportation and infrastructure needs</u>						
Strongly Agree	2.6%	3.7%	7.8%	8.0%	0.0%	0.9%
Agree	28.2%	18.8%	25.0%	18.7%	23.2%	14.8%
Neutral	28.2%	35.2%	37.5%	33.3%	34.1%	33.9%
Disagree	25.6%	26.5%	15.6%	25.3%	26.8%	32.2%
Strongly Disagree	15.4%	15.8%	14.1%	14.7%	15.9%	18.3%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q19e The City does a good job of protecting and maintaining the river, while providing for recreation on the river</u>						
Strongly Agree	14.3%	9.5%	12.7%	8.3%	14.3%	6.5%
Agree	45.2%	40.2%	45.6%	39.3%	41.8%	37.4%
Neutral	16.7%	22.6%	21.5%	22.6%	18.7%	24.4%
Disagree	14.3%	17.9%	12.7%	17.9%	17.6%	19.5%
Strongly Disagree	9.5%	9.8%	7.6%	11.9%	7.7%	12.2%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q19f The City is committed to the health and wellness of its citizens</u>						
Strongly Agree	7.5%	7.7%	11.1%	9.3%	6.9%	5.2%
Agree	45.0%	37.4%	41.7%	40.0%	36.8%	36.5%
Neutral	35.0%	36.8%	33.3%	32.0%	35.6%	40.9%
Disagree	12.5%	11.3%	6.9%	12.0%	16.1%	11.3%
Strongly Disagree	0.0%	6.8%	6.9%	6.7%	4.6%	6.1%

**Q19. Strategic Initiatives: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	Q31 Are You a Student at TSU - San Marcos		Q32 Highest Form of Education Completed			
	Yes	No	High School or Less	Some College	Bachelors Degree	Some Graduate Work or Graduate Degree
<u>Q19g The City is committed to economic development, a diversified job base, and more housing options to help grow the middle class</u>						
Strongly Agree	2.4%	3.6%	4.2%	6.5%	1.2%	2.7%
Agree	31.7%	23.2%	31.0%	20.8%	25.6%	21.4%
Neutral	29.3%	28.1%	29.6%	33.8%	22.1%	28.6%
Disagree	22.0%	30.1%	22.5%	20.8%	31.4%	37.5%
Strongly Disagree	14.6%	15.0%	12.7%	18.2%	19.8%	9.8%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20a The City should invest tax dollars in economic development incentives for single-family residential</u>						
Strongly Agree	15.0%	22.8%	21.6%	19.0%	24.7%	22.2%
Agree	42.5%	29.3%	29.7%	35.7%	29.2%	28.6%
Neutral	25.0%	19.8%	24.3%	21.4%	18.0%	19.0%
Disagree	10.0%	17.4%	16.2%	14.3%	16.9%	18.3%
Strongly Disagree	7.5%	10.8%	8.1%	9.5%	11.2%	11.9%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20b The City should invest tax dollars in economic development incentives for multi-family residential</u>						
Strongly Agree	7.5%	4.5%	8.1%	8.2%	3.4%	1.6%
Agree	22.5%	11.9%	25.7%	12.9%	9.1%	8.7%
Neutral	22.5%	14.6%	17.6%	21.2%	14.8%	11.0%
Disagree	27.5%	29.0%	23.0%	35.3%	26.1%	29.1%
Strongly Disagree	20.0%	40.0%	25.7%	22.4%	46.6%	49.6%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20c The City should invest tax dollars in social services funding (to help non-profit organizations)</u>						
Strongly Agree	4.9%	9.9%	11.0%	8.2%	7.7%	10.4%
Agree	51.2%	34.1%	35.6%	37.6%	34.1%	36.0%
Neutral	29.3%	30.2%	37.0%	27.1%	24.2%	33.6%
Disagree	7.3%	14.7%	9.6%	17.6%	17.6%	10.4%
Strongly Disagree	7.3%	11.1%	6.8%	9.4%	16.5%	9.6%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20d The City should invest tax dollars in Downtown revitalization</u>						
Strongly Agree	11.9%	13.2%	13.0%	9.2%	16.7%	13.4%
Agree	45.2%	38.2%	39.0%	41.4%	38.9%	37.0%
Neutral	26.2%	27.9%	27.3%	24.1%	25.6%	32.3%
Disagree	9.5%	14.4%	11.7%	18.4%	12.2%	13.4%
Strongly Disagree	7.1%	6.2%	9.1%	6.9%	6.7%	3.9%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20e The City should invest tax dollars to help create jobs</u>						
Strongly Agree	37.2%	22.8%	27.3%	30.2%	28.6%	15.2%
Agree	48.8%	43.6%	53.2%	44.2%	40.7%	41.6%
Neutral	9.3%	18.4%	14.3%	10.5%	14.3%	26.4%
Disagree	2.3%	11.0%	1.3%	12.8%	9.9%	13.6%
Strongly Disagree	2.3%	4.2%	3.9%	2.3%	6.6%	3.2%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20f The City should invest tax dollars in acquisition and development of additional parks and greenspace</u>						
Strongly Agree	13.6%	20.3%	17.5%	14.8%	20.0%	24.0%
Agree	45.5%	36.8%	31.3%	37.5%	42.2%	38.4%
Neutral	22.7%	22.6%	31.3%	23.9%	14.4%	22.4%
Disagree	9.1%	12.4%	8.8%	15.9%	15.6%	8.8%
Strongly Disagree	9.1%	7.9%	11.3%	8.0%	7.8%	6.4%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20g The City should invest City tax dollars in the public school education system (pre-K through 12th grade)</u>						
Strongly Agree	34.9%	31.8%	27.8%	39.1%	34.8%	28.3%
Agree	37.2%	30.0%	40.5%	33.3%	26.1%	26.0%
Neutral	14.0%	17.8%	15.2%	14.9%	15.2%	22.0%
Disagree	7.0%	11.4%	6.3%	8.0%	13.0%	14.2%
Strongly Disagree	7.0%	9.0%	10.1%	4.6%	10.9%	9.4%

**Q20. City Investments: Using a scale from 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please rate Your level of agreement with the following statements. (Without Don't Know)**

N=405	<u>Q31 Are You a Student at TSU - San Marcos</u>		<u>Q32 Highest Form of Education Completed</u>			
	<u>Yes</u>	<u>No</u>	<u>High School or Less</u>	<u>Some College</u>	<u>Bachelors Degree</u>	<u>Some Graduate Work or Graduate Degree</u>
<u>Q20h The City should regulate stricter smoking standards in public spaces</u>						
Strongly Agree	31.8%	30.9%	27.5%	25.6%	34.1%	34.1%
Agree	29.5%	17.6%	27.5%	14.0%	15.4%	20.6%
Neutral	15.9%	23.2%	21.3%	23.3%	28.6%	18.3%
Disagree	11.4%	12.4%	6.3%	22.1%	4.4%	14.3%
Strongly Disagree	11.4%	15.9%	17.5%	15.1%	17.6%	12.7%